

Enterprise EC2 Quick Start Guide

v1.7.0

rev. 1.0.0

Copyright © 2002 – 2015 Loadbalancer.org, Inc.





Table of Contents

Introduction	3
Why use Loadbalancer.org's EC2 Load Balancer?	3
Amazon Terminology	3
Getting Started	
Accessing the Load Balancer AMI	
Using AWS Market Place	4
Using the EC2 Console	
Deployment Concepts	6
Deployment Options	
EC2 IP address Types	7
Private	7
Public	7
Elastic	
Loadbalancer.org EC2 Appliance IP Address Allocations	7
EC2 Classic	7
EC2 VPC	7
Deploying the Load Balancer AMI	8
AWS MarketPlace 1-Click launch	8
AWS MarketPlace Manual Launch	10
Checking your Subscriptions	15
Accessing the WUI	16
Using the WUI	17
Overview	17
Servers	17
Creating a new TCP Configuration	
Configuring Server Rules	
Creating a new UDP Configuration	
SSL Termination	
Setting up SSL Termination	
Example Certificate Configuration using a VeriSign (Symantec) Test Certificate	
Using your Windows IIS Certificate	
Account	
Maintenance	
Stats	
Using the Server Feedback Agent	
Configuring High Availability using Auto-Scaling	29
Accessing the Load Balancer using SSH	
Linux	
Windows	
Accessing the Load Balancer using WinSCP	
Example Configurations	36
Example 1 - the Default Setup (HTTP Mode)	36
Example 2 - SSL Termination on the Backend Servers (TCP Mode)	
Example 3 - SSL Termination on the Load Balancer (HTTP Cookie Backend)	
Example 4 - Terminal Server / RDP using Source IP Persistence	
Example 5 - Terminal Server / RDP using RDP Cookie Persistence	
API	43
Loadbalancer.org Technical Support	44

Introduction

Amazon Web Services (AWS) provides a cloud based platform to deploy web services. It allows services to be deployed as and when required. Charges are made for what is used making it an extremely flexible and cost effective solution.

Loadbalancer.org's EC2 based load balancer allows customers to rapidly deploy and configure a load balancing solution. The load balancer utilizes HAProxy & Pound, both well proven in our existing product range.

Why use Loadbalancer.org's EC2 Load Balancer?

Amazon already enable users to setup an EC2 based load balancer for load balancing other EC2 instances running in the cloud. Loadbalancer.org's EC2 load balancer offers the following additional functionality:

- 1. WAN or SNAT load balancing (i.e. non-EC2 based servers)
- 2. URL matching rules or multiple back-end clusters
- 3. Customizable timeouts for custom applications
- 4. Statistics reports providing extensive session related information
- 5. Session distribution based on actual server load (utilizing Loadbalancer.org's CPU idle agents which are available for both Linux & Windows)
- 6. Source IP based persistence
- 7. HTTP Cookie based persistence
- 8. RDP Cookie based persistence
- 9. Terminal Services / Remote Desktop Services Connection Broker support
- 10. Support for multiple IP addresses when used within a VPC
- 11. UDP protocol support

Amazon Terminology

<u>Acronym</u>	Definition
Amazon AWS Amazon S3 Amazon EC2 Amazon VPC Amazon AMI Amazon EBS	Amazon Web Services Amazon Simple Storage Service Amazon Elastic Compute Cloud Amazon Virtual Private Cloud Amazon Machine Image Elastic Block Store
EIP	Eiastic IP Address

Getting Started

To start using Amazon web Services (AWS), you'll first need to create an account. This can be done using the following link : https://aws.amazon.com/

Accessing the Load Balancer AMI

Using AWS Market Place

The Loadbalancer.org EC2 AMI can be accessed using the following Amazon AWS Marketplace link:

https://aws.amazon.com/marketplace/pp/B008VJWTHO/ref=srh_res_product_title

wsmarke	tplace Sign In or Create a	new account	Your Account Help	Web Services Hom Sell on AVVS Marketpla
Shop All Categories -	Search AWS Marketplace		GO	Your Softwa
	Load Balancer.org Enterpri Sold by: Loadbalancer.org	ise EC2		
loadbalancer ⁹⁹	30 Day Free Trial Available - plus \$100 in AWS 0 https://aws.amazon.com/marketplace/cp/Networkin brand new load balancing appliance for the Ama simple and flexible cloud application delivery cor	ngFreeTrialt. Loadbalancer. zon EC2 platform. The Loadb	org continue to innovate	
Customer Rating	★★★★★★ (4 Customer Reviews)	Cor	itinue	
Latest Version	1.7 (Other available versions)	You will have an op review your order b	efore	
Base Operating System	Linux/Unix, Amazon Linux Amazon Linux 2012.0	launching or being	charged.	
Delivery Method	32-bit Amazon Machine Image (AMI) (Learn mor	e) Pricing Detai	ls	
Support	See details below	For region		
AWS Services Required	Amazon EC2, Amazon EBS	US East (Virginia)	¥
Highlights	 Intuitive and easy to use web interface, fast ind standard layer 7 forwarding and URL re-write e UDP load balancing Advanced health checking Amazon EC2 instances 	g of infrastructure ch	e of this product for 30 d are charges for that insta arges still apply. Free Ti onvert to a paid hourly s	nce, but AWS rials will
	 Flexible Source IP Persistence or transparent H cookie insertion - Proper RDP cookie and MS S broker support for load balancing Windows Ter Server farms (WTS) Support for multiple IP add a VPC 	HTTP expiration. Note Sesson hourly subscript minal annual subscrip dresses in Hourly Fees	e that Free Trials are onl ions, but you can opt to tion at any time.	y applicable for purchase an
	 Full 24*7 support included with every instance API to automatically link to your autoscaling set 	, Easy region.		
Product Descripti	on		I pricing savings over ho	
lus \$100 in AWS Credits	Available loors more at:	EC2 Instance Type t1 micro	EC2 Usage Soft \$0.02/hr \$0.1	ware Total 4/hr \$0,16/hr
	available, learn more at: arketplace/cp/NetworkingFreeTrialt . Loadbalanc		\$0.044/hr \$0.3	
	fering a brand new load balancing appliance for th		50.087/hr 50.4	
	e Loadbalancer.org Enterprise EC2 provides a simi		\$0.13/hr \$0.6	

To deploy a new instance, click **Continue**. You'll then be taken to the AWS login page where you can either create a new AWS account if you don't have one already, or login using your existing credentials. Once logged in, you'll be presented with 2 deployment options: **1-Click Launch & Manual Launch**. To use these options please continue on page 12 of this guide.

Using the EC2 Console

The Loadbalancer.org EC2 AMI can also be accessed via the EC2 Management Console. Once logged in to the console, select *EC2* and click the **Launch Instance** button. Then select *AWS Marketplace* and enter 'Loadbalancer.org' in the search box. This will display the Loadbalancer.org EC2 AMI as shown below:

Step 1: Choose an / n AMI is a template that contains rovided by AWS, our user comm	s the software config	uration (operatin	ng system, application serve		Cancel and Exit launch your instance. You can select an AMI
Quick Start	Q loadbalancer.o	rg	×		$ \langle \langle 1 \text{ to 1 of 1 Products } \rangle \rangle $
My AMIs					
AWS Marketplace	loadbalancer		er.org Enterprise EC2 7 Previous versions Sold by Load	Ibalancer.org	Select
Community AMIs		Starting from \$0.	.14/hr or from \$1,115/yr (up to 99	% savings) for software + AWS usage	fees
	Free Trial	Linux/Unix, Amazor	n Linux Amazon Linux 2012.03 32	-bit Amazon Machine Image (AMI) Update	ed: 8/15/14
Categories				ore at: https://aws.amazon.com/ma	
All Categories			FreeTrial . Loadbalancer.org co	ontinue to innovate by offering a bra	and
Software Infrastructure (1)		More info			
Operating System					
Clear Filter					
All Linux/Unix					
C Amazon Linux (1)					
Software Pricing Plans					
Hourly (1)					
Annual (1)					

To deploy a new instance, click the **Select** button. You'll then be taken to the *Step 2: Choose an instance Type* page where instance configuration commences. The configuration steps from here on are the same as those when accessing the product directly from the AWS Marketplace. Please see page 12 of this guide for more details.

Deployment Concepts

Deployment Options

Instances can be deployed in 2 fundamental ways, these are described below:

Platform	Introduced In	Description
EC2-Classic	The original release of Amazon EC2	Instances run in a single, flat network that you share with other customers.
EC2-VPC	The original release of Amazon VPC	Instances run in a virtual private cloud (VPC) that's logically isolated to your AWS account.

When using the wizard to configure VPC's there are 4 types of VPC as detailed below.

Step 1: Select a VPC Configuration



Туре	Description	Creates
VPC with a Single Public Subnet	Instances run in a private, isolated section of the AWS cloud with direct access to the Internet. Network access control lists and security groups can be used to provide strict control over inbound and outbound network traffic to your instances.	A /16 network with a /24 subnet. Public subnet instances use Elastic IPs or Public IPs to access the Internet.
VPC with Public and Private Subnets	In addition to containing a public subnet, this configuration adds a private subnet whose instances are not addressable from the Internet. Instances in the private subnet can establish outbound connections to the Internet via the public subnet using Network Address Translation (NAT).	A /16 network with two /24 subnets. Public subnet instances use Elastic IPs to access the Internet. Private subnet instances access the Internet via a Network Address Translation (NAT) instance in the public subnet. (Hourly charges for NAT instances apply.)
VPC with Public and Private Subnets and Hardware VPN Access	This configuration adds an IPsec Virtual Private Network (VPN) connection between your Amazon VPC and your data center - effectively extending your data center to the cloud while	A /16 network with two /24 subnets. One subnet is directly connected to the Internet while the other subnet is connected to your

	also providing direct access to the Internet for public subnet instances in your Amazon VPC.	corporate network via IPsec VPN tunnel. (VPN charges apply.)
VPC with a Private Subnet Only and Hardware VPN Access	Your instances run in a private, isolated section of the AWS cloud with a private subnet whose instances are not addressable from the Internet. You can connect this private subnet to your corporate data center via an IPsec Virtual Private Network (VPN) tunnel.	A /16 network with a /24 subnet and provisions an IPsec VPN tunnel between your Amazon VPC and your corporate network. (VPN charges apply.)

EC2 IP address Types

Private

The internal RFC 1918 address of an instance that is only routable within the EC2 Cloud. Network traffic originating outside the EC2 network cannot route to this IP, and must use the Public IP or Elastic IP Address mapped to the instance.

<u>Public</u>

Internet routable IP address assigned by the system for all instances. Traffic routed to the Public IP is translated via 1:1 Network Address Translation (NAT) and forwarded to the Private IP address of an instance. The mapping of a Public IP to Private IP of an instance is the default launch configuration for all instance types. Public IP Addresses are no longer usable upon instance termination.

<u>Elastic</u>

Internet routable IP address allocated to an AWS EC2 account. Similar to EC2 Public Address, 1:1 NAT is used to map Elastic IP Addresses with their associated Private IP addresses. Unlike a standard EC2 Public IP Address, Elastic IP Addresses are allocated to accounts and can be remapped to other instances when desired.

Loadbalancer.org EC2 Appliance IP Address Allocations

EC2 Classic

When an instance is launched in EC2-Classic, 1 private IP address and 1 public IP address are automatically assigned to the instance. The instance can only have a single public IP address at anytime. If an EIP is allocated, this will replace the default IP address. If the EIP is removed, a new public IP will be automatically assigned to the instance within a few minutes. An EIP is persistent across a reboot, a standard public IP address is not.

EC2 VPC

When an instance is launched in EC2-VPC, 1 single private IP address is assigned by default, additional private IP addresses can be assigned if needed. If the instance is deployed in the default subnet, a public IP address is assigned by default. If deployed to a non default subnet no public address is assigned by default. Multiple EIPs can be allocated by defining multiple private IP's and then associating the EIPs.

N.B. the maximum number of EIP's depends on the instance type as defined here:

http://docs.aws.amazon.com/AWSEC2/latest/UserGuide/using-eni.html#AvailableIpPerENI

Deploying the Load Balancer AMI

N.B. The first time this product is launched, the instance will be deployed as 30 day trial. There will be no software charges but AWS infrastructure charges do still apply. Free Trials will automatically convert to a paid subscription upon expiration.

AWS MarketPlace 1-Click launch

This method is the quickest way to get up and running, but doesn't permit access to all configuration options.



- Select the Version the latest version is always recommended
- Select the **Region** the default is US East (Virginia)
- Select the EC2 Instance Type the default is Small

- Select the VPC Settings the default is EC2 Classic, i.e. do not use a VPC
- Select the required Security Group the default is an auto-created custom group that allows access on ports 80, 443, 7777 & 9443. Port 7777 is used for HAPproxy Layer 7 statistics, port 9443 is used to access the WUI using HTTPS. The group can be customized in the normal way using the AWS console
- Select the Key Pair a drop-down list of valid key pairs is displayed
- Once the settings are correct, click the Accept Terms & Launch with 1-Click button

N.B. On subsequent deployments the button will be named Launch with 1-Click

 An instance will now be deployed in the region selected, the following confirmation message is displayed:

× Software and AWS hourly usage fees apply when the instance is running. These fees will appear on your monthly bill. Thank you! An instance of this software will be deployed on EC2 soon after your subscription completes. robert@loadbalancer.org will receive an email shortly to confirm your subscription. Once you are subscribed, an instance of this software will be deployed on EC2. The software will be ready in 2-3 minutes. **Usage Instructions** To administer this product, use the browser to access the admin at https://<instance ip address>:9443 - replace the <instance ip address> with the actual ip address of the running EC2 instance. Login with username:loadbalancer password: instanceID. Software Installation Details Product Load Balancer.org Enterprise EC2 Version 1.6.9, released 07/31/2014 Region US East (Virginia) EC2 Instance Type m1.small Security Group Load Balancer-org Enterprise EC2-1-6-9-AutogenByAWSMP-Key Pair KeyPair1

AWS MarketPlace Manual Launch

The option allows full access to all deployment options.

Load Balancer.org Enterprise EC2

1-Click Laun Review, modify, and		v	Manual Launch With EC2 Console, APIs or CLI	Price for your	r selections:	
Click "Accept Terms"	to gain a	access to thi	s software		Accept Ter	ms
	the AMIs I	listed below dire	this software in any supported actly from the EC2 console, EC2		ped to this software ect to the pricing te	and agree that your use of erms and the seller's End
 Software Pricing 				services is subject to		
Subscription Term	Appli	icable Instan	се Туре			
 Hourly Annual 	Sec.	ftware fee ries		Pricing Details For region		
	De	pends on instan	nce type, reference	US East (Virginia)		•
Usage Instructions	pro	cing chart.		Your Free Trial has Hourly Fees Total hourly fees wil		e type and EC2 region.
				EC2 Instance Type	Software	EC2
elect a Version				t1.micro	\$1,115.00/yr	\$0.02/hr
	_			m1.small	\$2,545.00/yr	\$0.044/hr
1.6.9, released 07/31/2014				m1.medium	\$3,835.00/yr	\$0.087/hr
AMIIDs				c1.medium	\$5,395.00/yr	\$0.13/hr
Region		ID		EBS Storage Fees	0	
IS East (Virginia)		ami-2e835	646 Launch with EC2 Console	\$0.05 / GB / Month	n for Standard El	BS Storage
IS West (Oregon)		ami-eb6c1				for Reserved and Spot
IS West (Northern Californ	ia)	ami-1f2e2c		Instances will be lower.		Is. TA
U West (Ireland)		ami-c364b		Data transfer fees not in		
sia Pacific (Singapore)		ami-3285d		Learn about instance t	ypes 🔝	
sia Pacific (Sydney)		ami-3d620				
sia Pacific (Tokyo)		ami-c7f2ae	eC6 Launch with EC2 Console			
South America (Sao Paulo)		ami-9975d	C84 Launch with EC2 Console			
Security Group						
			group policies. You will be able sunching this software.			
245 X2332 25-02 20 20	Protocol		Source (IP or Group)			
ITTP	tcp	80 - 80	0.0.0.0/0			
	tcp	443 - 443	0.0.0/0			
ITTPS						
	tcp	9443 - 9443	0.0.0/0			

- Select the required **Subscription Term** (Hourly or Annual)
- Click the Accept Terms button

N.B. On subsequent deployments this step will not be required

Software and AWS hourly usage fees apply when the instance is running. These fees will appear on your monthly bill.

Thank you! Your subscription will be completed in a few moments.

Next Steps

- robert@loadbalancer.org will receive an email shortly to confirm your subscription.
- Once you've received the email, you can click the "Launch with EC2 Console" buttons below and follow the instructions to launch an instance of this software.
- You can also find and launch these AMIs by searching for the AMI IDs (shown below) in the "Community AMIs" tab of the EC2 Console ta Launch Wizard, or launch with the EC2 APIs ta
- You can view this information at a later time by visiting the Your Software page. For help, see step-by-step instructions to for launching Marketplace AMIs from the AWS Console.

Usage Instructions

Select a Version

1.6.9, released 07/31/2014 V

Region	ID	
US East (Virginia)	ami-2e835646	Launch with EC2 Console
US West (Oregon)	ami-eb6c17db	Launch with EC2 Console
US West <mark>(N</mark> orthern California)	ami-1f2e2c5a	Launch with EC2 Console
EU West (Ireland)	ami-c364b4b4	Launch with EC2 Console
Asia Pacific (Singapore)	ami-3285dd60	Launch with EC2 Console
Asia Pacific (Sydney)	ami-3d620407	Launch with EC2 Console
Asia Pacific (Tokyo)	ami-c7f2aec6	Launch with EC2 Console
South America (Sao Paulo)	ami-9975dc84	Launch with EC2 Console

Security Group

The vendor recommends using the following security group policies. You will be able to select these settings or configure your own when launching this software.

Connection Method	Protocol	Port Range	Source (IP or Group)
HTTP	tcp	80 - 80	0.0.0/0
HTTPS	tcp	443 - 443	0.0.0/0
	tcp	9443 - <mark>94</mark> 43	0.0.0/0
	tcp	7777 - 7777	0.0.0/0

Release Notes

Fix mode bu

- Select the Version the latest version is always recommended
- Click the Launch with EC2 Console button next to the required region

N.B. If the launch buttons are displayed grey, hit the refresh button after the AWS confirmation email has been received. They should then change to blue and be click-able

Related Links

- ► AWS Management Console Management Console
- Your Software
- Continue shopping on AWS Marketplace

arying	EC2 provides a wide sele combinations of CPU, mer ions. Learn more about in	mory, stora	age, and n	etworking capa	city, and give you	the flexibility to choos		
ilter k	by: All instance types	•	All gene	rations 💌	Show/Hide Colu	imns		
Curre	ently selected: m1.small	(1 ECUs, 1	1 vCPUs, Ir	ntel Xeon Famil	y, 1.7 GiB memor	y, 1 x 160 GiB Storage	e Capacity)	
	Family -	Тур	oe –	vCPUs (i) -	Memory (GiB)	Instance Storage (GB) (j)	 EBS-Optimized Available (i) 	Network Performance (i)
	Micro instances		nicro r eligible	1	0.613	EBS only	5	Very Low
0	General purpose		nicro r eligible	1	1	EBS only	-	Low to Moderate
0	General purpose	t2.s	mall	1	2	EBS only	- 	Low to Moderate
0	General purpose	t2.me	edium	2	4	EBS only	-	Low to Moderate
0	General purpose	m3.m	edium	1	3.75	1 x 4 (SSD)	-	Moderate

- Filter by **All instance types** & **All generations**, then select the required instance type (*general purpose, m1.small* is our general recommendation, although this does depend on how the load balancer will be used)
- Click Next: Configure Instance Details

ng, assign an access management ro Number of instances	()	1
Purchasing option	<u>(</u>)	Request Spot Instances
Network	()	Launch into EC2-Classic Create new VPC
Availability Zone	()	No preference •
IAM role	(i)	None
Shutdown behavior	(j)	Stop v
Enable termination protection	(j)	Protect against accidental termination
Monitoring	(j)	Enable CloudWatch detailed monitoring Additional charges apply.
Monitoring	(j)	-

• Configure the required options and click Next: Add Storage

(j)	Device (j)	Snapshot (j)	Size (GiB)	Volume Type		S Delete on Termination	Encrypted
	/dev/sda1	snap-354bf4cd	8	Magnetic	▼ N/A		Not Encrypted
New Volu	ime						
					n n = = =		
	I Purpose (SSD) volur f most applications an						
	r eligible customers ca ge restrictions.	an get up to 30 GB of	f EBS General Pu	rpose (SSD) or Magr	netic storage. Le	earn more about fr	ee usage tier eligibility

• Configure the required options and click Next: Tag Instance

(127 characters maximum)	Value	(255 charac	ters maximum)	
Vame	Loadbala	incer.org		8
Create Tag (Up to 10 tags maximum)				

• Configure the required options and click Next: Configure Security Group

1. Choose AMI	2. Choose Instance Type	3. Configure Instance	4. Add Storage	5. Tag Instance	6. Configure Security Group	7. Review

Step 6: Configure Security Group

A security group is a set of firewall rules that control the traffic for your instance. On this page, you can add rules to allow specific traffic to reach your instance. For example, if you want to set up a web server and allow internet traffic to reach your instance, add rules that allow unrestricted access to the HTTP and HTTPS ports. You can create a new security group or select from an existing one below. Learn more about Amazon EC2 security groups.

		oup name:		Enterprise EC2-1-6-9-AutogenByA			
	D	escription:	This security group	was generated by AWS Marketpla	ace and is based on recom	men	
Type (j)		Protocol	1)	Port Range (i)	Source (i)		
HTTP	•	TCP		80	Anywhere 🔻	0.0.0/0	6
HTTPS	*	TCP		443	Anywhere •	0.0.0/0	0
Custom TCP Rule	*	TCP		9443	Anywhere -	0.0.0/0	6
Custom TCP Rule	*	TCP		7777	Anywhere -	0.0.0/0	6
	be able to co e port(s) 22		tance as the AMI re	quires port(s) 22 to be open in o	rder to have access. You	r current security g	roup
doesn't hav							

• By default, 4 rules are automatically created. Review and edit these if required then click Review and Launch

N.B. If you are not load balancing HTTP traffic, change the ports accordingly. e.g. for RDP you'll need to specify port 3389 rather than 80 & 443. 7777 & 9443 should always be included to permit access to the load balancers management and monitoring interface. If SSH access is also needed, add TCP port 22 too.

Cancel Previous

Review and Launch

- If prompted, select the required SSD option
- Now review/edit the Instance Launch Details and click Launch to start the instance
- Now choose an existing or create a new key pair •

hey allow you to connect to your instance o obtain the password used to log into you	WS stores, and a private key file that you stor securely. For Windows AMIs, the private key fil ur instance. For Linux AMIs, the private key file	le is required
ecurely SSH into your instance.		
lote: The selected key pair will be added to about removing existing key pairs from a p	to the set of keys authorized for this instance. L bublic AMI.	_earn more
Choose an existing key pair		•
Select a key pair		
KeyPair1		
I acknowledge that I have access to	o the selected private key file (KeyPair1.pem), a	and that

• If creating a new pair use the Download Key Pair button to save the private key

N.B. This private key is used for secure access to the load balancer instance via SSH once its up and running. It's not used for SSL termination. For this please refer to the SSL Termination section later in this guide.

- If using an existing key pair, tick the acknowledgment check-box
- Finally, click the Launch Instances button

Checking your Subscriptions

Current subscriptions can be viewed and canceled using the *Your Account > Your Software > Manage your Software Subscriptions* option in the awsmarketplace console as shown below:

Waws market	place	Hello	Loadbalancer.org (Sign out)		Web Services Home on AWS Marketplace
Shop All Categories -	earch AWS Mark			GO	Your Software
Your Account >				See all AWS	Account Activity 🖪
Your Software Sub	scriptions (1)	Enable 🗄	and create billing alerts In for AWS A	Narketplace charges
Products	Insta	nces		Actions	
Load Balancer.org Enterpr	rise EC2 🛛 🖃 🥝	1 active		Usage ins	tructions
Contact vendor Write a review	i-d76a Versio	J	Manage in AWS Console Ӣ 🛛 A	ccess Software 团	e software
Cancel subscription				Buy annual s	ubscription

Accessing the WUI

In a browser, navigate to the Public DNS name, Public IP address or the Elastic IP address on port 9443

i.e.

https://<Public DNS name>:9443

or

https://<EIP or Public IP address>:9443

You'll receive a warning about the certificate as it's a self signed cert not related to an Internet based CA. Confirm you want to continue and a login prompt will be displayed. Use the following default credentials:

Username: loadbalancer

Password: <EC2 Instance-ID>

Once logged in, the following screen is displayed:

Overview	Servers	SSL Termination	Account	Maintenance	Stats
CPU			M	lemory	
3%			66	6 / 600 MB	
Network	c		D	lisk Usage	
0 kbit				root filesystem)	
0 kbit				ar/log	
			09	%	

XML Config File This is the central configuration file for your Loadbalancer.org instance. Please provide this when sending a support request. You may edit this file directly, i.e. bypass this GUI. If you do this all services will be restarted. HAProxy Config File This is the current HAProxy configuration file for your Loadbalancer.org instance. Please provide this when sending a

This is the current HAProxy configuration file for your Loadbalancer.org instance. Please provide this when sending a support request. **We do not recommend** editing this file directly, i.e. bypass this GUI. Any manual changes to this file will disable most functionality in the web interface.

Using the WUI

Overview

This tab shows the basic performance stats for the instance as well as the XML and HAProxy config files. It's possible to modify these files directly, but it's recommended to allow the interface to handle the configuration file changes to ensure syntax rules are followed.

Servers

This is where you specify the Front-ends and Back-end groups (used for TCP) and also the UDP configuration. A default front-end (F1) and back-end group (B1) is included as shown below:

- Front-ends are where clients connect to, Back-end groups are where the actual load balanced servers are defined.
- Each Front-end has a default back-end group
- Each Back-end group can be used by multiple Front-ends

Overview	Servers	SSL Termination	Account	Maintenance	Stats	
onto the ba performanc Matching th	ickend server g e from local in the beginning of	your Loadbalancer.org groups. Your backend s stances. You can define the url can be useful fo ilts of these tests can d	ervers can be URL matching or directory ma	anywhere in the wor g rules, based on ht tching, while matchir	rld, but obviously e tp headers, and ur ng the end of the u	xpect better I matching. rl can be used
	ndatory.	ins of these tests call u	ecide which ba	ckend group to forw	aru me request to,	almough fules

Frontends



Backend Groups

new backend group B1 <u>1 server(s)</u>

UDP Configuration

You do not have any UDP Listeners configured

New VIP port: Add new VIP

Show Configuration

N.B. servers can be specified using their DNS name or by IP address

Creating a new TCP Configuration

A new Front-end can be created by clicking the **new frontend** link. Once clicked, the front-end can be defined as shown in the example below:

new frontend

П

IP	Label	Ports	Default backend	Mode	
•	F1	80	B1	http •	rules save delete
10.1.1.179 •	F2	82	B1	http •	rules save cancel

• the IP drop-down enables all allocated IP's *(all) or individual addresses to be selected

NOTE: To assign additional IP addresses to the appliance use the EC2 Management Console. Then use the **Restart Networking** option in the Services area of the *Maintenance* Tab to restart the network. Once restarted, the additional IP addresses will be available when defining new Front-ends. For more details on IP addresses please refer to page 7 earlier in this guide.

If required a new Back-end group can be created by clicking the **new backend group** link. Once clicked, the group can be defined as shown in the example below.

abel: NewBack	kEnd Persistence: MS	Session Broker 💌	CPU Idle	e Weighting: 🔲
allback:	Check port:	Check File:		Response expected:
add new server Label	DNS/IP	Port	Weigh	t
RDS1	rds1.domain.com	3389	1	remove
RDS2	rds2.domain.com	3389	1	remove

Configuring Server Rules

It's possible to customize the way requests are handled. Rules can be added that examine the headers, the start of a URL path or the end of a URL path. For example, a 'path_end' rule could be added that sends requests that end in /blog to a different backend server. To configure rules click the 'rules' link next to the relevant Frontend.

abel	Match	Value		Match	Value	Destination	
		•	and		-		remov

Creating a new UDP Configuration

A new UDP listener can be created by specifying the required UDP port and clicking the **Add new VIP** button. First, enter the UDP port required for the listener then click **Add new VIP**, in the example below UDP port 5555 is specified:

UDP Server Configuration

You do not have any UDP Listeners configured

New VIP port:	5555	Add new VIP
non in port.	0000	7 IGG HOT TH

Show Configuration

Once the **Add new VIP** button is clicked, the new listener is created and can then be edited or deleted using the buttons shown below:

UDP Listener Port: 5555 IP Port Edit VIP Delete VIP

To add Real Servers (i.e. back-end servers), click Edit VIP, the following options will then be displayed:

UDP Listener Port: 5555 IP Port Save Configuration Add real server

Click Add real server to be able to specify the first real server

UDP Listener Port: 5555 IP Port 123.45.67.8 5555 Delete Server

Save Configuration

Once defined, click **Save Configuration**. Once the first real server is added, additional **Add real server** buttons will be displayed which enable additional real servers to be added as shown below:

UDP Listener Port: 55	55	
IP	Port	
123.45.67.8	5555	Delete Server
Save Configuration	Add real	server

Once all real servers are added, click Save Configuration.

SSL Termination

SSL can be terminated on the load balancer. A default self-signed certificate is provided, although normally this will be replaced with your own certificate using the Upload Certificate option in the interface.

Overview	Servers	SSL Termin	ation	Account	Maintena	nce	Stats			
		essions at your vill need a front				c will be f	orwarded	i onto th	ne local H	TTP
add new SSL										
SSL Port	- F		HTTP	Port						
etting up SS	L Terminatio	<u>n</u>								
o setup SSL	click add ne	w SSL port,			HTTPS por	t (typica	ally 443)) and th	ne back	end H
o setup SSL	click add ne				HTTPS poi	t (typica	ally 443)) and th	ne back	end H
o setup SSL ort (typically	click add ne 80) to be de	w SSL port,			HTTPS poi	t (typica	ally 443) and th	ne back	end H
o setup SSL ort (typically add new St	click add ne 80) to be de	ew SSL port, fined as show	vn belov	<i>V</i> :	HTTPS por	t (typica	ally 443)) and th	ne back	end H
o setup SSL ort (typically	click add ne 80) to be de	ew SSL port, fined as show		<i>V</i> :	HTTPS poi	t (typica			ne back	end H

Once the required port have been defined click save

add new SSL	port				
SSL Port		HTTP Port			
443	=>	80	upload certificate	edit	delete

Example Certificate Configuration using a VeriSign (Symantec) Test Certificate

Symantec offer a 30 day trial which can be used with the load balancer. The following steps cover the complete process from generating the CSR to installing the certificate.

1) **Connect to the Console of the load balancer** – refer to the section '*Accessing the Load Balancer using SSH*' on page 32 for details on how to do this with Linux and Windows.

2) Generate the Private Key & set permissions

```
mkdir certs
openssl genrsa -out ./certs/lb.key 1024
chmod 400 ./certs/lb.key
```

3) Generate the CSR

openssl req -new -nodes -key ./certs/lb.key -out ./certs/lb.csr

the following section shows the various prompts and sample answers:

You are about to be asked to enter information that will be incorporated

into your certificate request.

What you are about to enter is what is called a Distinguished Name or a DN.

There are quite a few fields but you can leave some blank

For some fields there will be a default value,

If you enter '.', the field will be left blank.

Country Name (2 letter code) [GB]:**GB** State or Province Name (full name) [Berkshire]:**Hampshire** Locality Name (eg, city) [Newbury]:**Portsmouth** Organization Name (eg, company) [My Company Ltd]:**loadbalancer.org** Organizational Unit Name (eg, section) []:**support** Common Name (eg, your name or your server's hostname) []:**www.loadbalancer.org** Email Address []:**support@loadbalancer.org** Please enter the following 'extra' attributes to be sent with your certificate request A challenge password []:

An optional company name []:

===> The file Ib.csr has now been created on the load balancer in the directory ./certs/

N.B. When prompted for the x509 common name, make sure you enter the fully qualified hostname the certificate will be used with. e.g. www.loadbalancer.org

4) Copy the Private Key & CSR to your workstation

Under Linux:

(replace lbkeypair1.pem with the name of your private key file)

scp -i lbkeypair1.pem ec2-user@<IP address>:/remote-path/lb.key /local-path/lb.key
scp -i lbkeypair1.pem ec2-user@<IP address>:/remote-path/lb.csr /local-path/lb.csr

Under Windows:

- Connect to the load balancer as ec2-user using WinSCP as described on page 35
- Copy the files ./certs/lb.key & ./certs/lb.csr to your workstation

5) Create your Symantec Test Certificate

- Open the following URL and click <u>**Try it Free**</u> : https://www.symantec.com/en/uk/ssl-certificates
- Copy the contents of lb.csr to the first CSR screen, select Server not listed and click Continue
- When prompted for a challenge phrase and reminder question use only simple letters and numbers
- Symantec will then email your new test certificate normally within a few minutes

6) Installing the Certificate on the Load Balancer

- Under the SSL port created earlier click upload certificate
- Delete the contents of the top & bottom pane (these are for the default self signed cert)
- Copy/paste the private key to the top pane & the certificate obtained from Symantec to the bottom pane. You should also add Symantec's trial intermediate certificate (a link is provided in the email from Symantec) in the bottom pane after the certificate as follows:

-----BEGIN CERTIFICATE----certificate contents goes here -----END CERTIFICATE----intermediate certificate contents go here -----END CERTIFICATE-----

e.g.

----BEGIN CERTIFICATE----

MIICJTCCAY4CAQAwgaoxCzAJBgNVBAYTAkdCMRIwEAYDVQQIEwlIYW1wc2hpcmUx EzARBgNVBAcTClBvcnRzbW91dGgxGTAXBgNVBAoTEExvYWRiYWxhbmNlci5vcmcx MSYwJAYJKoZIhvcNAQkBFhdyb2JlcnRAbG9hZGJhbGFuY2VyLm9yZzCBnzANBgkq -----END CERTIFICATE-----

----BEGIN CERTIFICATE----

MIICJTCCAY4CAQAwgaoxCzAJBgNVBAYTAkdCMRIwEAYDVQQIEwlIYW1wc2hpcmUx EzARBgNVBAcTClBvcnRzbW91dGgxGTAXBgNVBAoTEExvYWRiYWxhbmNlci5vcmcx EDAOBgNVBAsTB1N1cHBvcnQxHTAbBgNVBAMTFHd3dy5sb2FkYmFsYW5jZXIub3Jn -----END CERTIFICATE-----

- Click Save
- Now restart Pound using the pop-out message or Maintenance > Services and click Restart Pound

Using your Windows IIS Certificate

For Windows, its often easiest to get the certificate working on the server first. The certificate can then be exported from Windows in .pfx format, then converted to .pem format and copied to the load balancer. The steps for this process are:

1) **Export the certificate from IIS** - once the certificate is working correctly on your Windows server, export the certificate from Windows – including the private key. Make sure you select the option for all certs in the chain, the format must be .pfx

(for the common name, make sure you enter to fully qualified domain name for your web server, e.g. www.loadbalancer.org)

2) **Download & install OpenssI** - download openssI using the following link & install on your PC: http://www.slproweb.com/products/Win32OpenSSL.html

(Select the latest full download rather than the 'light' version)

3) Extract the Private Key – in a command window, type the following:

\openssl\bin\openssl pkcs12 -in drive:\path\cert.pfx -nocerts -out drive:\path\cert.pk

(You'll be prompted for the password used to create the pfx file, and a passphrase to write the output file)

4) **Unencrypt the Private Key** – in a command window, type the following:

\openssl\bin\openssl rsa -in drive:\path\cert.pk -out drive:\path\cert.pkun

(You'll be prompted for the passphrase that you entered in the previous step)

5) **Extract the Certificate** – in a command window type the following:

\openssl\bin\openssl pkcs12 -in drive:\path\cert.pfx -clcerts -nokeys -out drive:\path\cert.cer

(You'll be prompted for the password used to create the pfx file)

6) Copy the Private Key (cert.pkun) and Certificate (cert.cer) to the Load Balancer

- go to SSL Termination
- click upload certificate
- paste the contents of the private key into the top pane and the certificate into the lower pane
- click Save

7) **Now Restart Pound -** (*Maintenance > Services*)

Account

Enter the relevant Amazon credentials here to enable auto-scaling. The Certificate can be created and downloaded in the AWS Management Console under *My Account* > *Security Credentials* > *Access Credentials* > *X.509 Certificates.* Select **Create a new Certificate**, the will enable you to download both the certificate and the private key. The AWS account number is displayed under the Sign-Out option on the AWS console. See page 29 for details on setting up Auto-scaling.



Save

Once entered, click the **Save** button to validate & save these details.

Maintenance

This section allows logs to be viewed, services to be restated, global settings to be changed (N.B. for most applications the global settings can be left at their default values), the WUI password to be changed and a number of other administration related tasks as shown below:

Overview	Servers	SSL Termination	Account	Maintenance	Stats	
Logs						
View	HAProxy Log					
View	Pound Log					
View	Pen Log					
View	CPU Feedba	ck Log				
Services	S					
Rest	art <mark>HAProxy</mark>					
Resta	art Pound					
Rest	art Pen					
Rest	art Networking	í.				
Global	Settings					
Pound SS	L					1
Cli	ent Timeout	31				
Se	erver Timeout	60				
Lo	gging	on 🔻				

HAProxy		
Lock HAProxy configuration	off 👻	
Redispatch	on 👻	
contimeout	4000	
clitimeout	42000	
srvtimeout	43000	
maxconn	40000	
ulimit	81001	
Abort On Close	on 👻	
Interval	2000	
Rise	2	
Fall	3	
Logging	on 👻	

Security

WUI Password	Change

Diagnostics

Execute

Disaster Recovery

Restore Original Settings

Stats

This displays HAProxy statistics. A separate section is created for each Front-end & each Back-end server.

verview	Serv	ers	SSL	. Terminat	ion	Ac	count	Ma	intenance	St	ats			
lf you cann Security se		e stat	s belov	w, please m	iake s	ure th	nat HAPr	oxy is n	unning and	I that po	ort 7777 i	s ope	n in tł	ne
Oper	n stats in	new w	indow											
Refr	<u>esh</u>													
HAProx	(y													
Statist	ics Re	por	t foi	r pid 20)324									
Statist)324	2								
> General	process	infor		n activ	ve UP			up UP		play optio				resources:
General pid = 20324 (pro uptime = 4d 18h	process cess #1, nbp 29m49s	infor oc = 1)	natio	n acti	ve UP ve UP, g	oing dow	n back	tup UP, goi	ng down	Hide 1	n: DOWN' serve		• 1	resources: Primary site Jpdates (v1.
> General pid = 20324 (pro uptime = 4d 18h system limits: n maxsock = 8002	process cess #1, nbp 29m49s nemmax = un 4; maxconn	infor oc = 1) imited; ul = 40000;	mation mit-n = 8 maxpipes	n acti acti 1001 acti s = 0 acti	ve UP	oing dow N, going	vn back up back	1.1.1.2.2	ng down	Hide 1	DOWN' serve sh now		• •	Primary site
> General pid = 20324 (pro uptime = 4d 18h system limits: n maxsock = 8002 current conns = 3	process cess #1, nbp 29m49s nemmax = un 4; maxconn 2; current pipe	infor oc = 1) imited; ul = 40000; s = 0/0; (mation mit-n = 8 maxpipes	n acti acti acti acti acti acti acti acti	ve UP ve UP, g ve DOWI ve or bac ve or bac	oing dow N, going kup DO kup DO	vn back up back WN not o WN for main	tup UP, goi tup DOWN checked ntenance (N	ng down going up IAINT)	• <u>Hide 'l</u> • <u>Refre</u>	DOWN' serve sh now		• •	Primary site Updates (v1
> General pid = 20324 (pro uptime = 4d 18h system limits: n maxsock = 8002 current conns = 1 Running tasks: 1	process cess #1, nbp 29m49s nemmax = un 4; maxconn 2; current pipe	infor oc = 1) imited; ul = 40000; s = 0/0; (mation mit-n = 8 maxpipes	n acti acti acti acti acti acti acti acti	ve UP ve UP, g ve DOWI ve or bac ve or bac	oing dow N, going kup DO kup DO	vn back up back WN not o WN for main	tup UP, goi tup DOWN checked ntenance (N	ng down going up	• <u>Hide 'l</u> • <u>Refre</u>	DOWN' serve sh now		• •	Primary site Updates (v1
> General pid = 20324 (pro uptime = 4d 18h system limits: n maxsock = 8002 current conns = 2 Running tasks: 1 stats	process cess #1, nbp 29m49s temmax = un 4; maxconn 2; current pip 7; idle = 100	infor oc = 1) imited; ul = 40000; s = 0/0; (mation mit-n = 8 maxpipes	n acti acti acti acti acti acti acti acti	ve UP ve UP, g ve DOW! ve or bac ve or bac P with loa	oing dow N, going kup DO kup DO	vn back up back WN not o WN for main	tup UP, goi tup DOWN checked ntenance (N	ng down going up IAINT) I as "NOLB".	Hide 'I Refree CSV e	DOWN' serve sh now		• 4	Primary site Updates (v1
> General pid = 20324 (pro uptime = 4d 18h system limits: r maxsock = 8002 current conns = Running tasks: 1 stats Qu CurrM	process cess #1, nbp 29m49s emmax = un 4; maxconn 2; ourrent pipu /7; idle = 100 //7; idle = 100	infor oc = 1) imited; ul = 40000; s = 0/0; (% ion rate lax Limi	mation mit-n = 8 naxpipes conn rate Cur Max	acti acti acti acti acti acti acti acti	ve UP ve UP, g ve DOWI ve or bac ve or bac ve or bac P with loa B Tot In	oing dow N, going kup DO kup DO d-balanc bytes Out	In back up back WN not of WN for main cing disabled Denied Reg Resp	tup UP, goi tup DOWN checked ntenance (M is reported Error Reg Conn	ng down going up IAINT) I as "NOLB".	Hide 1 Refree CSV e	DOWN' serve ih now xport	ers Serv	• <u> </u> • <u> </u> • <u> </u>	Primary site Updates (v1
> General pid = 20324 (pro uptime = 4d 18h system limits: n maxsook = 8002 current conns = / Running tasks: 1 stats current Frontend	process 29m49s nemmax = un 4; maxconn 7; idle = 100 Intervent Intervent Sax Limit Cur 2	infor oc = 1) imited; ul = 40000; i s = 0/0; i % ion rate <u>Aax Limi</u> <u>2</u>	mit-n = 8 maxpipes conn rate Cur Max 2 2	acti acti	ve UP ve UP, gr ve DOWI ve or bac ve or bac P with loa B Tot In 1 681	oing dow N, going kup DO kup DO d-baland bytes Out 1 34 890	VN back UP back WN not of WN for main cing disabled Denied Reg Resp 0 0 0	tup UP, goi tup DOWN, shecked ntenance (M is reported Error Reg Conn 2	ng down going up MAINT) I as "NOLB". s Warning Resp Retr Red	Hide 1 Refree CSV e Status OPEN	DOWN' serve sh.now xport	<u>ers</u> Sen Ight Act I	• <u>f</u> • <u>i</u> • <u>s</u>	Primary site Updates (v1. Online manu: Dwn Dwntr
> General pid = 20324 (pro uptime = 4d 18h system limits: n maxsock = 8002 current conns = Running tasks: 1 stats Querant CurrM	process 29m49s nemmax = un 4; maxconn 7; idle = 100 Intervent Intervent Sax Limit Cur 2	infor oc = 1) imited; ul = 40000; s = 0/0; (% ion rate lax Limi	mation mit-n = 8 naxpipes conn rate Cur Max	acti acti acti acti acti acti acti acti	ve UP ve UP, g ve DOWI ve or bac ve or bac ve or bac P with loa B Tot In	oing dow N, going kup DO kup DO d-baland bytes Out 1 34 890	VN back UP back WN not of WN for main cing disabled Denied Reg Resp 0 0 0	tup UP, goi tup DOWN checked ntenance (M is reported Error Reg Conn	ng down going up MAINT) I as "NOLB". s Warning Resp Retr Red	Hide 1 Refree CSV e	DOWN' serve sh.now xport	ers Serv	• <u> </u> • <u> </u> • <u> </u>	Primary site Jpdates (v 1. Online manu
General pid = 20324 (pro uptime = 4d 18h system limits: n maxsock = 8002 urrent oonns = Running tasks: 1 stats Qrut Frontend	process 29m49s nemmax = un 4; maxconn 7; idle = 100 Intervent Intervent Sax Limit Cur 2	infor oc = 1) imited; ul = 40000; i s = 0/0; i % ion rate <u>Aax Limi</u> <u>2</u>	mit-n = 8 maxpipes conn rate Cur Max 2 2	acti acti	ve UP ve UP, gr ve DOWI ve or bac ve or bac P with loa B Tot In 1 681	oing dow N, going kup DO kup DO d-baland bytes Out 1 34 890	VN back UP back WN not of WN for main cing disabled Denied Reg Resp 0 0 0	tup UP, goi tup DOWN, shecked ntenance (M is reported Error Reg Conn 2	ng down going up MAINT) I as "NOLB". s Warning Resp Retr Red	Hide 1 Refree CSV e Status OPEN	DOWN' serve sh.now xport	<u>ers</u> Sen Ight Act I	• <u>f</u> • <u>i</u> • <u>s</u>	Primary site Updates (v1. Online manu: Dwn Dwntr
Seneral pid = 20324 (pro uptime = 4d 18h system limits: r maxsock = 80022 current conns = Running tasks: 1 Stats CurlM Frontend Backend 0	process #1, nbp 29m49s nemmax = un 4; maxconn zourrent pip /7; idle = 100 2 neue Ses ax Limit Cur 2 0 0 neue Ses	infor oc = 1) imited; ul = 40000; s = 0/0; d % ion rate Aax Limi 2 0	mit-n = 8 maxpipes conn rate	acti	ve UP ve UP, gr ve DOWI ve or bac ve or bac P with loa Tot In 1 681 0 1 681	oing dow N, going kup DO kup DO d-baland d-baland Dut 34 890 1 34 890	vn back up back WN not c WN for main cing disabled Denied Reg Resp 0 0 0 0 0 0 0 0 0 vtes	up UP, goi up DOWN shecked trenance (k is reported Error Reg Conn 2 0 Denied	ng down going up (AINT) iss "NOLB". s Warning Resp Retr Red 0 0	 Hide 1 Refres CSV e CSV e Status OPEN 4d18h U Warn 	LastChkW	Seris /ghtActi 0 0	• <u>f</u> • <u>i</u> • <u>i</u>	Primary site Updates (v1. Doline manus Dwn Dwntr 0 Server
> General pid = 20324 (pro uptime = 4d 18h system limits: n maxsock = 800cms = i Running tasks: 1 stats current consons = i Running tasks: 1 frontend Backend D Fit Qu	process #1, nbp 29m49s nemmax = un 44; maxconn is auconn ic; ourrent pip /7; idle = 100 icue Ses axlLimit Cur 2 0 0	infor oc = 1) imited; ul = 40000; s = 0/0; d % ion rate Aax Limi 2 0	mit-n = 8 maxpipes onn rate Cur Max 2 2 0 0	acti	ve UP ve UP, g ve DOWI ve or bac ve or bac P with loa Tot In 1 681 0 1 681 0 1 681	oing dow N, going kup DO d-baland d-baland I 34 890 I 34 890 In	vn back up back WN not c WN for main cing disabled Denied Reg Resp 0 0 0 0 0 0 0 0 0	tup UP, goi up DOWN checked htenance (h is reported Error Reg Conn 2 0 Denied Reg Resp	ng down going up (AINT) iss "NOLB". s Warning Resp Retr Red 0 0	 Hide 1 Refres CSV e CSV e Status OPEN 4d18h U Warn 	LastChkW	Seris /ghtActi 0 0	• <u>f</u> • <u>i</u> • <u>i</u>	Primary site Updates (v1. Doline manus Dwn Dwntr 0 Server

		Q	ueu	e	See	ssio	n rate			Sessio	ons		B	ytes	D	enied		Errors		War	nings			S	ierve	er 👘	
	Cu	IT M	lax l	imit	Cu	Max	Limi	Cur	Max	Limit	Total	LbTot	In	Out	Re	q Resp	Req	Conn	Resp	Retr	Redis	Status	LastChk	Wgh	t Act	Bel	Chk D
ExampleServer	(D	0	-	0	7		0	1	-	137		23 684	378 205		0		0	2	0	0	4d18h UP	L4OK in Oms		Y	-	0
backup	0	0	0	-	0	0		0	0	-	0	0	0	0		0		0	0	0	0			1	-	Y	
Backend	0	D	0		0	7		0	1	4 000	137	127	23 684	378 205	0	0 0		0	2	0	0	4d18h UP		1	1	1	

Using the Server Feedback Agent

To enable the load balancer to be aware of the backend servers current status, a feedback agent can be installed. The agent provides an integer value to the load balancer that represents its current utilization level. The agent monitors various system parameters including RAM, CPU etc.

The latest Windows agent is available for download at the following link:

http://downloads.loadbalancer.org/agent/windows/LBCPUMonInstallation.msi

Simply run the installer on each back-end Windows server. The monitor runs as a Windows service which is managed using a simple console. Once installed, navigate to *All Programs > Loadbalancer.org > Monitor* on the Windows server to start the console:

LoadBalancer.org Feedback Agent	loadbalancer*
Normal 🔹 Mode	Apply Settings and Restart Service
Start	Stop

Simply click Start to start the service.

To enable the feedback agent on the load balancer, select the **CPU Idle Weighting** checkbox in the backend group definition on the load balancer as shown below:

Label: B1		Persistence: RDP C	ookie 💌 CPU	Idle Weig	hting: 🔽	
Fallback:		Check port: 3389	Check File:		Response expected:	
add new server Label	DNS/I	Р	Port	Weigh	it	
RDP1	12.34	.56.78	3389	1	remove	
RDP2	23.45	.56.89	3389	1	remove	

Configuring High Availability using Auto-Scaling

This procedure should be followed to setup HA for your instance. If the instance is terminated or stops for any reason, auto-scaling will automatically start a new instance with the same settings and configuration. The steps required to set this up are shown below:

1) Enter your Amazon Credentials – copy and paste your Private key, Certificate and AWS Account ID from your AWS Security Credentials page to the corresponding sections of the Account tab, then click **Save -** once saved, the message 'Account credentials successfully saved and validated' will be displayed

2) Create an image of the instance - right click the running instance and select 'Create Image (EBS AMI)'

3) Enter an appropriate name for the image - e.g. 'AutoScaleImage-1'

4) Start image creation - click Yes, Create

5) **Check the creation status** – click on the displayed link : '*View Pending image ami-<code>*', you can also click on the AMIs option under IMAGES in the navigation pane. Note that a new code is used and therefore it will be different than the original source instance

6) **Connect to the existing active Load balancer instance using SSH** – once the image has been created, i.e. when the status changes from '*pending*' to '*available*' start an SSH session to the load balancer

N.B. For SSH access, make sure that TCP port 22 is included in the security group for the load balancer

Using Linux:

first ensure that the private key is available on your Linux host, then use the following command to connect to the load balancer instance:

ssh -i <private-key-name>.pem ec2-user@<IP address of load balancer>

e.g.

ssh -i lbkeypair1.pem ec2-user@12.34.56.78

Using Windows:

Please refer to page 32 for details on using PuTTY.

7) Configure variables on the load balancer - run the following commands :

switch to root user

sudo su

setup the required variables

export KEY_HOME=/etc/loadbalancer.org/aws export EC2_PRIVATE_KEY=\$KEY_HOME/pk.pem export EC2_CERT=\$KEY_HOME/cert.pem export EC2_HOME=/opt/aws/amitools/ec2 export JAVA_HOME=/usr export AWS_AUTO_SCALING_HOME=/opt/aws/apitools/as/ export PATH=\$EC2_HOME/bin:\$AWS_AUTO_SCALING_HOME/bin:\$PATH

N.B. If preferred, these can be placed in the root users .bashrc file. This will make these permanent so new instances will also have the same settings – this will be useful if you need to completely delete the instance.

8) Create the Launch Configuration – run the following command:

ensure that --image-id is set to the new image created in step 2

ensure that -- region is set to the correct region

ensure that --group is set to the relevant security group

ensure that --*key* is set to your key pair

ensure that --user-data is set to your elastic IP

as-create-launch-config autoscaleconf --image-id ami-a14142d5 --region us-east-1 --instance-type t1.micro --group default --key lbkeypair-name --monitoring-disabled --user-data "12.34.56.78"

Once completed successfully, you should get the message : OK-Created launch config

9) Create the Auto-Scale Group – run the following command:

ensure that --availability-zones is set to the correct zone
ensure that --region is set to the correct region

as-create-auto-scaling-group autoscalegrp --availability-zones us-east-1d --launch-configuration autoscaleconf --min-size 1 --max-size 1 --region us-east-1

Once completed successfully, you should get the message : OK-Created AutoScalingGroup

New Instance

The new load balancer instance should start up immediately (you can remove your old copy when you are fully happy with the new indestructible one). After it boots it should correctly assign itself the elastic IP address that you specified in the user-data field.

<u>Testing</u>

Now you can test the new indestructible instance using the Amazon Web Management Console to terminate the server, after a few seconds the auto-scaling policy should start a brand new copy of the instance.

Terminating the Instance

Since terminating the instance using the console causes another replacement instance to start, you'll need to use a different procedure if you want to completely terminate the image:

1) Configure variables on the load balancer - run the following commands :

N.B. this step is not required if the .bashrc file was modified as mentioned on the previous page

switch to root user

sudo su

setup the required variables

export KEY_HOME=/etc/loadbalancer.org/aws export EC2_PRIVATE_KEY=\$KEY_HOME/pk.pem export EC2_CERT=\$KEY_HOME/cert.pem export EC2_HOME=/opt/aws/amitools/ec2 export JAVA_HOME=/usr export AWS_AUTO_SCALING_HOME=/opt/aws/apitools/as/ export PATH=\$EC2_HOME/bin:\$AWS_AUTO_SCALING_HOME/bin:\$PATH

2) Remove the EC2 instance from the Auto Scaling group:

The command below will terminate the instance.

as-update-auto-scaling-group autoscalegrp --region us-east-1 --min-size 0 --max-size 0

Once completed successfully, you should get the message : OK-Updated AutoScalingGroup

N.B. It can take a few minutes for the instance to terminate, so you might have to refresh the status more than once on the web console.

3) Delete the Auto Scaling Group:

If required, the auto-scaling group can also be deleted. Since the load balancer instance is now terminated, the command below will need to be run on a different instance running in the same zone.

as-delete-auto-scaling-group autoscalegrp

4) Delete the Launch Configuration:

If required, the auto-scaling launch configuration can also be deleted. Since the load balancer instance is now terminated, the command below will need to be run on a different instance running in the same zone.

as-delete-launch-config autoscaleconf



NOTE: If the load balancer's settings are later changed, then the auto scaling image will need to be re-created.

Accessing the Load Balancer using SSH

This uses the private key that you downloaded when setting up your instance (please refer to page 14 of this guide). To connect to the load balancer using SSH, this private key must be used. Under Linux, the key can be used immediately, for PuTTY under Windows, the key must first be converted to a format required by PuTTY as detailed below.

N.B. For SSH access make sure that TCP port 22 is included in the security group for the load balancer

Linux

First change the permission of the private key file to allow only the owner read access

chmod 400 /path-where-saved/ec2-key-name.pem

Now start SSH specifying the private key file
ssh -i /path-where-saved/ec2-key-name.pem ec2-user@dns-name or IP

Windows

For PuTTY, the private key must be converted into an appropriate format. To do this the PuTTYgen utility (included with PuTTY) must be used. Start PuTTYgen:

ile <u>K</u> ey Con <u>v</u> ersions <u>H</u> elp	
Key	
No key.	
Actions	
Actions Generate a public/private key pair	Generate
	Generate Load
Generate a public/private key pair Load an existing private key file	
Generate a public/private key pair Load an existing private key file	
Generate a public/private key pair Load an existing private key file Save the generated key Save	

Click Load, change the file-type to all files and select the pem file saved earlier when creating your Key Pair.

You should see the following message:



Click OK

e <u>K</u> ey Con <u>v</u> ersi	ons <u>H</u> elp		
Key Public key for pasting	into OpenSSH authorized_ka	eys file:	
M5sMxmfDLufBSP7 4o80cH	AAAADAQABAAABAQCez21 w2KdRR17OCEGDgSZ5lqnh 18ruY35Mg3OqPEFB8bONs	G/qV1b2xKXhiawEmWG	txHePUVdC
Key fingerprint:	ssh-rsa 2048 75:59:2f:a3:8	c:08:d0:e1:d7:5d:04:73:3	32:ec:47:27
Key <u>c</u> omment:	imported-openssh-key		
K <mark>ey p<u>a</u>ssphrase:</mark>			
C <u>o</u> nfirm passphrase:			
Actions			
Generate a public/pri	vate key pair		<u>G</u> enerate
Load an existing priva	ate key file		Load
Save the generated I	cey S	ave p <u>u</u> blic key	ve private key
Parameters			
Type of key to generation SSH- <u>1</u> (RSA)	ate:	SSH-2 DS	A
	enerated key:		1024

Now Click Save private key - this can then be used with PuTTY.

NB. You can also choose to enter an additional pass-phrase for improved security, if you don't, the following message will be displayed:



Click $\ensuremath{\text{Yes}}$ and save the file with the default .ppk extension

Now close PuTTYgen and start PuTTY

Expand the SSH section as shown below:



Click Browse and select the new .ppk file just created

When you open the SSH session, login as ec2-user - no password will be required.

Accessing the Load Balancer using WinSCP

With WinSCP, enter the relevant IP address and username root, then browse to the private key file created previously using PuTTYgen.

Session	Session				
Stored sessions	Host name:		Port number:		
Environment Directories	12.34.56.78		22 🚔		
SSH Preferences	User name: Password:				
Freierences	root				
	Private <u>k</u> ey file:				
	C:\LBkeypair1.ppk				
	Protocol <u>Fi</u> le protocol: SFTP	Allow SCP	fallback		
			Select color		
<u>Advanced options</u>					

Click Login

Example Configurations

Example 1 - the Default Setup (HTTP Mode)

The Frontend:

Frontends

ne	w frontend						
IP	Label	Ports	Default backend	Mode 📀			
	F1	80	B1	http	rules	edit	delete

The Backend:

Backend Groups

new bac	kend group				
B1	2 server(s)	edit this grou	ip de	elete this group	
Label	DNS/IP	Port	Weight		
R1	www.loadbalancer.org	80	1	take offline	
R2	www.clusterscale.com	80	1	take offline	-

Editing the Backends:

abel: B1	Persistence: cookies	•			
⁻ allback: us.lo	adbalancer.org Check port: 80 C	heck File:	R	esponse expected:	
add new server					
Label	DN S/IP	Port	Weight		
R1	www.loadbalancer.org	80	1	remove	
R2	www.clusterscale.com	80	1	remove	

Key Points:

- the frontend mode is set to HTTP
- the front-end listens on port 80
- persistence is set to *cookies*

Example 2 - SSL Termination on the Backend Servers (TCP Mode)

The Frontend:

Frontends

ne	w frontend	<u>t</u>					
IP	Label	Ports	Default backend	Mode 🥹			
	F1	80,443	B1	tcp	rules	edit	delete

The Backend:

Backend Groups

new backend group

B1	2 server(s)	edit this group	up del	ete this group	
Label	DNS/IP	Port	Weight		
R1	www.loadbalancer.org		1	take offline	
R2	www.clusterscale.com		1	take offline	

Editing the Backend:

Label: B1		Persistence: source	P -				
Fallback: 127.0.	0.1:80	Check port: 80	Chec	k File:	F	Response expected:	
add new server							
Label	DN	S/IP		Port	Weight		
R1	ww	w.loadbalancer.org			1	remove	
R2	ww	w.clusterscale.com			1	remove	

Key Points:

- the frontend mode is set to TCP
- the frontend listens on both ports 80 & 443
- persistence is set to source IP
- no port is specified in the backend, traffic is then passed through to the same port on which it was received

Example 3 - SSL Termination on the Load Balancer (HTTP Cookie Backend)

SSL Termination:

add new SSL Po 443	<u>SSL port</u> rt =>	HTTP Por 80		certifica	ate	edit	<u>delete</u>	
The Front	end:							
Front	tends							
new from IP Lab F1	the second se	Defaul B1	t backend		Mode 🥹 http	rules	edit	delete
The Backe	end:							
Backe	end Grou	ips						
new bac	kend group							
B1	2	server(s)	edit this grou	up	delete this grou	p		
Label	DNS/IP		Port	Weig	ht			
R1	www.loadba	lancer.org	80	1	take offli	ne		
R2	www.cluster	scale.com	80	1	take offli	ne		

Editing the Backend:

abel: B1	Persistence: cookies 💌			
		eck File:	R	esponse expected:
add new server				
Label	DN S/IP	Port	Weight	
R1	www.loadbalancer.org	80	1	remove
R2	www.clusterscale.com	80	1	remove

Key Points:

• the backend only listens on port 80, SSL traffic is terminated on the load balancer and passed on to the backend servers unencrypted

Example 4 - Terminal Server / RDP using Source IP Persistence

The Frontend:

Frontends



The Backend:

Backend Groups

new backend group

B1	2server(s)	edit this group	delete this group
Label	DNS/IP	Port	Weight
RDP1	12.34.56.78	3389	1
RDP2	23.45.56.89	3389	1

Editing the Backend:

make sure that Persistence is set to Source IP

					×
Label: B1	Persistence: Source	ce IP 💌 CPU	Idle Weig	hting: 🔲	
Fallback:	Check port: 3389	Check File:		Response expected:	
add new server				nin di	626
Label	DN S/IP	Port	Weigh	nt	
RDP1	12.34.56.78	3389	1	remove	
RDP2	23.45.56.89	3389	1	remove	

11.

Global Settings:

Change HAProxy's client & server timeouts to 7200000 (i.e. 2 hours)

clitimeout

7200	0000

srvtimeout

7200000

Key Points:

- the frontend mode is set to TCP
- the frontend listens on port 3389
- persistence is set to source IP
- client & server timeouts need to be changed

Example 5 - Terminal Server / RDP using RDP Cookie Persistence

The Frontend:

Frontends

new	frontend				
IP	Label	Ports	Default backend	Mode 🥹	
•	F1	3389	B1	tcp 🔻	rules save delete

The Backend:

Backend Groups

new backend group

B1	2server(s)	edit this group	delete this group	
Label	DNS/IP	Port	Weight	
RDP1	12.34.56.78	3389	1	
RDP2	23.45.56.89	3389	1	

Editing the Backend:

make sure that Persistence is set to RDP Cookie

					×
Label: B1	Persistence: RDP C	ookie 💌 CPU	Idle Weig	hting: 🔲	
Fallback:	Check port: 3389	Check File:		Response expected:	
add new server					550
Label	DNS/IP	Port	Weigh	it	
RDP1	12.34.56.78	3389	1	remove	
RDP2	23.45.56.89	3389	1	remove	

11.

Global Settings:

Change HAProxy's client & server timeouts to 7200000 (i.e. 2 hours)

clitimeout

7200000

srvtimeout

7200000

Key Points:

- the frontend mode is set to TCP
- the frontend listens on port 3389
- persistence is set to RDP Cookie
- client & server timeouts need to be changed

<u>API</u>

An API is available for modifying the running instance of the EC2 loadbalancer. It allows you to easily add and remove Real Servers to any defined Back-end Group.

If you have more than one back-end group you will need to specify the backend group to add the real server to, if however, you only have one backend group defined the real server will be added to this group. The only thing which needs to be specified is the dns name / IP address of the real server being added. If the real server label is not specified then the API will try a choose a default label.

Using function 'lb_modify' to add a server to a backed group

In this example only one backend group is defined on the EC2 load balancer. The following command can be entered on the real server:

```
ssh -i ec2 keypair.pem root@ec2loadbalancer "lb modify -d realserverIP"
```

Doing the same but adding the server to backend group B1 with real server label L4:

```
ssh -i ec2_keypair.pem root@ec2loadbalancer "lb_modify -d realserverIP -b B1 -l L4"
```

Automatically Adding Real Servers to a BackEnd

If you have only one back end defined on the EC2 Loadbalancer Instance, you can use the following script to automatically add additional servers to the backend:

```
#!/bin/sh
PATH="/sbin:/usr/sbin:/usr/bin";
AMI KEY PAIR="<path-to-ssh-key>";
EC2
   LOADBALANCER IP="<ip-address-of-ec2-loadbalancer>";
CURL=`which curl`
SSH=`which ssh`;
AMI ID="`$CURL -s http://169.254.169.254/latest/meta-data/ami-id`";
AMI IP="`$CURL -s http://169.254.169.254/latest/meta-data/local-ipv4`";
case "$1" in
start)
      $SSH -i $AMI KEY PAIR root@$EC2 LOADBALANCER IP \"lb modify -1 $AMI ID -d
      $AMI IP \";
      exit 0;
      ;;
stop)
      $SSH -i $AMI KEY PAIR root@$EC2 LOADBALANCER IP \"lb modify -1 $AMI ID
      -d $AMI IP -r \";
      ;;
*)
      exit 1;
      ;;
esac;
exit 0;
```

If you put this script in /etc/init.d on your real servers and link it to your startup/shutdown scripts (in /etc/rc2.d and above), when the real server boots up it will automatically be added to the cluster backend.

You will have to fill in the variables AMI_KEY_PAIR and EC2_LOADBALANCER_IP with the correct values for your instance.

If you have more than one backend defined in the SSH line (located under start/stop statements) will have to be amended with a switch to specify which backend to add the server to. The following example uses a backend called "BackEnd2":

```
#!/bin/sh
PATH="/sbin:/bin:/usr/sbin:/usr/bin";
AMI KEY PAIR="<path-to-ssh-key>";
EC2 LOADBALANCER IP="<ip-address-of-ec2-loadbalancer>";
CURL=`which curl`;
SSH=`which ssh`;
AMI ID="`$CURL -s http://169.254.169.254/latest/meta-data/ami-id`";
AMI IP="`$CURL -s http://169.254.169.254/latest/meta-data/local-ipv4`";
case "$1" in
start)
      $SSH -i $AMI KEY PAIR root@$EC2 LOADBALANCER IP \"lb modify -1 $AMI ID -d
      $AMI IP -b BackEnd2 \";
      exit 0;
      ;;
stop)
      $SSH -i $AMI KEY PAIR root@$EC2 LOADBALANCER IP \"lb modify -1 $AMI ID
      -d $AMI IP -r -b BackEnd2 \";
      ;;
*)
      exit 1;
      ;;
esac;
exit 0;
```

Loadbalancer.org Technical Support

If you have any questions don't hesitate to contact the support team: support@loadbalancer.org