Professional Services Suite
FROM THE LOAD BALANCER EXPERTS
Countless customers have come to us over the years asking what professional services we offer. And our response has always been, ‘Well, what do you want?’

Your needs shape what we do. Let’s explore them together - then build a bespoke programme that fits your business. If you want something you don’t see here, you only need to ask.

Your team, your goals, your services plan. Just lead the way.
Assessment

We’ll analyse what you need in depth and detail - so you can have complete confidence in the solution.

- **Needs Analysis.** Your bespoke technical or business requirements, investigated by our experts.

- **Infrastructure Assessment.** What’s been bugging you? We’ll review your current solutions and technical requirements.

- **Development Resources.** We’ll assess if our off-the-shelf product is a good fit, and add or alter features that suit you.
Architecture

Your simplified, totally secure solution, created by industry-leading experts who understand your environment.

- **Integration Plan.** Your new high-availability strategy, designed to fit perfectly with your systems.

- **Alternative Design.** Environments differ: we’ll make sure you have a deployment solution for every scenario.

- **Security Assessment.** Wherever you’re vulnerable, we’ll mitigate the risks with a thorough assessment.
Validation

Documented, tested, optimized: implementation you can trust.

- **Proof of Concept.** We'll make sure the new design works for you.

- **Performance Test.** Your new architecture stress-tested and optimized for peak performance.

- **Documentation.** Let's keep things simple with easy-to-follow deployment documentation.
Education

All the tools you need to keep things running smoothly, in your hands.

- **Training.** Whatever your team needs, we’ll deliver onsite or remote training.

- **Internal Instruction.** We want our whole team to learn about your product - be as involved as you choose.

- **Dedicated Support.** Opt for bespoke on-call support, and we’ll build you a team of specialists who know your product and ours inside-out.
Implementation

A quick and simple install, under our expert direction, time and time again.

- **Pre-Configured Solutions.** We can explore creating a customized solution that’s ready to roll.

- **Migration Tools.** If you’re already using another product, we’ll build tools to migrate your systems.

- **Deployment Consultancy.** All the help you need installing our product, onsite or remotely - and technical advice on your pre-sales projects.
Continuation

Keep up with what you need, in partnership with our experts every step of the way.

- **Customized Inventory.** If we’ve developed your bespoke product, we can hold a personalized inventory, ready for when your customers need it.

- **Sales Training.** You’ve got a new solution to sell - and we can train your sales channels, onsite or remotely.

- **Refresher Courses.** Any of the above as a refresher course, right when you need it.