

# Load Balancing VMware Platform Services Controller

## Quick Reference Guide

V1.0.0

### ABOUT THIS GUIDE

This document provides a quick reference guide on how to load balance multiple VMware Platform Services Controllers using Loadbalancer.org appliances.

Platform Services Controller (PSC) was introduced in vSphere 6.0 as a mechanism to simplify and centralize common vSphere infrastructure services. The PSC handles vSphere single sign-on (SSO), licensing, tagging, global permissions, custom roles, and certificate management.

If the PSC is down, you cannot start any new vCenter Server sessions or any second party VMware products that depends on it. Also, vCenter Server is unable to fully restart until PSC is restored.

#### Related Documentation

For additional information about the Loadbalancer.org appliance, please also refer to the following documents:

- [Quick Start Guide](#)
- [Administration Manual](#)

### LOAD BALANCED PORTS

Port	Use	Transport Layer Protocol
389	Active Directory	TCP
443	PSC / vCenter communications	TCP
636	vCenter Single Sign-On LDAPS	TCP
2012	Control interface RPC for vCenter Single Sign-On	TCP
2014	RPC port for all VMCA (VMware Certificate Authority) APIs	TCP
2020	Authentication framework management	TCP

### LOAD BALANCER CONFIGURATION

#### DEPLOY THE LOADBALANCER.ORG APPLIANCE

1. Deploy a Loadbalancer.org appliance as detailed in the [Quick Start Guide](#)

## ACCESSING THE APPLIANCE WEBUI

Using a browser, navigate to the appliance's IP address on HTTP port **9080** or HTTPS port **9443**, i.e.

`http://<IP-Address>:9080`

or

`https://<IP-Address>:9443`

### Note:

For HTTPS connections you'll receive a warning about the certificate as it's a self signed cert not related to an Internet based CA.

Use the following default credentials to login:

**Username:** loadbalancer

**Password:** loadbalancer

### Note:

To change the password for the 'loadbalancer' account, use the WebUI option: *Maintenance > Passwords*.

Once logged in, the WebUI is displayed:

The screenshot displays the Load Balancer WebUI interface. At the top left is the 'loadbalancer.org' logo. The top right corner shows 'Enterprise VA MAX' in a red box and a refresh indicator for '4 Seconds'. Below the logo, there are status indicators: 'Master | Slave', 'Active | Passive', and 'Link'. A left-hand navigation menu contains items like 'System Overview', 'Local Configuration', 'Cluster Configuration', 'Maintenance', 'View Configuration', 'Reports', 'Logs', and 'Support'. The main content area is titled 'SYSTEM OVERVIEW' and includes a timestamp '2018-01-02 11:02:07 UTC'. A dark dialog box asks 'Would you like to run the Setup Wizard?' with 'Accept' and 'Dismiss' buttons. Below this is a table for 'VIRTUAL SERVICE' with columns for IP, PORTS, CONNS, PROTOCOL, METHOD, and MODE. The table is currently empty, displaying 'No Virtual Services configured.'. At the bottom, there is a 'Network Bandwidth' graph showing 'Bytes/s' over time, with a legend for RX and TX traffic.

## CONFIGURE THE VIRTUAL SERVICE (VIP)

Create a new Virtual Service as described below. A multi-port VIP is used which includes all required ports.

- Using the WebUI, navigate to: *Cluster Configuration > Layer 7 – Virtual Services* and click **Add a New Virtual Service**
- Enter the following details:

Label	VMwarePSC	?
Virtual Service	IP Address	192.168.1.100
	Ports	389,443,636,2012,2014,2020
Layer 7 Protocol	TCP Mode	?
Manual Configuration	<input type="checkbox"/>	?






- Define the required *Label* (name) for the VIP, e.g. **VMwarePSC**
- Set the *Virtual Service IP address* field to the required IP address, e.g. **192.168.1.100**
- Set the *Virtual Service Ports* field to **389,443,636,2012,2014,2020** , i.e. all required ports
- Set the *Layer 7 Protocol* to **TCP Mode**
- Click **Update**
- Now click **Modify** next to the newly created Virtual Service
- Set *Persistence Timeout* to **480** , i.e. 8 hours
- Configure the health check settings as shown below:

Health Checks	Negotiate HTTPS
Check Port	443
Request to send	websso/HealthStatus
Response expected	GREEN
Host Header	

- Change *Health Checks* to **Negotiate HTTPS**
  - Set *Check Port* to **443**
  - Set *Request to Send* to **websso/HealthStatus**
  - Set *Response Expected* to **GREEN**
- Click **Update**

## DEFINE THE REAL (PLATFORM SERVICES CONTROLLER) SERVERS

1. Using the WebUI, navigate to: *Cluster Configuration > Layer 7 – Real Servers* and click **Add a new Real Server** next to the newly created VIP
2. Enter the following details:

Label	<input type="text" value="PSC1"/>	
Real Server IP Address	<input type="text" value="192.168.1.110"/>	
Real Server Port	<input type="text"/>	
Re-Encrypt to Backend	<input type="checkbox"/>	
Weight	<input type="text" value="100"/>	

3. Enter an appropriate label for the Real Server , e.g. **PSC1**
4. Change the *Real Server IP Address* field to the required address, e.g. **192.168.1.110**
5. Leave the *Real Server Port* field blank
6. Click **Update**
7. Repeat the above steps to add your other VMware PSC server(s)

Once everything is configured correctly and all load balanced Platform Services Controllers are up, the VIP should be displayed green in the System Overview of the WebUI.

## VMWARE PSC & VSPHERE CONFIGURATION

You'll need to create a DNS entry for the VIP, then use this FQDN rather than the FQDN for an individual PSC when configuring your environment.

## LOADBALANCER.ORG TECHNICAL SUPPORT

Don't hesitate to contact our support team if you need further assistance: [support@loadbalancer.org](mailto:support@loadbalancer.org)