

# Enterprise EC2 Quick Start Guide

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## **Introduction**

Amazon Web Services (AWS) provides a cloud based platform to deploy web services. It allows services to be deployed as and when required. Charges are made for what is used making it an extremely flexible and cost effective solution.

Loadbalancer.org's EC2 based load balancer allows customers to rapidly deploy and configure a load balancing solution. The load balancer utilizes HAProxy & Pound, both well proven in our existing product range.

## Why use Loadbalancer.org's EC2 Load Balancer?

Amazon already enable users to setup an EC2 based load balancer for load balancing other EC2 instances running in the cloud. Loadbalancer.org's EC2 load balancer offers the following additional functionality:

- 1. WAN or SNAT load balancing (i.e. non-EC2 based servers)
- 2. URL matching rules or multiple back-end clusters
- 3. Customizable timeouts for custom applications
- 4. Statistics reports providing extensive session related information
- 5. Session distribution based on actual server load (utilizing Loadbalancer.org's CPU idle agents which are available for both Linux & Windows)
- 6. Source IP based persistence
- 7. HTTP Cookie based persistence
- 8. RDP Cookie based persistence
- 9. Terminal Services / Remote Desktop Services Connection Broker support
- 10. Support for multiple IP addresses when used within a VPC
- 11. UDP protocol support

## Amazon Terminology

<u>Acronym</u>	<b>Definition</b>
Amazon AWS	Amazon Web Services
Amazon S3	Amazon Simple Storage Service
Amazon EC2	Amazon Elastic Compute Cloud
Amazon VPC	Amazon Virtual Private Cloud
Amazon AMI	Amazon Machine Image
Amazon EBS	Elastic Block Store
EIP	Eiastic IP Address

## **Getting Started**

To start using Amazon web Services (AWS), you'll first need to create an account. This can be done using the following link : https://aws.amazon.com/

## Accessing the Load Balancer AMI

## Using AWS Market Place

The Loadbalancer.org EC2 AMI can be accessed using the following Amazon AWS Marketplace link:

https://aws.amazon.com/marketplace/pp/B008VJWTHO/ref=srh\_res\_product\_title

	Sign In or Create a new account		Your Account	Help   Sell	on AVV\$ Marketplac
Shop All Categories -	Search AWS Marketplace			GO	Your Softwa
	Load Balancer.org Enterprise EC	2			
	Sold by: Loadbalancer.org				
loadbalancer <sup>og</sup>	30 Day Free Trial Available - plus \$100 in AWS Credits Avail https://aws.amazon.com/marketplace/cp/NetworkingFreeTrial brand new load balancing appliance for the Amazon EC2 pla simple and flexible cloud application delivery controller.	able, learn more at: 丞 . Loadbalancer.org atform. The Loadbala	continue to in noer.org Enter	nnovate by rprise EC2	offering a provides a
Customer Rating	****★ ☑ (4 Customer Reviews)	Contin	ue		
Latest Version	1.7 (Other available versions)	You will have an opportu review your order before	nity to		
Base Operating System	Linux/Unix, Amazon Linux Amazon Linux 2012.03	taunoning or being char	geo		
Delivery Method	32-bit Amazon Machine Image (AMI) (Learn more)	Pricing Details			
Support	See details below	For region			
AWS Services Required	Amazon EC2, Amazon EBS	US East (Virginia)		1	<b>*</b>
Highlights	<ul> <li>Intuitive and easy to use web interface, fast industry standard layer 7 forwarding and URL re-write engine, UPR lead belowing of the standard layer of the standard</li></ul>	Free Trial Try one instance of no hourly software of	this product f	for 30 days. at instance,	There will be but AWS
	Amazon EC2 instances	infrastructure charge automatically conve	es still apply. ert to a paid ł	Free Trials	will cription upon
	Flexible Source IP Persistence or transparent HTTP	expiration. Note that	at Free Trials	are only ap	plicable for
	cookie insertion - Proper RDP cookie and MS Sesson	hourly subscriptions	, but you can	opt to pure	chase an
	broker support for load balancing Windows Terminal	annual subscription	at any time.		
	server farms (WTS) Support for multiple IP addresses in a VPC	Hourly Fees			
		Total hourly fees wi	ill vary by inst	tance type i	and EC2
	<ul> <li>Full 24*7 support included with every instance, Easy</li> </ul>	region.			
	API to automatically link to your autoscaling server farm	Software Pricing:	Hourly	Annual	
Product Descripti	on	Software annual pri	icing savings	over hourly	: 4% - 9% 0
Lus 8400 is 1990 0	A situate taxes and	EC2 Instance Type	EC2 Usage	Software	Total
tus \$100 in AWS Credits /	Available, learn more at:	m1 small	50.02/hr	\$0.14/01 \$0.32/0r	\$0.15/NF
ups.//aws.amazon.com/m	laiketpraceroprivetworking ree i haigo , Loaddarander.org	m1 modium	\$0.054mm	50.45 hr	40.004111
ontinue to innovate by of	tering a brand new load balancing appliance for the		00.00mm	20.40/11	-20.247711

To deploy a new instance, click **Continue**. You'll then be taken to the AWS login page where you can either create a new AWS account if you don't have one already, or login using your existing credentials. Once logged in, you'll be presented with 2 deployment options: **1-Click Launch & Manual Launch**. To use these options please continue on page 12 of this guide.

## Using the EC2 Console

The Loadbalancer.org EC2 AMI can also be accessed via the EC2 Management Console. Once logged in to the console, select *EC2* and click the **Launch Instance** button. Then select *AWS Marketplace* and enter 'Loadbalancer.org' in the search box. This will display the Loadbalancer.org EC2 AMI as shown below:

1. Choose AMI 2. Choose Insta	nce Type 3. Configu	ure Instance 4. A	Add Storage	5. Tag Instance	6. Configure Security Group	7. Review	
Step 1: Choose an in AMI is a template that contains rovided by AWS, our user comm	Amazon Mae s the software config nunity, or the AWS Ma	chine Imag uration (operating arketplace; or you	<b>je (AMI)</b> system, app can select o	lication server, a ne of your own A	nd applications) required to Mis.	aunch your instance	Cancel and Exit You can select an AMI
Quick Start	Q loadbalancer.o	ira	×			< < 1 to 1	of 1 Products > >
My AMIs							
AWS Marketplace	loadbalancer."	Load Balancer	r.org Enterp Previous version	rise EC2 s   Sold by Loadbalan	icer.org		Select
Community AMIs	Free Trial	Starting from \$0.14 Linux/Unix, Amazon	4/hr or from \$1, Linux Amazon Li	<b>,115/yr (up to 9% sav</b> nux 2012.03   32-bit A	rings) for software + AWS usage f mazon Machine Image (AMI)   Update	fees d: 8/15/14	
Categories All Categories Software Infrastructure (1)		plus \$100 in AWS /cp/NetworkingFre More info	S Credits Avail eeTrial . Loadt	lable, learn more a palancer.org contin	t: https://aws.amazon.com/ma ue to innovate by offering a bran	rketplace nd	
Operating System     Clear Filter							
<ul> <li>All Linux/Unix</li> <li>Amazon Linux (1)</li> </ul>							
Software Pricing Plans							
Hourly (1)							

To deploy a new instance, click the **Select** button. You'll then be taken to the *Step 2: Choose an instance Type* page where instance configuration commences. The configuration steps from here on are the same as those when accessing the product directly from the AWS Marketplace. Please see page 12 of this guide for more details.

## **Deployment Concepts**

## **Deployment Options**

Instances can be deployed in 2 fundamental ways, these are described below:

Platform	Introduced In	Description
EC2-Classic	The original release of Amazon EC2	Instances run in a single, flat network that you share with other customers.
EC2-VPC	The original release of Amazon VPC	Instances run in a virtual private cloud (VPC) that's logically isolated to your AWS account.

When using the wizard to configure VPC's there are 4 types of VPC as detailed below.

Step 1: Select a VPC Configuration



Туре	Description	Creates
VPC with a Single Public Subnet	Instances run in a private, isolated section of the AWS cloud with direct access to the Internet. Network access control lists and security groups can be used to provide strict control over inbound and outbound network traffic to your instances.	A /16 network with a /24 subnet. Public subnet instances use Elastic IPs or Public IPs to access the Internet.
VPC with Public and Private Subnets	In addition to containing a public subnet, this configuration adds a private subnet whose instances are not addressable from the Internet. Instances in the private subnet can establish outbound connections to the Internet via the public subnet using Network Address Translation (NAT).	A /16 network with two /24 subnets. Public subnet instances use Elastic IPs to access the Internet. Private subnet instances access the Internet via a Network Address Translation (NAT) instance in the public subnet. (Hourly charges for NAT instances apply.)
VPC with Public and Private Subnets and Hardware VPN Access	This configuration adds an IPsec Virtual Private Network (VPN) connection between your Amazon VPC and your data center - effectively extending your data center to the cloud while	A /16 network with two /24 subnets. One subnet is directly connected to the Internet while the other subnet is connected to your

	also providing direct access to the Internet for public subnet instances in your Amazon VPC.	corporate network via IPsec VPN tunnel. (VPN charges apply.)
VPC with a Private Subnet Only and Hardware VPN Access	Your instances run in a private, isolated section of the AWS cloud with a private subnet whose instances are not addressable from the Internet. You can connect this private subnet to your corporate data center via an IPsec Virtual Private Network (VPN) tunnel.	A /16 network with a /24 subnet and provisions an IPsec VPN tunnel between your Amazon VPC and your corporate network. (VPN charges apply.)

## EC2 IP address Types

#### Private

The internal RFC 1918 address of an instance that is only routable within the EC2 Cloud. Network traffic originating outside the EC2 network cannot route to this IP, and must use the Public IP or Elastic IP Address mapped to the instance.

#### <u>Public</u>

Internet routable IP address assigned by the system for all instances. Traffic routed to the Public IP is translated via 1:1 Network Address Translation (NAT) and forwarded to the Private IP address of an instance. The mapping of a Public IP to Private IP of an instance is the default launch configuration for all instance types. Public IP Addresses are no longer usable upon instance termination.

#### <u>Elastic</u>

Internet routable IP address allocated to an AWS EC2 account. Similar to EC2 Public Address, 1:1 NAT is used to map Elastic IP Addresses with their associated Private IP addresses. Unlike a standard EC2 Public IP Address, Elastic IP Addresses are allocated to accounts and can be remapped to other instances when desired.

## Loadbalancer.org EC2 Appliance IP Address Allocations

#### EC2 Classic

When an instance is launched in EC2-Classic, 1 private IP address and 1 public IP address are automatically assigned to the instance. The instance can only have a single public IP address at anytime. If an EIP is allocated, this will replace the default IP address. If the EIP is removed, a new public IP will be automatically assigned to the instance within a few minutes. An EIP is persistent across a reboot, a standard public IP address is not.

#### EC2 VPC

When an instance is launched in EC2-VPC, 1 single private IP address is assigned by default, additional private IP addresses can be assigned if needed. If the instance is deployed in the default subnet, a public IP address is assigned by default. If deployed to a non default subnet no public address is assigned by default. Multiple EIPs can be allocated by defining multiple private IP's and then associating the EIPs.

*N.B. the maximum number of EIP's depends on the instance type as defined here:* 

http://docs.aws.amazon.com/AWSEC2/latest/UserGuide/using-eni.html#AvailableIpPerENI

## **Deploying the Load Balancer AMI**

N.B. The first time this product is launched, the instance will be deployed as 30 day trial. There will be no software charges but AWS infrastructure charges do still apply. Free Trials will automatically convert to a paid subscription upon expiration.

## AWS MarketPlace 1-Click launch

This method is the quickest way to get up and running, but doesn't permit access to all configuration options.



- Select the Version the latest version is always recommended
- Select the **Region** the default is US East (Virginia)
- Select the EC2 Instance Type the default is Small

- Select the VPC Settings the default is EC2 Classic, i.e. do not use a VPC
- Select the required Security Group the default is an auto-created custom group that allows access on ports 80, 443, 7777 & 9443. Port 7777 is used for HAPproxy Layer 7 statistics, port 9443 is used to access the WUI using HTTPS. The group can be customized in the normal way using the AWS console
- Select the Key Pair a drop-down list of valid key pairs is displayed
- Once the settings are correct, click the Accept Terms & Launch with 1-Click button

N.B. On subsequent deployments the button will be named Launch with 1-Click

 An instance will now be deployed in the region selected, the following confirmation message is displayed:

× Software and AWS hourly usage fees apply when the instance is running. These fees will appear on your monthly bill. Thank you! An instance of this software will be deployed on EC2 soon after your subscription completes. robert@loadbalancer.org will receive an email shortly to confirm your subscription. Once you are subscribed, an instance of this software will be deployed on EC2. The software will be ready in 2-3 minutes. **Usage Instructions** To administer this product, use the browser to access the admin at https://<instance ip address>:9443 - replace the <instance ip address> with the actual ip address of the running EC2 instance. Login with username:loadbalancer password: instanceID. Software Installation Details Product Load Balancer.org Enterprise EC2 Version 1.6.9, released 07/31/2014 Region US East (Virginia) EC2 Instance Type m1.small Security Group Load Balancer-org Enterprise EC2-1-6-9-AutogenByAWSMP-Key Pair KeyPair1

## AWS MarketPlace Manual Launch

The option allows full access to all deployment options.

## Load Balancer.org Enterprise EC2

1-Click Laun Review, modify, and	ch Iaunch	w	Manual Launch ith EC2 Console, APIs or CLI	Price for your	r selections: pendent on usage	
Click "Accept Terms"	to gain a	access to this	software		Accent Ten	ne
Once you accept these term region. You can then launch APIs, or with other AWS ma	is, you will the AMIs I nagement	have access to t listed below direc tools.	his software in any supported ctly from the EC2 console, EC2	You will be subscrib this software is subje	ed to this software	and agree that your use of erms and the seller's End
- Software Pricing				services is subject to	the AWS Custom	er Agreement 🗗
Subscription Term	Appl	icable Instanc	се Туре			
<ul> <li>e Hourly</li> <li>O Annual</li> </ul>	So Va De prio	ftware fee ries pends on instand cing chart.	ce type, reference	Pricing Details For region US East (Virginia)		¥
Usage Instructions				Your Free Trial has Hourly Fees Total hourly fees wi	expired	e type and EC2 region.
a				EC2 Instance Type	Software	EC2
select a version				t1.micro	\$1,115.00/yr	\$0.02/hr
1.6.9 released 07/31/2014	-			m1.small	\$2,545.00/yr	\$0.044/hr
1.0.0, 1000000 01/01/2014				m1.medium c1.medium	\$3,835.00/yr \$5,395.00/yr	\$0.087/hr \$0.13/hr
AMI IDs						
Region		ID		EBS Storage Fees	0	
US East (Virginia)		ami-2e8356	546 Launch with EC2 Console	\$0.05 / GB / Month	for Standard El	BS Storage
US West (Oregon)		ami-eb6c17	db Launch with EC2 Console	Assumes On-Demand B	EC2 pricing; prices	for Reserved and Spot
US West (Northern Californ	a)	ami-1f2e2ct	5a Launch with EC2 Console	Instances will be lower	See pricing detai	IS. [12]
EU West (Ireland)		ami-c364b4	b4 Launch with EC2 Console	Data transfer fees not i	ncluded. 🗠	
Asia Pacific (Singapore)		ami-3285dd	160 Launch with EC2 Console	Learn about instance t	ypes 🗠	
Asia Pacific (Sydney)		ami-3d6204	407 Launch with EC2 Console			
Asia Pacific (Tokyo)		ami-c7f2aed	C6 Launch with EC2 Console			
South America (Sao Paulo)		ami-9975dc	C84 Launch with EC2 Console			
Security Group						
The vendor recommends us to select these settings or c	sing the fo onfigure ye	llowing security g our own when lau	roup policies. You will be able inching this software.			
Connection Method	Protocol	Port Range	Source (IP or Group)			
нттр	tcp	80 - 80	0.0.0/0			
HTTPS	tcp	443 - 443	0.0.0.0/0			
	tcp	9443 - 9443	0 0 0 0/0			

- Select the required **Subscription Term** (Hourly or Annual)
- Click the Accept Terms button

N.B. On subsequent deployments this step will not be required

Software and AWS hourly usage fees apply when the instance is running. These fees will appear on your monthly bill.

Thank you! Your subscription will be completed in a few moments.

#### Next Steps

- robert@loadbalancer.org will receive an email shortly to confirm your subscription.
- Once you've received the email, you can click the "Launch with EC2 Console" buttons below and follow the instructions to launch an instance of this software.
- You can also find and launch these AMIs by searching for the AMI IDs (shown below) in the "Community AMIs" tab of the EC2 Console ta Launch Wizard, or launch with the EC2 APIs ta
- You can view this information at a later time by visiting the Your Software page. For help, see step-by-step instructions to for launching Marketplace AMIs from the AWS Console.

#### Usage Instructions

#### Select a Version

1.6.9, released 07/31/2014 V

Region	ID	
US East (Virginia)	ami-2e835646	Launch with EC2 Console
US West (Oregon)	ami-eb6c17db	Launch with EC2 Console
US West (Northern California)	ami-1f2e2c5a	Launch with EC2 Console
EU West (Ireland)	ami-c364b4b4	Launch with EC2 Console
Asia Pacific (Singapore)	ami-3285dd60	Launch with EC2 Console
Asia Pacific (Sydney)	ami-3d620407	Launch with EC2 Console
Asia Pacific (Tokyo)	ami-c7f2aec6	Launch with EC2 Console
South America (Sao Paulo)	ami-9975dc84	Launch with EC2 Console

#### Security Group

The vendor recommends using the following security group policies. You will be able to select these settings or configure your own when launching this software.

Connection Method	Protocol	Port Range	Source (IP or Group)	
HTTP	tcp	80 - 80	0.0.0/0	
HTTPS	tcp	443 - 443	0.0.0/0	
	tcp	9443 - <mark>94</mark> 43	0.0.0/0	
	tcp	7777 - 7777	0.0.0/0	

#### **Release Notes**

Fix mode bu

- Select the Version the latest version is always recommended
- Click the Launch with EC2 Console button next to the required region

N.B. If the launch buttons are displayed grey, hit the refresh button after the AWS confirmation email has been received. They should then change to blue and be click-able

#### **Related Links**

- ► AWS Management Console Management Console
- Your Software
- Continue shopping on AWS Marketplace

nazon arying oplicati	2: Choose an EC2 provides a wide sele combinations of CPU, mel ons. Learn more about in	Instance Type ection of instance type mory, storage, and r instance types and h	DE bes optimized to finetworking capaci ow they can meet	t different use c ty, and give you your computing	ases. Instances are v the flexibility to choos g needs.	irtual servers that can rur se the appropriate mix of	n applications. They have resources for your
ilter b	y: All instance types	All gene	erations 👻 S	how/Hide Colu	imns		
Curre	ntly selected: m1.small	(1 ECUs, 1 vCPUs, I	intel Xeon Family,	1.7 GiB memor	y, 1 x 160 GiB Storag	e Capacity)	
	Family -	Туре -	vCPUs (i) -	Memory (GiB)	Instance Storage (GB) (i)	<ul> <li>EBS-Optimized</li> <li>Available (i)</li> </ul>	Network Performance (i)
	Micro instances	t1.micro Free tier eligible	1	0.613	EBS only	2	Very Low
0	General purpose	t2.micro Free tier eligible	1	1	EBS only	-	Low to Moderate
0	General purpose	t2.small	1	2	EBS only	-	Low to Moderate
0	General purpose	t2.medium	2	4	EBS only	-	Low to Moderate
0	General purpose	m3.medium	1	3.75	1 x 4 (SSD)	2	Moderate

- Filter by **All instance types** & **All generations**, then select the required instance type (*general purpose, m1.small* is our general recommendation, although this does depend on how the load balancer will be used)
- Click Next: Configure Instance Details

Number of instances	(i)	1
Purchasing option	(i)	Request Spot Instances
Network	(j)	Launch into EC2-Classic    C Create new VPC
Availability Zone	()	No preference
IAM role	(j)	None
Shutdown behavior	(i)	Stop 🔻
Enable termination protection	(i)	Protect against accidental termination
Monitoring	(j)	Enable CloudWatch detailed monitoring Additional charges apply.

• Configure the required options and click Next: Add Storage

• (i)	Device (j)	Snapshot 🕕	Size (GiB)	Volume Type	D IC	DPS Delet i Term	e on Ination Encrypted
E.	/dev/sda1 s	snap-354bf4cd	8	Magnetic	▼ N/	A 🕑	Not Encrypted
New Volu	me						
General	Purpose (SSD) volume	es provide the abilit	iv to burst to 3.00	0 IOPS per volume ir	idependent (	of volume size to	meet the performance
needs of	most applications and	also deliver a cons	istent baseline of	3 IOPS/GIB. Set my r	oot volume to	o General Purpo	se (SSD).
and usad	e restrictions.	get up to 50 GB of	EDS General Pu	rpose (33D) or magn	elic slorage.	Lean more abo	fut free usage tier eligibility

• Configure the required options and click Next: Tag Instance

ev (127 characters maximum)		Value	(255 charac	ers maximum)	
lame		Loadbal	incer.org		
reate Tag (Up to 10 tags maximum)	)				
reate Tag (Up to 10 tags maximum	)				
(Up to 10 tags maximum	)				
(Up to 10 tags maximum	)				
(Up to 10 tags maximum	)				
(Up to 10 tags maximum	)				

• Configure the required options and click Next: Configure Security Group

1. Choose AMI	2. Choose Instance Type	3. Configure Instance	4. Add Storage	5. Tag Instance	6. Configure Security Group	7. Review
---------------	-------------------------	-----------------------	----------------	-----------------	-----------------------------	-----------

#### Step 6: Configure Security Group

A security group is a set of firewall rules that control the traffic for your instance. On this page, you can add rules to allow specific traffic to reach your instance. For example, if you want to set up a web server and allow internet traffic to reach your instance, add rules that allow unrestricted access to the HTTP and HTTPS ports. You can create a new security group or select from an existing one below. Learn more about Amazon EC2 security groups.

Security group name:			Load Balancer	-org Enterprise EC2-1-6-9-AutogenByA	WSMP-			
		Description:	This security group was generated by AWS Marketplace and is based on recommen					
Type (j)		Protocol	(i)	Port Range ()	Source (j)			
HTTP	*	TCP		80	Anywhere 🔻	0.0.0/0	C	
HTTPS	×	TCP		443	Anywhere -	0.0.0/0	6	
Custom TCP Rule		TCP		9443	Anywhere -	0.0.0/0	6	
Custom TCP Rule	•	TCP		7777	Anywhere -	0.0.0/0	6	
Warning You will not	be able to c re port(s) 22	onnect to this ins open.	stance as the Alv	Il requires port(s) 22 to be open in o	rder to have access. You	ır current security ç	Iroup	
docontinav								

• By default, 4 rules are automatically created. Review and edit these if required then click Review and Launch

N.B. If you are not load balancing HTTP traffic, change the ports accordingly. e.g. for RDP you'll need to specify port 3389 rather than 80 & 443. 7777 & 9443 should always be included to permit access to the load balancers management and monitoring interface. If SSH access is also needed, add TCP port 22 too.

Cancel Previous

Review and Launch

- If prompted, select the required SSD option
- Now review/edit the Instance Launch Details and click Launch to start the instance
- Now choose an existing or create a new key pair •

whey pair consists of a <b>public key</b> that AV hey allow you to connect to your instance to obtain the password used to log into you ecurely SSH into your instance.	VS stores, and a <b>private key file</b> that you sto securely. For Windows AMIs, the private key file ar instance. For Linux AMIs, the private key file	ore. Together, ile is required e allows you to
lote: The selected key pair will be added t bout removing existing key pairs from a p	to the set of keys authorized for this instance. I public AMI.	Learn more
Choose an existing key pair		▼]
Select a key pair		
KeyPair1		•
I acknowledge that I have access to	the selected private key file (KeyPair1.pem),	and that

• If creating a new pair use the Download Key Pair button to save the private key

N.B. This private key is used for secure access to the load balancer instance via SSH once its up and running. It's not used for SSL termination. For this please refer to the SSL Termination section later in this guide.

- If using an existing key pair, tick the acknowledgment check-box
- Finally, click the Launch Instances button

## **Checking your Subscriptions**

Current subscriptions can be viewed and canceled using the *Your Account > Your Software > Manage your Software Subscriptions* option in the awsmarketplace console as shown below:

<b>Waws</b> marke	tplace	) Helio	Loadbalancer.org (Sign out)	Amazon Web Services Home Your Account   Help   Sell on AWS Marketplace
Shop All Categories -	Search AW	S Marketplace	, (ugn out)	GO 🕨 Your Software
Your Account >				See all AWS Account Activity 🖪
Your Software Sul	oscriptio	ons (1)	Enable 🖾	and create billing alerts 🖪 for AWS Marketplace charges
Products		Instances		Actions
Load Balancer.org Enter	prise EC2	🖃 🥑 1 active		Usage Instructions
Contact vendor Write a review		i-d76acdfb <b>Orunning</b> Version 1.6.9	Manage in AWS Console 🔄 🛛 Ad	ccess Software II
Cancel subscriptio	n			Buy annual subscription

## Accessing the WUI

In a browser, navigate to the Public DNS name, Public IP address or the Elastic IP address on port 9443

i.e.

https://<Public DNS name>:9443

or

## https://<EIP or Public IP address>:9443

You'll receive a warning about the certificate as it's a self signed cert not related to an Internet based CA. Confirm you want to continue and a login prompt will be displayed. Use the following default credentials:

Username: loadbalancer

Password: <EC2 Instance-ID>

Once logged in, the following screen is displayed:

Overview	Servers	SSL Termination	Account	Maintenance	Stats
CPU			M	lemory	
3%			66	5 / 600 MB	
Network	C		D	isk Usage	
0 kbit				root filesystem)	
e nort			21 /v	ar/log	
			09	%	

# XML Config File This is the central configuration file for your Loadbalancer.org instance. Please provide this when sending a support request. You may edit this file directly, i.e. bypass this GUI. If you do this all services will be restarted. HAProxy Config File

This is the current HAProxy configuration file for your Loadbalancer.org instance. Please provide this when sending a support request. **We do not recommend** editing this file directly, i.e. bypass this GUI. Any manual changes to this file will disable most functionality in the web interface.

## Using the WUI

## Overview

This tab shows the basic performance stats for the instance as well as the XML and HAProxy config files. It's possible to modify these files directly, but it's recommended to allow the interface to handle the configuration file changes to ensure syntax rules are followed.

## Servers

This is where you specify the Front-ends and Back-end groups (used for TCP) and also the UDP configuration. A default front-end (F1) and back-end group (B1) is included as shown below:

- Front-ends are where clients connect to, Back-end groups are where the actual load balanced servers are defined.
- Each Front-end has a default back-end group
- Each Back-end group can be used by multiple Front-ends

overview	Servers	SSL Termination	Account	Maintenance	Stats	
You can ex onto the ba performanc Matching th	pose ports on ckend server g e from local ins le beginning of	your Loadbalancer.org groups. Your backend s stances. You can define i the url can be useful fo	instance to pro ervers can be e URL matching or directory ma	ovide public-facing s anywhere in the wor g rules, based on ht tching, while matching	ervices which will forwa ld, but obviously expec p headers, and url mat ng the end of the url ca	rd traffic t better cching. n be used
	hing The resu	ults of these tests can d	ecide which ba	ckend group to forw	ard the request to, alth	ough rules

## Frontends



## **Backend Groups**

new backend group B1 <u>1 server(s)</u>

## **UDP** Configuration

You do not have any UDP Listeners configured

New VIP port: Add new VIP

Show Configuration

*N.B.* servers can be specified using their DNS name or by IP address

#### Creating a new TCP Configuration

A new Front-end can be created by clicking the **new frontend** link. Once clicked, the front-end can be defined as shown in the example below:

new frontend

П

IP	Label	Ports	Default backend	Mode	
•	F1	80	B1	http •	rules save delete
10.1.1.179 •	F2	82	B1	http •	rules save cancel

• the IP drop-down enables all allocated IP's \*(all) or individual addresses to be selected

NOTE: To assign additional IP addresses to the appliance use the EC2 Management Console. Then use the **Restart Networking** option in the Services area of the *Maintenance* Tab to restart the network. Once restarted, the additional IP addresses will be available when defining new Front-ends. For more details on IP addresses please refer to page 7 earlier in this guide.

If required a new Back-end group can be created by clicking the **new backend group** link. Once clicked, the group can be defined as shown in the example below.

abel: NewBackE	nd Persistence: MS	Session Broker 💌	CPU Idle	e Weighting: 🔲
allback:	Check port:	Check File:		Response expected:
add new server Label	DN S/IP	Port	Weigh	t
RDS1	rds1.domain.com	3389	1	remove
DDCO	rds2 domain.com	3389	1	remove

#### **Configuring Server Rules**

It's possible to customize the way requests are handled. Rules can be added that examine the headers, the start of a URL path or the end of a URL path. For example, a 'path\_end' rule could be added that sends requests that end in /blog to a different backend server. To configure rules click the 'rules' link next to the relevant Frontend.

edit rules add new r	ule						×
Label	Match	Value	and	Match	Value •	Destination	remove
Save Cancel	hdr path_beg path_end						

#### Creating a new UDP Configuration

A new UDP listener can be created by specifying the required UDP port and clicking the **Add new VIP** button. First, enter the UDP port required for the listener then click **Add new VIP**, in the example below UDP port 5555 is specified:

## **UDP Server Configuration**

You do not have any UDP Listeners configured

New VIP port: 5555 Add new V	/IP
------------------------------	-----

Show Configuration

Once the **Add new VIP** button is clicked, the new listener is created and can then be edited or deleted using the buttons shown below:

UDP Listener Port: 5555 IP Port Edit VIP Delete VIP

To add Real Servers (i.e. back-end servers), click Edit VIP, the following options will then be displayed:

UDP Listener Port: 5555 IP Port Save Configuration Add real server

#### Click Add real server to be able to specify the first real server

UDP Listener Port: 5555 IP Port 123.45.67.8 5555 Delete Server

Save Configuration

Once defined, click **Save Configuration**. Once the first real server is added, additional **Add real server** buttons will be displayed which enable additional real servers to be added as shown below:

UDP Listener Port: 55	55	
IP	Port	
123.45.67.8	5555	Delete Server
Save Configuration	Add real	server

Once all real servers are added, click Save Configuration.

## SSL Termination

SSL can be terminated on the load balancer. A default self-signed certificate is provided, although normally this will be replaced with your own certificate using the Upload Certificate option in the interface.

Overview	Servers	SSL Terminatio	n Account	Maintenance	Stats	
You can ter port of your	rminate SSL se r choice. <i>You</i> w	essions at your Load vill need a front end	balancer org insta listening on the H	ance. All traffic will b	e forwarded	onto the local HTTP
add new SSL	<u>port</u>					
SSL Port		ŀ	ITTP Port			
		n				
etting up SS	L Terminatio	<u>[]</u>				
etting up SS setup SSL ort (typically	L Termination click <b>add ne</b> 80) to be de	<sup>⊔</sup> w SSL port, this fined as shown b	will enable the below:	HTTPS port (typ	ically 443)	and the backend H
etting up SS o setup SSL ort (typically	L Termination click <b>add ne</b> 80) to be de	<u>u</u> w SSL port, this fined as shown b	will enable the below:	HTTPS port (typ	ically 443)	and the backend H
etting up SS o setup SSL ort (typically add new S: SSL Port	L Termination click <b>add ne</b> 80) to be de SL port	ש SSL port, this fined as shown b אדו	will enable the below: <b>IP Port</b>	HTTPS port (typ	ically 443)	and the backend ⊢

Once the required port have been defined click save

add new SSL p	ort				
SSL Port		HTTP Port			
443	=>	80	upload certificate	edit	delete

Example Certificate Configuration using a VeriSign (Symantec) Test Certificate

Symantec offer a 30 day trial which can be used with the load balancer. The following steps cover the complete process from generating the CSR to installing the certificate.

1) **Connect to the Console of the load balancer** – refer to the section '*Accessing the Load Balancer using SSH*' on page 32 for details on how to do this with Linux and Windows.

#### 2) Generate the Private Key & set permissions

```
mkdir certs
openssl genrsa -out ./certs/lb.key 1024
chmod 400 ./certs/lb.key
```

#### 3) Generate the CSR

openssl req -new -nodes -key ./certs/lb.key -out ./certs/lb.csr

the following section shows the various prompts and sample answers:

You are about to be asked to enter information that will be incorporated

into your certificate request.

What you are about to enter is what is called a Distinguished Name or a DN.

There are quite a few fields but you can leave some blank

For some fields there will be a default value,

If you enter '.', the field will be left blank.

-----

Country Name (2 letter code) [GB]:**GB** State or Province Name (full name) [Berkshire]:**Hampshire** Locality Name (eg, city) [Newbury]:**Portsmouth** Organization Name (eg, company) [My Company Ltd]:**loadbalancer.org** Organizational Unit Name (eg, section) []:**support** Common Name (eg, your name or your server's hostname) []:**www.loadbalancer.org** Email Address []:**support@loadbalancer.org** Please enter the following 'extra' attributes to be sent with your certificate request A challenge password []:

An optional company name []:

===> The file Ib.csr has now been created on the load balancer in the directory ./certs/

N.B. When prompted for the x509 common name, make sure you enter the fully qualified hostname the certificate will be used with. e.g. www.loadbalancer.org

## 4) Copy the Private Key & CSR to your workstation

## Under Linux:

(replace lbkeypair1.pem with the name of your private key file)

scp -i lbkeypair1.pem ec2-user@<IP address>:/remote-path/lb.key /local-path/lb.key
scp -i lbkeypair1.pem ec2-user@<IP address>:/remote-path/lb.csr /local-path/lb.csr

## Under Windows:

- Connect to the load balancer as ec2-user using WinSCP as described on page 35
- Copy the files ./certs/lb.key & ./certs/lb.csr to your workstation

## 5) Create your Symantec Test Certificate

- Open the following URL and click <u>**Try it Free**</u> : https://www.symantec.com/en/uk/ssl-certificates
- Copy the contents of lb.csr to the first CSR screen, select Server not listed and click Continue
- When prompted for a challenge phrase and reminder question use only simple letters and numbers
- Symantec will then email your new test certificate normally within a few minutes

#### 6) Installing the Certificate on the Load Balancer

- Under the SSL port created earlier click upload certificate
- Delete the contents of the top & bottom pane (these are for the default self signed cert)
- Copy/paste the private key to the top pane & the certificate obtained from Symantec to the bottom pane. You should also add Symantec's trial intermediate certificate (a link is provided in the email from Symantec) in the bottom pane after the certificate as follows:

-----BEGIN CERTIFICATE----certificate contents goes here -----END CERTIFICATE----intermediate certificate contents go here -----END CERTIFICATE-----

#### e.g.

----BEGIN CERTIFICATE----

MIICJTCCAY4CAQAwgaoxCzAJBgNVBAYTAkdCMRIwEAYDVQQIEwlIYW1wc2hpcmUx EzARBgNVBAcTClBvcnRzbW91dGgxGTAXBgNVBAoTEExvYWRiYWxhbmNlci5vcmcx MSYwJAYJKoZIhvcNAQkBFhdyb2JlcnRAbG9hZGJhbGFuY2VyLm9yZzCBnzANBgkq -----END CERTIFICATE-----

----BEGIN CERTIFICATE----

MIICJTCCAY4CAQAwgaoxCzAJBgNVBAYTAkdCMRIwEAYDVQQIEwlIYW1wc2hpcmUx EzARBgNVBAcTClBvcnRzbW91dGgxGTAXBgNVBAoTEExvYWRiYWxhbmNlci5vcmcx EDAOBgNVBAsTB1N1cHBvcnQxHTAbBgNVBAMTFHd3dy5sb2FkYmFsYW5jZXIub3Jn -----END CERTIFICATE-----

- Click Save
- Now restart Pound using the pop-out message or Maintenance > Services and click Restart Pound

#### Using your Windows IIS Certificate

For Windows, its often easiest to get the certificate working on the server first. The certificate can then be exported from Windows in .pfx format, then converted to .pem format and copied to the load balancer. The steps for this process are:

1) **Export the certificate from IIS** - once the certificate is working correctly on your Windows server, export the certificate from Windows – including the private key. Make sure you select the option for all certs in the chain, the format must be .pfx

(for the common name, make sure you enter to fully qualified domain name for your web server, e.g. www.loadbalancer.org)

2) **Download & install OpenssI** - download openssI using the following link & install on your PC: http://www.slproweb.com/products/Win32OpenSSL.html

(Select the latest full download rather than the 'light' version)

3) Extract the Private Key – in a command window, type the following:

\openssl\bin\openssl pkcs12 -in drive:\path\cert.pfx -nocerts -out drive:\path\cert.pk

(You'll be prompted for the password used to create the pfx file, and a passphrase to write the output file)

4) **Unencrypt the Private Key** – in a command window, type the following:

\openssl\bin\openssl rsa -in drive:\path\cert.pk -out drive:\path\cert.pkun

(You'll be prompted for the passphrase that you entered in the previous step)

5) **Extract the Certificate** – in a command window type the following:

\openssl\bin\openssl pkcs12 -in drive:\path\cert.pfx -clcerts -nokeys -out drive:\path\cert.cer

(You'll be prompted for the password used to create the pfx file)

6) Copy the Private Key (cert.pkun) and Certificate (cert.cer) to the Load Balancer

- go to SSL Termination
- click upload certificate
- paste the contents of the private key into the top pane and the certificate into the lower pane
- click Save

7) **Now Restart Pound -** (*Maintenance > Services*)

## Account

Enter the relevant Amazon credentials here to enable auto-scaling. The Certificate can be created and downloaded in the AWS Management Console under *My Account* > *Security Credentials* > *Access Credentials* > *X.509 Certificates.* Select **Create a new Certificate**, the will enable you to download both the certificate and the private key. The AWS account number is displayed under the Sign-Out option on the AWS console. See page 29 for details on setting up Auto-scaling.



Save

Once entered, click the **Save** button to validate & save these details.

## Maintenance

This section allows logs to be viewed, services to be restated, global settings to be changed (N.B. for most applications the global settings can be left at their default values), the WUI password to be changed and a number of other administration related tasks as shown below:

Overview	Servers	SSL Termination	Account	Maintenance	Stats	
Logs						
View	HAProxy Log					
View	Pound Log					
View	Pen Log					
View	CPU Feedba	ck Log				
Services	S					
Rest	art <mark>HAProxy</mark>					
Resta	art Pound					
Rest	art Pen					
Rest	art Networking	í.				
Global	Settings					
Pound SS	L					1
Cli	ent Timeout	31				
Se	erver Timeout	60				
Lo	gging	on 🔻				

HAProxy		
Lock HAProxy configuration	off 👻	
Redispatch	on 👻	
contimeout	4000	
clitimeout	42000	
srvtimeout	43000	
maxconn	40000	
ulimit	81001	
Abort On Close	on 👻	
Interval	2000	
Rise	2	
Fall	3	
Logging	on 👻	

# Security

WUI Password	Change
	C

# Diagnostics

nell command	Execute
--------------	---------

# **Disaster Recovery**

Restore Original Settings

## Stats

This displays HAProxy statistics. A separate section is created for each Front-end & each Back-end server.

	Serv	ers	SSI	. Terminatio	on	Account	M	aintenai	ice	stats				
If you cann Security se	ot view t ction.	he stat	s belo	w, please ma	ake sure	e that HA	Proxy is	running	and that	port 7777	7 is op	pen in	the	
														_
0														
Oper	i stats in	new w	Indow											
Refre	<u>esh</u>													
HAPro	(V													
Ctaticti	ICC D	anor	t fo	r nid 20	221									
วเลแรแ	CS A	epui	110	più 20	524									
General	process	sinfor	natio	n più 20	524									
General	process		natio	n active	524 E UP	<b>D</b> b	ackup UP		Display op	tion:		Extern	nal resourc	ces:
General pid = 20324 (pro uptime = 4d 18h	process cess #1, nbp 29m49s	s infor	natio	n active	E UP UP, going	g down b	ackup UP ackup UP, g	oing down	Display op • <u>Hid</u> • Re	tion: e 'DOWN' se	rvers	Extern	nal resource Primary Updates	ces: site (v1.5
> General pid = 20324 (pro uptime = 4d 18h system limits: m maxsock = 8002	process process 29m49s Jemmax = ur 4; maxconn	<b>infor</b> proc = 1) mimited; ul = 40000; i	matio mit-n = 8 maxpipe	n active active s = 0 active active active active active	E UP E UP, going E DOWN, g e or backup	g down b going up b DOWN n	ackup UP ackup UP, g ackup DOW ot checked	oing down N, going up	Display op • <u>Hid</u> • <u>Re</u> • <u>CS</u>	tion: e 'DOWN' se iresh now V export	<u>rvers</u>	Exterr	nal resource Primary Updates Online m	ces: site (v1.5) ianual
General     pid = 20324 (pro uptime = 4d 18h system limits: m naxsock = 8002 surrent conns = 2 Running tasks: 1	process process 29m49s lemmax = ur 4; maxconn 2; current pip /7: idle = 100	s inform proc = 1) nlimited; ul = 40000; u es = 0/0; c 0 %	matio mit-n = 8 maxpipe	n active	E UP E UP, going E DOWN, g E or backup	g down b going up b DOWN n DOWN for n	ackup UP ackup UP, g ackup DOW ot checked naintenance	oing down N, going up (MAINT)	Display op • <u>Hid</u> • <u>Re</u> • <u>CS</u>	tion: e 'DOWN' se fresh now V export	<u>rvers</u>	Exterr	nal resource Primary Updates Online m	ces: <u>site</u> (v1.5) tanual
• General oid = 20324 (pro- uptime = 4d 18h system limits: m maxsock = 8002 surrent conns = 2 Running tasks: 1	process 29m49s Jemmax = ur 4; maxconn 1; current pip 17; idle = 100	s inform proc = 1) alimited; ul = 40000; u es = 0/0; c 0 %	matio mit-n = 8 maxpipe	n active active s = 0 = 3/sec Note: UP	e UP e UP, going e DOWN, g e or backup e or backup with load-b	g down b going up b DOWN n DOWN for n alancing disat	ackup UP ackup UP, g ackup DOW ot checked naintenance led is report	oing down N, going up (MAINT) ed as "NOLB	Display op • Hid • Re • CS	tion: e 'DOWN' se resh now V export	rvers	Exterr •	nal resourd Primary Updates Online m	ces: site (v1.5 anual
oid = 20324 (pro pptime = 4d 18h system limits: m maxsock = 8002 purrent conns = 2 Running tasks: 1 stats Qu	process process 29m49s vemmax = ur 4; maxconn b; current pip (7; idle = 100 eue Ses	s inform proc = 1) minited; ul = 40000; r es = 0/0; c 0 %	matio mit-n = 8 naxpipe conn rate	n active act	e UP e UP, going e DOWN, g e or backup e or backup with load-b	g down going up b DOWN n b DOWN for n alancing disat	ackup UP ackup UP, g ackup DOW ot checked naintenance led is report	oing down N, going up (MAINT) ed as "NOLB ors Wan	Display op • <u>Hid</u> • <u>Re</u> • <u>CS</u>	tion: e 'DOWN' se iresh now V export	rvers S	Extern	nal resourd Primary Updates Online m	ces: site (v1.5 anual
Ceneral     pid = 20324 (pro     ptime = 4d 18h     system limits: m     maxsock = 8002     surrent conns = 2     Running tasks: 1     stats     CurM     Frontend	process pro	S         Information           oroc = 1)         1           nlimited; ull         = 40000; r           es = 0/0; c         0 %           sion rate         Max Limit           2         -	matio mit-n = 8 maxpipe conn rate	n active act	E UP E UP, going E DOWN, g E or backup e or backup with load-b Byte ot In 1 881 3.	down b poing up b b DOWN on b DOWN for n alancing disat c Down Req Req Out Req Req 0 0	ackup UP ackup UP, g ackup DOW ot checked naintenance led is report d Error sp Reg Con	oing down N, going up (MAINT) ed as "NOLB ors Wan m Resp Retr	Display op Hid Redis Stat	tion: e DOWN' se iresh now V export v export	rvers S s(WghtA	Exterr • • • •	nal resourd Primary Updates Online m	ces: <u>site</u> (v1.5) tanual
Ceneral     pid = 20324 (pro     uptime = 4d 18h     rests     system limits: m     maxsock = 8002     surrent conns = 2     Running tasks: 1     stats     CurMi     Frontend     Backend 0	ccs         r           process         #1, nbp           23m49s         #23m49s           wemmax = ur         #4; maxconn           4; maxconn         #100           4; imax conn         #2           eue         Sess           eue         Sess           ext Limit Cur         2           0         0	s inform proc = 1) minited; ull = 40000; n es = 0/0; c 0 % max Limit 2 - 0	matio mit-n = 8 maxpipe conn rate	active           1001         active           active         active           bc         active           active         active           bc         active	e UP a UP, going a DOWN, g a or backup a or backup a or backup with load-b Byte t In 1 881 3- 0 1 881 3-	g down b poing up b o DOWN n o DOWN for n alancing disat out Reg Re 4 890 0	ackup UP ackup UP, g ackup DOW ot checked haintenance led is report d Error sp Reg Con 0 2	oing down N, going up (MAINT) ed as "NOLB ors War in Resp Retr 0 0 0 0	Display op Hid Rea CS Redis Stat OPE 0 4d18h	tion: e 'DOWN' se iresh now V export us LastChk N UP	rvers S WghtA	Exterr Server Not Bok C	nal resourd Primary Updates Online m	ces: site (v1.5) tanual
General     pid = 20324 (pro     uptime = 4d 18h     resystem limits: m     maxsock = 8002     purent conns = 2     Running tasks: 1     stats     CurMa     Frontend     Backend 0	Process         #1, nbp           29m49s         ewmmax = ur           4; maxconn         ; ourent pip           (; ourent pip         ewm x           eue         Ses           xk <limitcur< td="">         2           0         0</limitcur<>	s inform mode = 1) minited: ull = 40000; t es = 0/0; c 0 % minited: ull = 40000; t es = 0/0; c 0 %	matio mit-n = 8 maxpipe conn rate 2 2 0 0	n active s = 0 = 3/sec Limit Total LbTe 2 000 7 200 0	e UP a UP, going e DOWN, g e or backup e or backup or backup t In 1 881 3- 0 1 881 3-	g down b ooing up b o DOWN n o DOWN for n alancing disat out Req Re 4 890 0 4 890 0	ackup UP ackup UP, g ackup DOW ot checked laintenance led is report d Error o 2 0	oing down N, going up (MAINT) ed ss "NOLB ors War in Resp Retr 0 0 0 0	Display op Hid Rea CS Redis Stat OPE 0 4d18h	tion: e 'DOWN' se iresh now V export us LastChk N UP	rvers S WghtA	Exterr Server Rot Bok C	nal resourd Primary Updates Online m	ces: site (v1.5 anual wntme
Ceneral     oid = 20324 (pro- uptime = 4d 18h     uptime = 4d 18h     restore = 8002     ourrent conns = 2     Running tasks: 1     stats     CurMa     Frontend     Backend 0      F1     Qu	CONTRACT         Contract           process         #1, nbp           29m49s         exemmax         = un           exemmax         = un         # maxconn           ::         ourrent pip         process           ::         ourrent pip         eue           sex         xLimitCur         2           0         0         0           eue         Ses         sex	s inform proc = 1) filmited; ull es = 0/0; c % sion rate Max Limit 2 - 0	matio mit-n = 8 maxpipe conn rate	n active	a UP a UP, going a DOWN, g a or backup e or backup with load-b b 1 681 3- 0 1 681 3-	g down b going up b o DOWN n o DOWN for n alancing disat out Req Re 4 890 0 4 890 0	ackup UP ackup UP, g ackup DOW ot checked aaintenance led is report a g Req Com 0 2 0 0 0 0 0 0	oing down N, going up (MAINT) ed as "NOLB ors War n Resp Retr 0 0 0	Display op Hid Re CS Norre OPE 0 4d18h rs Wa	tion: e 'DOWN' se resh now V export us LastChk N UP mings	rvers S Wght A	Exterr • • • • • • • • • • • • • • • • • •	nal resourd Primary Updates Online m Chik Dwn D Chik Dwn D	ces: site (v1.5 eanual
Ceneral     pid = 20324 (pro     uptime = 4d 18h system limits: m maxsock = 8002; suurent conns = 2 Running tasks: 1     stats     CurMa Frontend Backend 0  F1 Qu CurMa Frontend F1 Qu CurMa Frontend F1 Qu CurMa Frontend	CONTRACTOR         Second	S inform           orco = 1)           blimited: ull           = 40000; r           ess = 0/0; c           0 %           sision rate           Max Limit           2           0	mit-n = 8 maxpipe onn rate	n active act	a UP a UP, going a DOWN, g a or backup or backup with load-b b t In 1 881 3- 0 1 881 3-	g down b going up b b DOWN n b DOWN for n alancing disat s Denie Out Req Re 4 890 0 4 890 0 Bytes n Out 554 38 880 9	ackup UP ackup UP, g ackup DOW ot checked asintenance led is report of Error sp Req Con 0 2 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	oing down N, going up (MAINT) ed as "NOLB ors Wan n Resp Retr 0 0 0 0	Display op Hid Re CS Market Stat OFE 0 4d18h rs Wa market Resp Re	tion: <u>e 'DOWN' se</u> resh now <u>V export</u> <u>us LastChk</u> <u>N</u> <u>UP</u> <u>rredis Statt</u> <u>OPE</u>	rvers S Wght A 0 0	Exterr Server Act Bok C 0 0 0	hal resourd Primary Updates Online m Chk Dwn D Chk Dwn D Server tt Act Bok C	ces: site (v1.5 sanual wwntm
Ceneral     pid = 20324 (pro     uptime = 4d 18h system limits: m maxsock = 8002     uurrent oonns = 2     uurrent oonns = 2     stats     CurrMa     Frontend     Backend 0      F1     Qu CurrMa Frontend	process #1, nbp 20m49s memmax = ur 4; maxconn ;; ourrent pip ;; ourrent pip ; ourrent pip ; ourent pip ; ourrent pip ; ourrent pip ; ourent pip ; ou	Sinform           orco = 1)           nimited: ull           = 40000; r           ess = 0/0; c)           0           sion rate           Max Limit           8	mit-n = 8 maxpipe conn rate 2 2 0 0 Cur Max 0 3	activ           activ </td <td>a UP a UP, going a DOWN, g a or backup a or backup with load-b b t In 1 881 3- 0 1 881 3- 0 1 881 3- 1 881 3- 1 881 3- 1 881 3- 1 881 3- 2 3 8</td> <td>g down b going up b b DOWN in n b DOWN for n alancing disat s Denie Out Req Re 4 890 0 4 890 0 Bytes n Out 954 38 880 9</td> <td>ackup UP ackup UP, g ackup DOW ot checked aaintenance led is report o 2 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0</td> <td>oing down N, going up (MAINT) ed as "NOLB ors Wan n Resp Retr 0 0 0 0 0 0 0 0 0 0 0</td> <td>Display op Hid Re CS Mings Redis Stat OFE 0 4d18h rs Wa ponn Resp Re</td> <td>tion: a 'DOWN' se resh now V export us LastChk N UP urnings rr Redis Statu OPE</td> <td>rvers S Wght A 0 0</td> <td>Exterr Server Rot Bok C 0 0 0</td> <td>hal resource Primary Updates Online m Chk Dwn Dr Chk Dwn Dr Chk Dwn Dr Server nt Act Bok C</td> <td>ces: site (v1.5 lanual wwntm</td>	a UP a UP, going a DOWN, g a or backup a or backup with load-b b t In 1 881 3- 0 1 881 3- 0 1 881 3- 1 881 3- 1 881 3- 1 881 3- 1 881 3- 2 3 8	g down b going up b b DOWN in n b DOWN for n alancing disat s Denie Out Req Re 4 890 0 4 890 0 Bytes n Out 954 38 880 9	ackup UP ackup UP, g ackup DOW ot checked aaintenance led is report o 2 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	oing down N, going up (MAINT) ed as "NOLB ors Wan n Resp Retr 0 0 0 0 0 0 0 0 0 0 0	Display op Hid Re CS Mings Redis Stat OFE 0 4d18h rs Wa ponn Resp Re	tion: a 'DOWN' se resh now V export us LastChk N UP urnings rr Redis Statu OPE	rvers S Wght A 0 0	Exterr Server Rot Bok C 0 0 0	hal resource Primary Updates Online m Chk Dwn Dr Chk Dwn Dr Chk Dwn Dr Server nt Act Bok C	ces: site (v1.5 lanual wwntm

		Que	eue		Ses	sion	rate			Sessio	ons		B	ytes	De	enied		Errors	5 d	War	nings			S	erve	r i	
	Cu	r Ma	x Li	mit	Cur	Max	Limit	Cur	Max	Limit	Total	LbTot	In	Out	Rec	Resp	Req	Conn	Resp	Retr	Redis	Status	LastChk	Wgh	t Act	Bck	Chk Dv
ExampleServer	0		2	-	0	7		0	1	-	137	127	23 684	378 205		0		0	2	0	0	4d18h UP	L4OK in Oms	1	Y	-	0
backup	0	) (	0	-	0	0		0	0	-	0	0	0	0		0		0	0	0	0			1	-	Y	
Backend	0	) (	)		0	7		0	1	4 000	137	127	23 684	378 205	0	0		0	2	0	0	4d18h UP		1	1	1	

## Using the Server Feedback Agent

To enable the load balancer to be aware of the backend servers current status, a feedback agent can be installed. The agent provides an integer value to the load balancer that represents its current utilization level. The agent monitors various system parameters including RAM, CPU etc.

The latest Windows agent is available for download at the following link:

http://downloads.loadbalancer.org/agent/windows/LBCPUMonInstallation.msi

Simply run the installer on each back-end Windows server. The monitor runs as a Windows service which is managed using a simple console. Once installed, navigate to *All Programs > Loadbalancer.org > Monitor* on the Windows server to start the console:

LoadBalancer.org Feedback Ager	nt load balancer"
Normal 🔹 Mode	Apply Settings and Restart Service
Start	Stop
Stopped	Stop

Simply click Start to start the service.

To enable the feedback agent on the load balancer, select the **CPU Idle Weighting** checkbox in the backend group definition on the load balancer as shown below:

Label: B1		Persistence: RDP C	CPU	J Idle Weig	hting: 🔽	
Fallback:		Check port: 3389	Check File:		Response expected:	
add new server Label	DNS/I	Р	Port	Weigh	it	
RDP1	12.34	.56.78	3389	1	remove	
RDP2	23.45	.56.89	3389	1	remove	

## Configuring High Availability using Auto-Scaling

This procedure should be followed to setup HA for your instance. If the instance is terminated or stops for any reason, auto-scaling will automatically start a new instance with the same settings and configuration. The steps required to set this up are shown below:

1) Enter your Amazon Credentials – copy and paste your Private key, Certificate and AWS Account ID from your AWS Security Credentials page to the corresponding sections of the Account tab, then click **Save -** once saved, the message 'Account credentials successfully saved and validated' will be displayed

2) Create an image of the instance - right click the running instance and select 'Create Image (EBS AMI)'

3) Enter an appropriate name for the image - e.g. 'AutoScaleImage-1'

#### 4) Start image creation - click Yes, Create

5) **Check the creation status** – click on the displayed link : '*View Pending image ami-<code>*', you can also click on the AMIs option under IMAGES in the navigation pane. Note that a new code is used and therefore it will be different than the original source instance

6) **Connect to the existing active Load balancer instance using SSH** – once the image has been created, i.e. when the status changes from '*pending*' to '*available*' start an SSH session to the load balancer

N.B. For SSH access, make sure that TCP port 22 is included in the security group for the load balancer

#### Using Linux:

first ensure that the private key is available on your Linux host, then use the following command to connect to the load balancer instance:

ssh -i <private-key-name>.pem ec2-user@<IP address of load balancer>

e.g.

ssh -i lbkeypair1.pem ec2-user@12.34.56.78

Using Windows:

Please refer to page 32 for details on using PuTTY.

#### 7) Configure variables on the load balancer - run the following commands :

# switch to root user

sudo su

# setup the required variables

export KEY\_HOME=/etc/loadbalancer.org/aws export EC2\_PRIVATE\_KEY=\$KEY\_HOME/pk.pem export EC2\_CERT=\$KEY\_HOME/cert.pem export EC2\_HOME=/opt/aws/amitools/ec2 export JAVA\_HOME=/usr export AWS\_AUTO\_SCALING\_HOME=/opt/aws/apitools/as/ export PATH=\$EC2\_HOME/bin:\$AWS\_AUTO\_SCALING\_HOME/bin:\$PATH

N.B. If preferred, these can be placed in the root users .bashrc file. This will make these permanent so new instances will also have the same settings – this will be useful if you need to completely delete the instance.

8) Create the Launch Configuration – run the following command:

# ensure that --image-id is set to the new image created in step 2

# ensure that -- region is set to the correct region

# ensure that --group is set to the relevant security group

# ensure that --*key* is set to your key pair

# ensure that --user-data is set to your elastic IP

as-create-launch-config autoscaleconf --image-id ami-a14142d5 --region us-east-1 --instance-type t1.micro --group default --key lbkeypair-name --monitoring-disabled --user-data "12.34.56.78"

Once completed successfully, you should get the message : OK-Created launch config

9) Create the Auto-Scale Group – run the following command:

# ensure that --availability-zones is set to the correct zone
# ensure that --region is set to the correct region

as-create-auto-scaling-group autoscalegrp --availability-zones us-east-1d --launch-configuration autoscaleconf --min-size 1 --max-size 1 --region us-east-1

Once completed successfully, you should get the message : OK-Created AutoScalingGroup

#### New Instance

The new load balancer instance should start up immediately (you can remove your old copy when you are fully happy with the new indestructible one). After it boots it should correctly assign itself the elastic IP address that you specified in the user-data field.

#### <u>Testing</u>

Now you can test the new indestructible instance using the Amazon Web Management Console to terminate the server, after a few seconds the auto-scaling policy should start a brand new copy of the instance.

#### Terminating the Instance

Since terminating the instance using the console causes another replacement instance to start, you'll need to use a different procedure if you want to completely terminate the image:

#### 1) Configure variables on the load balancer - run the following commands :

N.B. this step is not required if the .bashrc file was modified as mentioned on the previous page

# switch to root user

sudo su

# setup the required variables

export KEY\_HOME=/etc/loadbalancer.org/aws export EC2\_PRIVATE\_KEY=\$KEY\_HOME/pk.pem export EC2\_CERT=\$KEY\_HOME/cert.pem export EC2\_HOME=/opt/aws/amitools/ec2 export JAVA\_HOME=/usr export AWS\_AUTO\_SCALING\_HOME=/opt/aws/apitools/as/ export PATH=\$EC2\_HOME/bin:\$AWS\_AUTO\_SCALING\_HOME/bin:\$PATH

#### 2) Remove the EC2 instance from the Auto Scaling group:

The command below will terminate the instance.

as-update-auto-scaling-group autoscalegrp --region us-east-1 --min-size 0 --max-size 0

Once completed successfully, you should get the message : OK-Updated AutoScalingGroup

N.B. It can take a few minutes for the instance to terminate, so you might have to refresh the status more than once on the web console.

#### 3) Delete the Auto Scaling Group:

If required, the auto-scaling group can also be deleted. Since the load balancer instance is now terminated, the command below will need to be run on a different instance running in the same zone.

as-delete-auto-scaling-group autoscalegrp

#### 4) Delete the Launch Configuration:

If required, the auto-scaling launch configuration can also be deleted. Since the load balancer instance is now terminated, the command below will need to be run on a different instance running in the same zone.

as-delete-launch-config autoscaleconf



NOTE: If the load balancer's settings are later changed, then the auto scaling image will need to be re-created.

## Accessing the Load Balancer using SSH

This uses the private key that you downloaded when setting up your instance (please refer to page 14 of this guide). To connect to the load balancer using SSH, this private key must be used. Under Linux, the key can be used immediately, for PuTTY under Windows, the key must first be converted to a format required by PuTTY as detailed below.

N.B. For SSH access make sure that TCP port 22 is included in the security group for the load balancer

Linux

# First change the permission of the private key file to allow only the owner read access

chmod 400 /path-where-saved/ec2-key-name.pem

# Now start SSH specifying the private key file
ssh -i /path-where-saved/ec2-key-name.pem ec2-user@dns-name or IP

## Windows

For PuTTY, the private key must be converted into an appropriate format. To do this the PuTTYgen utility (included with PuTTY) must be used. Start PuTTYgen:

ile <u>K</u> ey Con <u>v</u> ersions <u>H</u> elp	
Key	
No key.	
Actions	
Actions Generate a public/private key pair	Generate
Actions Generate a public/private key pair Load an existing private key file	Generate Load
Actions Generate a public/private key pair Load an existing private key file Save the generated key Sa	Generate Load ve public key
Actions Generate a public/private key pair Load an existing private key file Save the generated key Sa Parameters	Generate Load ve public key
Actions Generate a public/private key pair Load an existing private key file Save the generated key Sa Parameters Type of key to generate:	Generate Load ve pyblic key Save private key SSH-2 DSA

Click Load, change the file-type to all files and select the pem file saved earlier when creating your Key Pair.

You should see the following message:



#### Click OK

e <u>K</u> ey Con <u>v</u> ersi	ons <u>H</u> elp		
Key <u>Public key for pasting</u>	into OpenSSH authorized	_keys file:	
ssh-rsa AAAAB3NzaC1yc2E M5sMxmfDLufBSP7 4o80cH +6+MdOBo91r4zWla	AAAADAQABAAABAQCea w2KdRR17OCEGDgSZ5k a18ruY35Mg3OqPEFB8bO	z21 Sx6Jwwak B6ct 525 gnhG/qV1b2xKXhiawE NsI SbJu7oNhIQSM8C	qdnxqxlKqgRMH mWGtxHePUVdC
Key fingerprint:	ssh-rsa 2048 75:59:2f:a	3:8c:08:d0:e1:d7:5d:0	4:73:32:ec:47:27
Key <u>c</u> omment:	imported-openssh-key		
K <mark>ey p<u>a</u>ssphrase:</mark>			
C <u>o</u> nfirm passphrase:			
Actions			
Generate a public/pri	ivate key pair		<u>G</u> enerate
Load an existing priva	ate key file		Load
Save the generated I	(ey	Save public key	Save private key
Parameters			
Type of key to gener SSH- <u>1</u> (RSA)	ate:	© SSH	I-2 <u>D</u> SA
			1004

Now Click Save private key - this can then be used with PuTTY.

NB. You can also choose to enter an additional pass-phrase for improved security, if you don't, the following message will be displayed:



Click  $\ensuremath{\text{Yes}}$  and save the file with the default .ppk extension

Now close PuTTYgen and start PuTTY

Expand the SSH section as shown below:



Click Browse and select the new .ppk file just created

When you open the SSH session, login as ec2-user - no password will be required.

# Accessing the Load Balancer using WinSCP

With WinSCP, enter the relevant IP address and username root, then browse to the private key file created previously using PuTTYgen.

Session	Session				
Stored sessions	<u>H</u> ost name:		Port number:		
Environment	12.34.56.78		22 🊔		
SSH	<u>U</u> ser name:				
Freierences	root				
	Private key file:				
	C:\LBkeypair1.ppk				
	Protocol <u>F</u> ile protocol: SFTF	P 🔻 Allow SC	P <u>f</u> allback		
			Select color		
Advanced options					

Click Login

# Example Configurations

# Example 1 - the Default Setup (HTTP Mode)

## The Frontend:

# Frontends

nev	v frontend						
IP	Label	Ports	Default backend	Mode 🛞			
	F1	80	B1	http	rules	edit	delete

#### The Backend:

## **Backend Groups**

new bac	kend group			
B1	2 server(s)	edit this group	delete this group	
Label	DNS/IP	Port W	eight	
R1	www.loadbalancer.org	80 1	take offline	
R2	www.clusterscale.com	80 1	take offline	

## Editing the Backends:

abel: B1	Persistence: cookies	3 💌			
allback: us.lo	adbalancer.org Check port: 80	Check File:		Response expected:	
dd new server					
Label	DN S/IP	Port	Weight		
R1	www.loadbalancer.org	80	1	remove	
R2	www.clusterscale.com	80	1	remove	

#### Key Points:

- the frontend mode is set to HTTP
- the front-end listens on port 80
- persistence is set to *cookies*

## Example 2 - SSL Termination on the Backend Servers (TCP Mode)

The Frontend:

# Frontends

ne	v frontene	d					
IP	Label	Ports	Default backend	Mode 😗			
	F1	80,443	B1	tcp	rules	edit	delete

#### The Backend:

## **Backend Groups**

|--|

B1	2 server(s)	edit this group	up de	lete this group	
Label	DNS/IP	Port	Weight		
R1	www.loadbalancer.org		1	take offline	
R2	www.clusterscale.com		1	take offline	

## Editing the Backend:

Label: B1		Persistence: source	P 🔻				
Fallback: 127.0.	0.1:80	Check port: 80	Chec	k File:	F	Response expected:	
add new server							
Label	DN	S/IP		Port	Weight		
R1	ww	w.loadbalancer.org			1	remove	
R2	ww	w.clusterscale.com			1	remove	

## Key Points:

- the frontend mode is set to TCP
- the frontend listens on both ports 80 & 443
- persistence is set to source IP
- no port is specified in the backend, traffic is then passed through to the same port on which it was received

# Example 3 - SSL Termination on the Load Balancer (HTTP Cookie Backend)

#### SSL Termination:

add new SSL Po	SSL port	HTTP Port						
443	=>	> 80	upload	certificate		edit	delete	
The Fronte	end:							
Front	tends							
new from	tend							
IP Lab	el Port	s Default	backend	N	lode 🥝			
F1	80	B1		h	ttp	rules	<u>edit</u>	delete
The Backe	end:							
Backe	end Gro	ups						
new back	kend group							
B1		2 server(s)	edit this grou	b qu	elete this gro	up		
Label	DNS/IP		Port	Weight				
R1	www.load	balancer.org	80	1	take offl	ine	0	
R2	www.cluste	erscale.com	80	1	take offl	ine		

#### Editing the Backend:

abel: B1		Persistence: cookies	s 🔻				
allback: us.lo	adbalancer.	org Check port: 80	Chee	ck File:	R	esponse expected:	
dd new server							
abel	DNS	/IP		Port	Weight		
R1	www	v.loadbalancer.org		80	1	remove	
2 www.clusterscale.com			80	1	remove		

## Key Points:

• the backend only listens on port 80, SSL traffic is terminated on the load balancer and passed on to the backend servers unencrypted

## Example 4 - Terminal Server / RDP using Source IP Persistence

The Frontend:

# Frontends



The Backend:

# **Backend Groups**

new backend group

B1	2server(s)	edit this group	delete this group
Label	DNS/IP	Port	Weight
RDP1	12.34.56.78	3389	1
RDP2	23.45.56.89	3389	1

Editing the Backend:

make sure that Persistence is set to Source IP

					×
Label: B1	Persistence: Source	e IP 💌 CPU	l Idle Weig	hting: 🔲	
Fallback:	Check port: 3389	Check File:		Response expected:	
add new server				nin di	626
Label	DN S/IP	Port	Weigh	nt	
RDP1	12.34.56.78	3389	1	remove	
RDP2	23.45.56.89	3389	1	remove	

11.

#### Global Settings:

#### Change HAProxy's client & server timeouts to 7200000 (i.e. 2 hours)

clitimeout

72	00	00	00
	~~	~~	~

srvtimeout

7200000	00000	720
---------	-------	-----

## Key Points:

- the frontend mode is set to TCP
- the frontend listens on port 3389
- persistence is set to source IP
- client & server timeouts need to be changed

# Example 5 - Terminal Server / RDP using RDP Cookie Persistence

The Frontend:

# Frontends

new	frontend				
IP	Label	Ports	Default backend	Mode 🥹	
•	F1	3389	B1	tcp 🔻	rules save delete

The Backend:

# **Backend Groups**

new backend group

B1	2server(s)	edit this group	delete this group	
Label	DNS/IP	Port	Weight	
RDP1	12.34.56.78	3389	1	
RDP2	23.45.56.89	3389	1	

Editing the Backend:

make sure that Persistence is set to RDP Cookie

					×
Label: B1	Persistence: RDP C	cookie 💌 CPU	Idle Weig	hting: 🔲	
Fallback:	Check port: 3389	Check File:		Response expected:	
add new server				<del>7</del> 6 (201) (81 ( <del>1)</del> 1 (1)	100
Label	DNS/IP	Port	Weigh	nt	
RDP1	12.34.56.78	3389	1	remove	
RDP2	23.45.56.89	3389	1	remove	

11.

#### Global Settings:

Change HAProxy's client & server timeouts to 7200000 (i.e. 2 hours)

clitimeout

7200000

srvtimeout

7200000

## Key Points:

- the frontend mode is set to TCP
- the frontend listens on port 3389
- persistence is set to RDP Cookie
- client & server timeouts need to be changed

## <u>API</u>

An API is available for modifying the running instance of the EC2 loadbalancer. It allows you to easily add and remove Real Servers to any defined Back-end Group.

If you have more than one back-end group you will need to specify the backend group to add the real server to, if however, you only have one backend group defined the real server will be added to this group. The only thing which needs to be specified is the dns name / IP address of the real server being added. If the real server label is not specified then the API will try a choose a default label.

#### Using function 'lb\_modify' to add a server to a backed group

In this example only one backend group is defined on the EC2 load balancer. The following command can be entered on the real server:

```
ssh -i ec2 keypair.pem root@ec2loadbalancer "lb modify -d realserverIP"
```

Doing the same but adding the server to backend group B1 with real server label L4:

```
ssh -i ec2_keypair.pem root@ec2loadbalancer "lb_modify -d realserverIP -b B1 -l L4"
```

#### Automatically Adding Real Servers to a BackEnd

If you have only one back end defined on the EC2 Loadbalancer Instance, you can use the following script to automatically add additional servers to the backend:

```
#!/bin/sh
PATH="/sbin:/bin:/usr/sbin:/usr/bin";
AMI KEY PAIR="<path-to-ssh-key>";
EC2 LOADBALANCER IP="<ip-address-of-ec2-loadbalancer>";
CURL=`which curl`
SSH=`which ssh`;
AMI ID="`$CURL -s http://169.254.169.254/latest/meta-data/ami-id`";
AMI IP="`$CURL -s http://169.254.169.254/latest/meta-data/local-ipv4`";
case "$1" in
start)
      $SSH -i $AMI KEY PAIR root@$EC2 LOADBALANCER IP \"lb modify -1 $AMI ID -d
      $AMI IP \";
      exit 0;
      ;;
stop)
      $SSH -i $AMI KEY PAIR root@$EC2 LOADBALANCER IP \"lb modify -1 $AMI ID
      -d $AMI IP -r \";
      ;;
*)
      exit 1;
      ;;
esac;
exit 0;
```

If you put this script in /etc/init.d on your real servers and link it to your startup/shutdown scripts (in /etc/rc2.d and above), when the real server boots up it will automatically be added to the cluster backend.

You will have to fill in the variables AMI\_KEY\_PAIR and EC2\_LOADBALANCER\_IP with the correct values for your instance.

If you have more than one backend defined in the SSH line (located under start/stop statements) will have to be amended with a switch to specify which backend to add the server to. The following example uses a backend called "BackEnd2":

```
#!/bin/sh
PATH="/sbin:/bin:/usr/sbin:/usr/bin";
AMI KEY PAIR="<path-to-ssh-key>";
EC2 LOADBALANCER IP="<ip-address-of-ec2-loadbalancer>";
CURL=`which curl`;
SSH=`which ssh`;
AMI ID="`$CURL -s http://169.254.169.254/latest/meta-data/ami-id`";
AMI IP="`$CURL -s http://169.254.169.254/latest/meta-data/local-ipv4`";
case "$1" in
start)
      $SSH -i $AMI KEY PAIR root@$EC2 LOADBALANCER IP \"lb modify -1 $AMI ID -d
      $AMI IP -b BackEnd2 \";
      exit 0;
      ;;
stop)
      $SSH -i $AMI KEY PAIR root@$EC2 LOADBALANCER IP \"lb modify -1 $AMI ID
      -d $AMI IP -r -b BackEnd2 \";
      ;;
*)
      exit 1;
      ;;
esac;
exit 0;
```

## Loadbalancer.org Technical Support

If you have any questions don't hesitate to contact the support team: support@loadbalancer.org