loadbalancer.org

Appliance Quick Start Guide
v8.3.1

Rev. 1.0.0

Table of Contents

1. About this Guide

This quickstart guide provides enough information to deploy the appliance, configure a simple load balancing test environment and test and verify its functionality.

> Note:
>
> Please refer to the Administration Manual for much more detailed information on setting up the appliance and configuring a load balancing solution.

2. Appliance Configuration Overview

Initial network configuration can be carried out in a number of ways. The recommended method is to use the Network Configuration Wizard at the console of the VA. Please refer to page 7 for more details.

Once the network is configured, load balanced services can be configured using the WebUI, either with the Setup Wizard (for Layer 7 services) or manually. The WebUI is accessible using **HTTP** on port **9080** and **HTTPS** on port **9443**. Please refer to page 8 for more details.

We always recommend that where possible two load balancer appliances are deployed as a clustered pair for high availability and resilience, this avoids introducing a single point of failure to your network. We recommend that the master is fully configured first, then the slave should be added. For more information on configuring an HA pair please refer to page 14.

> Note:
>
> Please refer to the Administration Manual (page 71) for details on limiting WebUI access to HTTPS only.

3. Appliance Security

We strongly recommend that default passwords are changed as soon as the appliance is deployed. Passwords for the following user accounts should be changed:

1 - the 'root' Linux account:

The password can be changed at the console, or via an SSH session using the following command:

```
passwd
```

2 - the 'loadbalancer' WebUI account:

This can be changed using the WebUI menu option: *Maintenance > Passwords*

> Note:
>
> The appliance also includes a security lockdown command (lbsecure) that enables passwords to be set, network access to be locked down and SSH key regeneration in one simple step. This command can be run on a single appliance or an HA pair. For more details please refer to the Administration Manual (page 69).

4. Deployment Concept

Once deployed, clients connect to the Virtual Service (VIP) on the load balancer rather than connecting directly to one of the load balanced servers. These connections are then load balanced across the *servers* to distribute the load according to the load balancing algorithm selected.
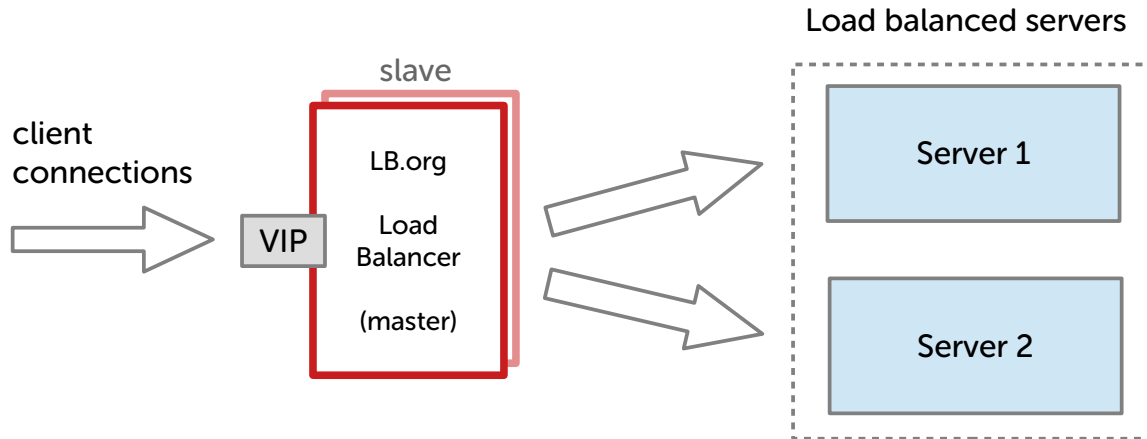
VIP = **V**irtual **IP** Address

> **Note:**
>
> We recommend that 2 appliances are deployed as an active/passive HA pair as shown above. The slave appliance automatically takes over if the master unit fails. Please refer to page 14 for more information on setting up an HA pair of Loadbalancer.org appliances.

5. One-Arm and Two-Arm Topologies

The number of 'arms' is a descriptive term for how many interfaces are used to connect a device to a network. It's common for a load balancer that uses a routing method (NAT) to have a two-arm configuration. Proxy based load balancers (SNAT) commonly use a one-arm configuration.

One Arm

In this mode, the VIP and the load balanced servers are located in a single subnet. The load balancer requires a single network interface adapter – eth0 in the diagram below.
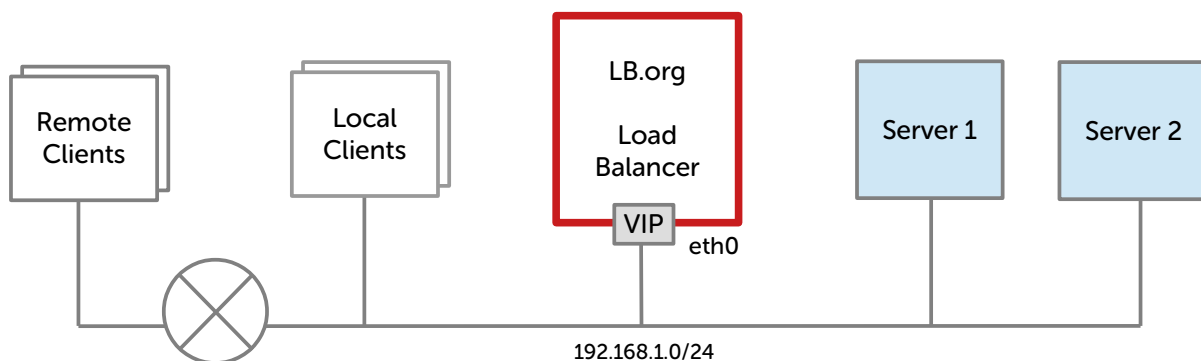
> **Note:**
>
> The example configuration on page 11 of this guide uses a one-arm topology.

Two Arm

In this mode, 2 subnets are used. The VIP is located in one subnet and the load balanced servers are located in the other subnet. The load balancer requires 2 interfaces – eth0 and eth1 in the diagram below. Note that this can be achieved by using two network adapters, or by creating VLANs on a single adapter.
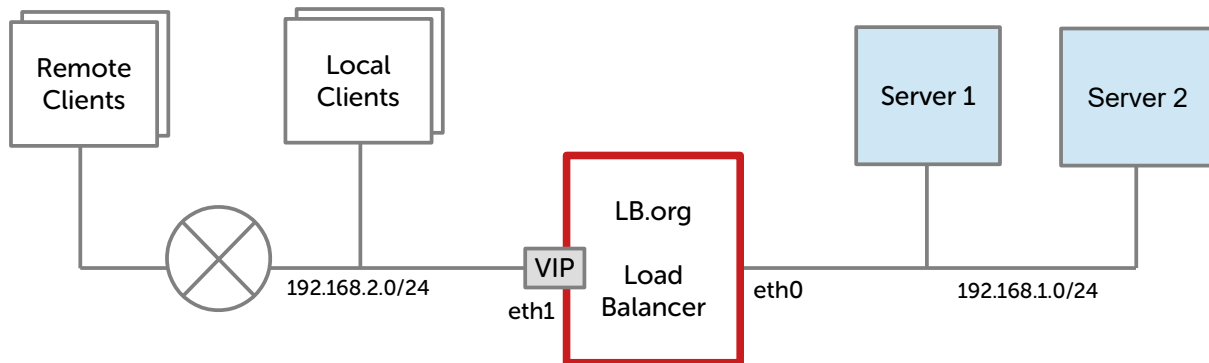
6. Load Balancing Methods

The Loadbalancer.org appliance is one of the most flexible load balancers on the market. The design allows different load balancing modules to utilize the core high availability framework of the appliance. Multiple load balancing methods can be used at the same time or in combination with each other.

	Layer 4	DR (Direct Routing)	Ultra-fast local server based load balancing - Requires solving the 'ARP problem' on the Real Servers - please refer to the Administration Manual (page 82) for more details	One-Arm
	Layer 4	NAT (Network Address Translation)	Fast Layer 4 load balancing - The appliance must be the default gateway for the Real Servers	One or Two-Arm
	Layer 4	TUN	Similar to DR but works across IP encapsulated tunnels	One-Arm
	Layer 4	SNAT (Source Network Address Translation)	Fast layer 4 SNAT supporting both TCP & UDP - Requires no Real Server changes	One or Two-Arm
	Layer 7	SSL Termination (Pound & STunnel)	Usually required in order to process cookie persistence in HTTPS streams on the load balancer - SSL Termination is processor intensive	One or Two-Arm

Layer 7	SNAT (Source Network Address Translation using HAProxy)	Layer 7 allows great flexibility including full SNAT and remote server load balancing, cookie insertion and URL switching - Very simple to implement - Requires no Real Server changes - Not as fast as Layer 4 methods	One or Two-Arm

Key

Recommended for high performance fully transparent and scalable solutions

Recommended if HTTP cookie persistence is required, also used for several Microsoft applications such as Exchange, Sharepoint & Remote Desktop Services and for overall deployment simplicity since real servers can be on any accessible subnet and no Real-Server changes are required

Only required for Direct Routing implementation across routed networks (rarely used)

Recommended when you want to load balance both TCP and UDP but you're unable to use DR mode or NAT mode due to network topology or Real Server related reasons

Note:

Layer 7 SNAT mode is generally the simplest most flexible method to use. As mentioned above, it's not the fastest method but enables a robust load balancing solution to be rapidly deployed. This is illustrated by the simple example on page 11 of this guide.

Note:

Please refer to the Administration Manual (pages 25-31) for more detailed information on each load balancing method.

7. Virtual Appliance Download & Deployment

The VA is currently available for VMware, Virtual Box, Hyper-V, KVM and XEN and has been optimized for each Hypervisor. By default, the VA is allocated 1 CPU, 2GB of RAM and has an 8GB virtual disk.

Note:

The Virtual Appliance can be downloaded here.

Note:

Please refer to the Administration Manual (page 34) and the ReadMe.txt text file included in the VA download for more detailed information on deploying the VA using various Hypervisors.

8. Initial Network Interface Configuration

By default the load balancer is pre-configured with the following IP address & subnet mask:

192.168.2.21/24   (192.168.2.21/255.255.255.0)

This can be easily changed using the Network Setup Wizard at the console. To run the wizard, login to the console of the appliance as the 'setup' user. This is explained in the initial console start-up message as shown below:

```
Welcome to the Loadbalancer.org appliance.

To perform initial network configuration, log in to the console as
    Username: setup
    Password: setup

To access the web interface and wizard, point your browser at
    http://192.168.2.21:9080/
or
    https://192.168.2.21:9443/

lbmaster login: _
```

login to the console:

> **Username**: setup
> **Password**: setup

Once logged in, enter the IP address, mask, VLAN tag ID, default gateway & DNS servers at the prompts as shown in the example below:

```
Loadbalancer.org basic network set up

        This will overwrite the current configuration.
        If you do not wish to procced please enter CTRL + c.

        Static IP address (eg. 192.168.0.26)     :   192.168.1.20

        Interface netmask (eg. 24)               :   24

        VLAN tag ID (Press enter to skip) (eg. 10)    :   120

        Default gateway (eg. 192.168.0.1)        :   192.168.1.254

        DNS Servers
                Primary (eg. 192.168.0.250)      :   8.8.8.8
                Secondary (Leave blank to omit) :   _
```

After the required settings have been entered, a summary will be presented along with details of how to access the WebUI as shown below:

```
Summary of settings
        Static IP address:      192.168.1.20/24
        Default gateway:        192.168.1.254
        VLAN ID:                120
        DNS servers:            8.8.8.8


You may now connect the eth0 network interface to your switch, and
continue configuration through the web interface on:

                http://192.168.1.20:9080/lbadmin/
```

As mentioned in the text above, the IP address is now configured for interface eth0.

At this stage you will also be asked if you're recovering from node (i.e. master or slave) failure as shown below:

```
Are you recovering from node failure?

Only use this facility if your master or slave appliance has failed
and you'd like this new appliance to be a replacement.
The configuration will be recovered from the remaining
node and the HA clustered pair will be restored without
disrupting running services

(If you are simply deploying a new appliance, hit N)

        Do you want to continue? [y/N]

_
```

As mentioned in the text, if you're simply deploying a new appliance, click "N"

> Note:
>
> If you set a VLAN tag ID, and later want to remove this, you'll need to first restore default settings using the WebUI option: *Maintenance > Backup & Restore* and clicking **Restore Manufacturer's Defaults**, then run through the Network Setup Wizard again.

9. Accessing the Web User Interface (WebUI)

1. Using a web browser, access the WebUI using the following URL:

   http://192.168.2.21:9080/lbadmin/
   (replace with your IP address if it's been changed)

   or via HTTPS:

   https://192.168.2.21:9443/lbadmin/
   (replace with your IP address if it's been changed)

2. Login to the WebUI:

> **Username**: loadbalancer
> **Password**: loadbalancer

> **Note:**
>
> To change the password , use the WebUI menu option: *Maintenance > Passwords.*

3. Once logged in, you'll be asked if you want to run the web based setup wizard. If you click **Accept** the Layer 7 Virtual Service configuration wizard will start. If you prefer to configure the appliance manually, simple click **Dismiss**.

Main Menu Options:

System Overview – Displays a graphical summary of all VIPs, RIPs and key appliance statistics
Local Configuration – Configure local host settings such as IP address, DNS, system time etc.
Cluster Configuration – Configure load balanced services such as VIPs & RIPs
Maintenance – Perform maintenance tasks such as service restarts and taking backups
View Configuration – Display the saved appliance configuration settings
Reports – View various appliance reports & graphs
Logs – View various appliance logs
Support – Create a support download, contact the support team & access useful links

10. Ports Used by the Appliance

The appliance uses the following ports by default:

Protocol	Port	Purpose
TCP	22	SSH
TCP	9080	WebUI - HTTP
TCP	9443	WebUI - HTTPS
TCP	7777	HAProxy statistics page
TCP	7778	HAProxy persistence table replication
UDP	6694	Heartbeat between master & slave appliances in HA mode

11. Licensing

The trial runs for 30 days and is completely unrestricted during this time. After 30 days, the appliance continues to work but it's no longer possible to make changes to the configuration. If you need more time to complete your evaluation, please contact sales@loadbalancer.org who will be able to provide guidance on how to extent the trial using a simple command.

When a license is purchased, you'll be provided with a license key file by our sales team. You can then simply apply this license to your appliance.

To install the license:

1. Using the WebUI, navigate to: *Local Configuration > License Key*
2. Browse to the license file provided when the appliance was purchased
3. Click **Install License Key**

12. Software Updates

Loadbalancer.org continually develop and add new and improved features to the appliance. These updates can be applied during the trial to ensure you have the very latest version of our software for your evaluation.

To run Software Update:

1. Using the WebUI, navigate to: *Maintenance > Software Update*
2. Choose **Online Update** if the appliance has Internet access
3. If updates are available, you'll be presented with a list of changes, click the **Online Update** button at the bottom of the page to start the update

> Note:
>
> If you don't have Internet access, please contact support@loadbalancer.org for details of how to obtain the offline update files.

# 13. Configuring & Testing a Simple Load Balanced Test Environment

This example illustrates how to quickly configure a simple load balanced test environment using the Network Setup Wizard at the console to configure network settings, and the Setup Wizard from the WebUI to configure the layer 7 virtual service.

> **Note:**
>
> Layer 7 SNAT mode is used in the example. As mentioned earlier, this is not the fastest mode but is very simple to deploy and requires no changes to the Real Servers.

The following table and diagram describe the environment:

IP Address	Device	Notes
192.168.1.10	Test Client	
192.168.1.20	Load Balancer	the load balancers own IP address
192.168.1.25	Load Balancer	the Virtual IP address (VIP), the IP address the clients connect to
192.168.1.30	Web Server 1	
192.168.1.40	Web Server 2	
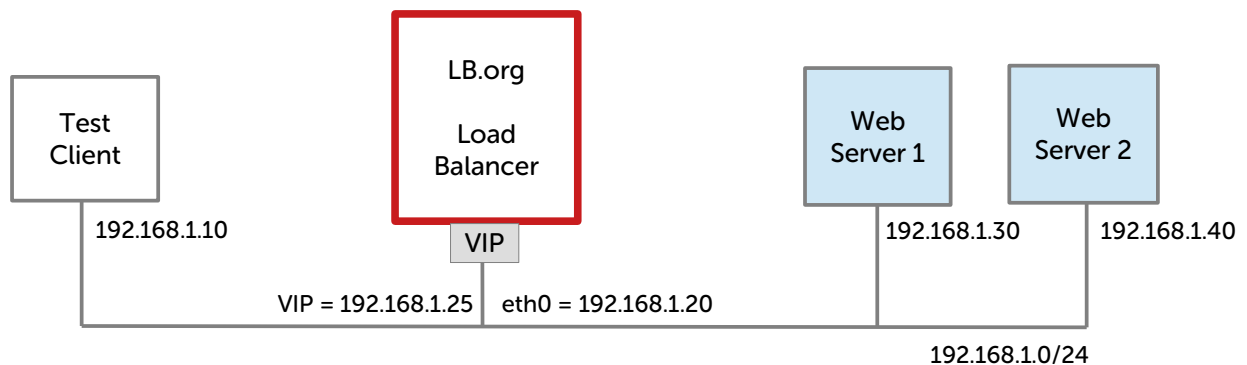
STEP 1 – DEPLOY THE LOAD BALANCER VIRTUAL APPLIANCE

- Please refer to page 6

STEP 2 – RUN THE NETWORK SETUP WIZARD

- Please refer to page 7

STEP 3 – RUN THE WEBUI SETUP WIZARD

1. Open the WebUI and start the wizard by clicking the **Accept** at the prompt, or by using the WebUI menu option: *Cluster Configuration > Setup Wizard* and clicking **General Layer 7 Virtual Service**
2. Define the required Virtual Service settings as shown in the example below:

3. Click **Create Virtual Service**
4. Now continue and add the associated load balanced servers (Real Servers) as shown below:

5. Use the **Add Real Server** button to define additional Real Servers, once all are defined click **Attach Real Servers**
6. Finally reload HAProxy using the **Reload HAProxy** button in the blue box at the top of the screen or by using the WebUI menu option: *Maintenance > Restart Services* and clicking **Reload HAProxy**

> **Note:**
>
> By default Real Server health-checks set as a TCP port connect. If you need a more robust check, this can be changed by modifying the configuration as explained below. Please refer to the Administration Manual (page 177) for more information on configuring health-checks.

STEP 4 – VIEWING & MODIFYING THE CONFIGURATION

1. The VIP created by the wizard can be seen using the WebUI menu option: *Cluster Configuration > Layer 7 - Virtual Services* as shown below:

2. Clicking the **Modify** button allows any VIP setting to be modified
3. If changes are made, click the **Update** button to save the changes, then use the **Reload HAProxy** button at the top of the screen to apply the changes
4. Additional VIPs can be added by running the Setup Wizard again, or by clicking the **Add a new Virtual Service** button to define the VIP manually

> **Note:**
>
> Real Servers can be added manually using the WebUI menu option: Cluster Configuration > Layer 7 – Real Servers.

STEP 5 – CHECKING THE STATUS USING SYSTEM OVERVIEW

1. Using the WebUI, navigate to: *System Overview* to view the newly created VIP & RIPs:

2. To view the RIPs, click anywhere on the horizontal gray area to expand the VIP as shown below:

STEP 6 – VERIFICATION & TESTING

1. Verify that both Real Servers are up. In the example below, Web2 is failing its health-check as indicated below (shown red) :

- This should be investigated and corrected, possible steps include:

    ◦ Make sure you can ping the server from the load balancer

    ◦ Check that the application/service is running

    ◦ Verify that you can connect to the application port from the load balancer. This can be done using telnet at the console or via an SSH session:

    ```
    telnet 192.168.1.40 80
    ```

2. Once both servers are up (shown green) browse to the VIP address and verify that you see the web page from each Real Server:

    - Halt Web1 using the *Halt* option for Web1 in the System Overview and verify that content is served by Web2 on a browser refresh (CTRL-F5)

    - Halt Web2 using the *Halt* option for Web2 in the System Overview and verify that content is served by Web1 on a browser refresh (CTRL-F5)

    > Note:
    >
    > Please refer to the Administration Manual (page 220-233) for more configuration examples using Layer 7 SNAT mode and also Layer 4 DR mode & NAT mode.

14. Configuring HA - Adding a Slave Appliance

As mentioned earlier, our recommended configuration is to use a clustered HA pair of load balancers to provide a highly available and resilient load balancing solution. We recommend that the master is fully configured first, then the slave should be added. The clustered HA pair uses Heartbeat to determine the state of the other appliance. Should the active device (normally the master) suffer a failure, the passive device (normally the slave) will take over.

To add a slave node – i.e. create a highly available clustered pair:

1. Deploy a second appliance that will be the slave and configure initial network settings
2. Using the WebUI, navigate to: *Cluster Configuration > High-Availability Configuration*

3. Specify the IP address and the *loadbalancer* users password (the default is 'loadbalancer') for the slave (peer) appliance as shown above

4. Click **Add new node**

5. The pairing process now commences as shown below:

6. Once complete, the following will be displayed:

7. To finalize the configuration, restart heartbeat and any other services as prompted in the blue message box at the top of the screen

> **Note:**
>
> Clicking the **Restart Heartbeat** button on the master appliance will also automatically restart heartbeat on the slave appliance.

> **Note:**
>
> Please refer to the Administration Manual (page 197) for more detailed information on configuring HA with 2 appliances.

15. More Information

Please refer to our website for the latest administration manual, deployment guides and all other documentation: http://www.loadbalancer.org/resources/manuals

16. Loadbalancer.org Technical Support

If you have any questions regarding the appliance or how to load balance your application, please don't hesitate to contact our support team using the following email address: support@loadbalancer.org

17. Company Contact Information

Website	URL: www.loadbalancer.org
North America (US)	Loadbalancer.org, Inc. 4250 Lancaster Pike, Suite 120 Wilmington DE 19805 USA Tel: +1 888.867.9504 Fax: +1 302.213.0122 Email (sales): sales@loadbalancer.org Email (support): support@loadbalancer.org
North America (Canada)	Loadbalancer.org Ltd 300-422 Richards Street Vancouver, BC V6B 2Z4 Canada Tel: +1 866.998.0508 Fax: +1 302.213.0122 Email (sales): sales@loadbalancer.org Email (support): support@loadbalancer.org
Europe (UK)	Loadbalancer.org Ltd. Compass House North Harbour Business Park Portsmouth, PO6 4PS UK Tel: +44 (0)330 3801064 Fax: +44 (0)870 4327672 Email (sales): sales@loadbalancer.org Email (support): support@loadbalancer.org
Europe (Germany)	Loadbalancer.org GmbH Tengstraße 27 D-80798 München Germany Tel: +49 (0)89 2000 2179 Fax: +49 (0)30 920 383 6495 Email (sales): vertrieb@loadbalancer.org Email (support): support@loadbalancer.org