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1. About this Guide

This guide details the steps required to configure a load balanced Dell EMC ECS environment utilizing Loadbalancer.org appliances. It covers the configuration of the load balancers and also any Dell EMC ECS configuration changes that are required to enable load balancing.

For more information about initial appliance deployment, network configuration and using the Web User Interface (WebUI), please also refer to the Administration Manual.

2. Loadbalancer.org Appliances Supported

All our products can be used for load balancing Dell EMC ECS. For full specifications of available models please refer to https://www.loadbalancer.org/products. Some features may not be supported in all cloud platforms due to platform specific limitations, please check with Loadbalancer.org support for further details.

3. Software Versions Supported

3.1. Loadbalancer.org Appliance

- V8.6 and later

Note: The screenshots used throughout this document aim to track the latest Loadbalancer.org software version. If using an older software version, note that the screenshots presented here may not match the WebUI exactly.

3.2. Dell EMC ECS

- All versions

4. Dell EMC ECS

ECS (Elastic Cloud Storage) is an object storage solution developed by Dell EMC. It uses hardware 'nodes' to provide storage, and is designed to be flexible, resilient, and simple to deploy.

Dell recommend the use of load balancing in an ECS deployment, in order to distribute the inbound workload across all ECS nodes in an effort to maximise performance.

One of Dell EMC’s approved and documented solutions for load balancing ECS is the free and open source HAProxy load balancer. HAProxy is a key component of the Loadbalancer.org appliance, making it a great fit for load balancing ECS deployments.

5. Load Balancing Dell EMC ECS

Note: It’s highly recommended that you have a working Dell EMC ECS environment first before implementing the load balancer.
5.1. Persistence (aka Server Affinity)
Persistence is only recommended for NFS connections when load balancing a Dell EMC ECS deployment. This is due to the fact that caching occurs on the ECS servers when the NFS protocol is used. To maximize efficiency, a given NFS client should continue connecting to the same ECS server, so as to continue re-using the established cache.

5.2. Virtual Service (VIP) Requirements
To provide load balancing and HA for Dell EMC ECS, the following VIPs are usually required:

- S3 (for object access via the S3 protocol)
- Atmos (for object access via the Atmos protocol)
- Swift (for object access via the Swift protocol)
- NFS (for providing highly available NFS services)

Optionally, additional VIPs may be required as follows:

- ECS Combined Service (for scenario 2, where only a single IP address is client-facing)
- TLS/SSL termination service (for scenario 2, where HTTPS traffic must be decrypted for inspection)

5.3. Port Requirements
The following table shows the ports that are load balanced:

<table>
<thead>
<tr>
<th>Port</th>
<th>Protocols</th>
<th>Use</th>
</tr>
</thead>
<tbody>
<tr>
<td>80</td>
<td>TCP/HTTP</td>
<td>Object access via HTTP calls</td>
</tr>
<tr>
<td>443</td>
<td>TCP/HTTPS</td>
<td>Object access via HTTP calls (encrypted HTTPS)</td>
</tr>
<tr>
<td>9020</td>
<td>TCP/HTTP</td>
<td>Object access via the S3 protocol (HTTP)</td>
</tr>
<tr>
<td>9021</td>
<td>TCP/HTTPS</td>
<td>Object access via the S3 protocol (HTTPS)</td>
</tr>
<tr>
<td>9022</td>
<td>TCP/HTTP</td>
<td>Object access via the Atmos protocol (HTTP)</td>
</tr>
<tr>
<td>9023</td>
<td>TCP/HTTPS</td>
<td>Object access via the Atmos protocol (HTTPS)</td>
</tr>
<tr>
<td>9024</td>
<td>TCP/HTTP</td>
<td>Object access via the Swift protocol (HTTP)</td>
</tr>
<tr>
<td>9025</td>
<td>TCP/HTTPS</td>
<td>Object access via the Swift protocol (HTTPS)</td>
</tr>
<tr>
<td>2049</td>
<td>TCP/UDP/NFS</td>
<td>NFS service (mountd and nfsd)</td>
</tr>
<tr>
<td>111</td>
<td>TCP/UDP/ONC RPC</td>
<td>Port mapper service</td>
</tr>
<tr>
<td>10000</td>
<td>TCP/lockd</td>
<td>lockd NFS service</td>
</tr>
</tbody>
</table>

5.4. TLS/SSL Termination
Terminating TLS/SSL connections on the load balancer is not recommended, due to the significant computational overhead this introduces on the load balancer. Termination and decryption should continue to
occur at the ECS servers, which are designed and best placed to perform this function.

It may be necessary to terminate and decrypt traffic at the load balancer, so that it may then be read as plaintext and sorted. This is required if sorting incoming traffic by protocol is not possible by using different ports or IP addresses. This is explained in detail in Deployment Concept.

5.5. Health Checks

S3, Atmos, and Swift Virtual Services
The S3 and Swift virtual services use protocol-specific health checks to query the readiness of a given ECS server to accept connections for those protocols.

The Atmos virtual service uses a standard ‘connect to port’ check, which examines whether the Atmos port is open on a given ECS server to determine whether the server is ready to accept connections using the Atmos protocol.

NFS Virtual Service
The NFS virtual service uses a standard ‘connect to port’ check by default, which examines whether the NFS port (2049) is open on a given ECS server to determine whether the server is ready to accept NFS connections.

It is possible to configure a custom health check for the NFS service, which will check the availability of all three ports related to NFS operation (111, 2049, and 10000) on the real servers. Only if all three ports are available will a real server be considered ‘healthy’ and ready to accept NFS connections.

Please refer to the Appendix section Multi-port NFS Health Check for instructions on how to configure such a custom health check.

6. Deployment Concept

There are two deployment scenarios when using Loadbalancer.org appliances as part of a Dell EMC ECS deployment.

6.1. Scenario 1 – Virtual Services for Each Protocol
VIPs = Virtual IP Addresses

- **Note**

  The load balancer can be deployed as a single unit, although Loadbalancer.org recommends a clustered pair for resilience & high availability. Please refer to appendix section Configuring HA - Adding a Secondary Appliance for more details on configuring a clustered pair.

This is the preferred scenario, and is the easiest to implement. Incoming traffic is not decrypted or modified in any way.

The different protocols are handled by different virtual services on the load balancer. Each virtual service is client-facing. The traffic needs to be sorted by protocol (S3, Atmos, and Swift) by the time it reaches the load balancer, either sorted by port or sorted by IP address. The S3 traffic needs to go to the S3 virtual service, the Atmos traffic needs to go to the Atmos virtual service, and the Swift traffic needs to go to the Swift virtual service.

**Method A: Sorting by Port**

This is the simplest way of sorting ECS traffic. It assumes that your clients are able to send request traffic using the correct protocol-specific ports. For example, an S3 client would send request traffic using ports 9020 and 9021. This is likely to be the case for an internal, non-public Internet facing ECS deployment.

The load balancer’s S3, Atmos, and Swift virtual services would all use the same IP address, but would each listen on their respective ports in the 9020-9025 range.

**Method B: Sorting by IP Address**

This sorting method is a good alternative if sorting by port is not a possibility (for example if client traffic is being sent over the public Internet and ports 80 and 443 must be used for all traffic of all protocols).

A simple way of sorting the incoming traffic by protocol is to use multiple DNS records, one for each protocol. For example:

- os.website.org (FQDN for the S3 service) resolves to the IP address of the S3 VIP
- atmos.website.org (FQDN for the Atmos service) resolves to the IP address of the Atmos VIP
swifft.www compromise.org (FQDN for the Swift service) resolves to the IP address of the Swift VIP

If the FQDNs in question need to resolve to public IP addresses, a valid setup would be to put the public IP addresses on an external facing firewall and then forward the traffic to the relevant load balancer VIPs.

6.2. Scenario 2 – Single Client-facing Virtual Service

This scenario involves inspecting all incoming HTTP(S) traffic and sorting it by FQDN, so that it may be forwarded to the correct protocol-specific virtual service, i.e. the S3, Atmos, or Swift virtual service.

This deployment type is useful when it is not possible to pre-sort traffic by port (for example if clients are on the public Internet and traffic needs to be sent using ports 80 and 443 only) or by IP address (for example if changing public DNS records is not possible).

The disadvantages of this setup are that it is more complex to set up than scenario 1 and that all incoming TLS/SSL encrypted traffic must be decrypted for inspection, which is CPU intensive on the load balancer.

6.3. Helping you Choose the Most Appropriate Deployment Type
7. Loadbalancer.org Appliance – the Basics

7.1. Virtual Appliance

A fully featured, fully supported 30 day trial is available if you are conducting a PoC (Proof of Concept) deployment. The VA is currently available for VMware, Virtual Box, Hyper-V, KVM, XEN and Nutanix AHV and has been optimized for each Hypervisor. By default, the VA is allocated 2 vCPUs, 4GB of RAM and has a 20GB virtual disk. The Virtual Appliance can be downloaded [here](#).

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**Note**: The same download is used for the licensed product, the only difference is that a license key file (supplied by our sales team when the product is purchased) must be applied using the [loadbalancer.org](http://loadbalancer.org) tool.
Please refer to Virtual Appliance Installation and the ReadMe.txt text file included in the VA download for additional information on deploying the VA using the various Hypervisors.

Note

The VA has 4 network adapters. For VMware only the first adapter (eth0) is connected by default. For HyperV, KVM, XEN and Nutanix AHV all adapters are disconnected by default. Use the network configuration screen within the Hypervisor to connect the required adapters.

7.2. Initial Network Configuration

After boot up, follow the instructions on the appliance console to configure the management IP address, subnet mask, default gateway, DNS Server and other network settings.

Important

Be sure to set a secure password for the load balancer, when prompted during the setup routine.

7.3. Accessing the Appliance WebUI

The WebUI is accessed using a web browser. By default, users are authenticated using Apache authentication. Users can also be authenticated against LDAP, LDAPS, Active Directory or Radius - for more information, please refer to External Authentication.

Note

There are certain differences when accessing the WebUI for the cloud appliances. For details, please refer to the relevant Quick Start / Configuration Guide.

Note

A number of compatibility issues have been found with various versions of Microsoft Internet Explorer and Edge. The WebUI has been tested and verified using both Chrome & Firefox.

1. Using a browser, navigate to the following URL:


Note

You’ll receive a warning about the WebUI’s certificate. This is due to the default self signed certificate that is used. If preferred, you can upload your own certificate - for more information, please refer to Appliance Security Features.

2. Log in to the WebUI using the following credentials:

Username: loadbalancer
Password: <configured-during-network-setup-wizard>

Note

To change the password, use the WebUI menu option: Maintenance > Passwords.

Once logged in, the WebUI will be displayed as shown below:
3. You'll be asked if you want to run the Setup Wizard. Click **Dismiss** if you're following a guide or want to configure the appliance manually. Click **Accept** to start the Setup Wizard.

**Note**

The Setup Wizard can only be used to configure Layer 7 services.

**Main Menu Options**

- **System Overview** - Displays a graphical summary of all VIPs, RIPS and key appliance statistics
- **Local Configuration** - Configure local host settings such as IP address, DNS, system time etc.
- **Cluster Configuration** - Configure load balanced services such as VIPs & RIPS
- **Maintenance** - Perform maintenance tasks such as service restarts and taking backups
- **View Configuration** - Display the saved appliance configuration settings
- **Reports** - View various appliance reports & graphs
- **Logs** - View various appliance logs
- **Support** - Create a support download, contact the support team & access useful links
7.4. Appliance Software Update
To ensure that the appliance(s) are running the latest software version, we recommend a software update check is performed.

Determining the Current Software Version
The software version is displayed at the bottom of the WebUI as shown in the example below:

Checking for Updates using Online Update

1. Using the WebUI, navigate to: **Maintenance > Software Update**.
2. Select **Online Update**.
3. If the latest version is already installed, a message similar to the following will be displayed:

   ![Information: Version v8.9.0 is the current release. No updates are available](image)

4. If an update is available, you'll be presented with a list of new features, improvements, bug fixes and security related updates.
5. Click **Online Update** to start the update process.

   ![Note: Do not navigate away whilst the update is ongoing, this may cause the update to fail.](image)

6. Once complete (the update can take several minutes depending on download speed and upgrade version) the following message will be displayed:

   ![Information: Update completed successfully.](image)

7. If services need to be reloaded/restarted or the appliance needs a full restart, you'll be prompted accordingly.

Using Offline Update
If the load balancer does not have access to the Internet, offline update can be used.
To perform an offline update:

1. Using the WebUI, navigate to: Maintenance > Software Update.
2. Select Offline Update.
3. The following screen will be displayed:

   **Software Update**

   **Offline Update**

   The following steps will lead you through offline update:

   1. Contact support@loadbalancer.org to obtain the offline update archive and checksum.
   2. Save the archive and checksum to your local machine.
   3. Select the archive and checksum files in the upload form below.
   4. Click Upload and Install to begin the update process.

   **Archive:** Choose File | No file chosen
   **Checksum:** Choose File | No file chosen

   ![Upload and Install button]

   4. Select the Archive and Checksum files.

   5. Click Upload and Install.

   6. If services need to be reloaded/restarted or the appliance needs a full restart, you'll be prompted accordingly.

### 7.5. Ports Used by the Appliance

By default, the appliance uses the following TCP & UDP ports:

<table>
<thead>
<tr>
<th>Protocol</th>
<th>Port</th>
<th>Purpose</th>
</tr>
</thead>
<tbody>
<tr>
<td>TCP</td>
<td>22</td>
<td>SSH</td>
</tr>
<tr>
<td>TCP &amp; UDP</td>
<td>53</td>
<td>DNS</td>
</tr>
<tr>
<td>TCP &amp; UDP</td>
<td>123</td>
<td>NTP</td>
</tr>
<tr>
<td>TCP &amp; UDP</td>
<td>161</td>
<td>SNMP</td>
</tr>
<tr>
<td>UDP</td>
<td>6694</td>
<td>Heartbeat between Primary &amp; Secondary appliances in HA mode</td>
</tr>
<tr>
<td>TCP</td>
<td>7778</td>
<td>HAProxy persistence table replication</td>
</tr>
<tr>
<td>TCP</td>
<td>9080</td>
<td>WebUI - HTTP (disabled by default)</td>
</tr>
<tr>
<td>TCP</td>
<td>9081</td>
<td>Nginx fallback page</td>
</tr>
<tr>
<td>TCP</td>
<td>9443</td>
<td>WebUI - HTTPS</td>
</tr>
</tbody>
</table>
7.6. HA Clustered Pair Configuration
Loadbalancer.org recommend that load balancer appliances are deployed in pairs for high availability. In this guide a single unit is deployed first, adding a secondary unit is covered in appendix section Configuring HA - Adding a Secondary Appliance.

8. Appliance Configuration for Dell EMC ECS – Scenario 1

8.1. Changing the Global Layer 7 Settings
It is necessary to change some global layer 7 timeout settings when load balancing an ECS deployment.

1. Using the web user interface, navigate to Cluster Configuration > Layer 7 – Advanced Configuration.
2. Set the Connection Timeout value to 5000.
3. Set the Client Timeout value to 50000.
4. Set the Real Server Timeout to 50000.
5. Click Update to apply the settings.

8.2. Configuring VIP 1 – S3

Configuring the Virtual Service (VIP)

1. Using the web user interface, navigate to Cluster Configuration > Layer 7 – Virtual Services and click on Add a new Virtual Service.
2. Define the Label for the virtual service as required, e.g. ECS-S3.
3. Set the Virtual Service IP address field as required:
   - If using method A (sorting by port), use the same IP address for all virtual services
   - If using method B (sorting by IP address), use a unique IP address for the S3 virtual service
4. Set the Virtual Service Ports as required:
   - If using method A (sorting by port), use ports 9020,9021
   - If using method B (sorting by IP address), use ports 80,443
5. Set the Layer 7 Protocol to TCP Mode.
6. Click Update to create the virtual service.
7. Click **Modify** next to the newly created VIP.

8. Set **Persistence Mode** to **None**.

9. In the **Health Checks** section, click **Advanced** to show more options.

10. Set **Health Checks** to **Negotiate HTTP (GET)**.

11. Set **Request to send** to **/?ping**.

12. Set **Host Header** to **haproxy**.

13. Click **Update**.

**Defining the Real Servers (RIPs)**

1. Using the web user interface, navigate to **Cluster Configuration > Layer 7 – Real Servers** and click on **Add a new Real Server** next to the newly created VIP.

2. Enter an appropriate name for the server in the **Label** field, e.g. **ECS-Node-1**.

3. Change the **Real Server IP Address** field to the required IP address, e.g. **192.168.85.50**.

4. Leave the **Real Server Port** field blank.

5. Click **Update**.

6. Repeat these steps to add additional servers as required.
8.3. Configuring VIP 2 – Atmos

Configuring the Virtual Service (VIP)
1. Using the web user interface, navigate to Cluster Configuration > Layer 7 – Virtual Services and click on Add a new Virtual Service.
2. Define the Label for the virtual service as required, e.g. ECS-Atmos.
3. Set the Virtual Service IP address field as required:
   - If using method A (sorting by port), use the same IP address for all virtual services
   - If using method B (sorting by IP address), use a unique IP address for the Atmos virtual service
4. Set the Virtual Service Ports as required:
   - If using method A (sorting by port), use ports 9022,9023
   - If using method B (sorting by IP address), use ports 80,443
5. Set the Layer 7 Protocol to TCP Mode.
6. Click Update to create the virtual service.

Layer 7 - Add a new Virtual Service

7. Click Modify next to the newly created VIP.
8. Set Persistence Mode to None.
9. Click Update.

Defining the Real Servers (RIPs)
1. Using the web user interface, navigate to Cluster Configuration > Layer 7 – Real Servers and click on Add a new Real Server next to the newly created VIP.
2. Enter an appropriate name for the server in the Label field, e.g. ECS-Node-1.
3. Change the Real Server IP Address field to the required IP address, e.g. 192.168.85.50.
4. Leave the Real Server Port field blank.
5. Click Update.
6. Repeat these steps to add additional servers as required.

8.4. Configuring VIP 3 – Swift

Configuring the Virtual Service (VIP)

1. Using the web user interface, navigate to Cluster Configuration > Layer 7 – Virtual Services and click on Add a new Virtual Service.

2. Define the Label for the virtual service as required, e.g. ECS-Swift.

3. Set the Virtual Service IP address field as required:
   - If using method A (sorting by port), use the same IP address for all virtual services
   - If using method B (sorting by IP address), use a unique IP address for the Swift virtual service

4. Set the Virtual Service Ports as required:
   - If using method A (sorting by port), use ports 9024,9025
   - If using method B (sorting by IP address), use ports 80,443

5. Set the Layer 7 Protocol to TCP Mode.

6. Click Update to create the virtual service.
7. Click **Modify** next to the newly created VIP.

8. Set **Persistence Mode** to **None**.

9. Set **Health Checks** to **Negotiate HTTP (HEAD)**.

10. Set **Request to send** to */healthcheck*.

11. Click **Update**.

**Defining the Real Servers (RIPs)**

1. Using the web user interface, navigate to **Cluster Configuration > Layer 7 – Real Servers** and click on **Add a new Real Server** next to the newly created VIP.

2. Enter an appropriate name for the server in the **Label** field, e.g. **ECS-Node-1**.

3. Change the **Real Server IP Address** field to the required IP address, e.g. **192.168.85.50**.

4. Leave the **Real Server Port** field blank.

5. Click **Update**.

6. Repeat these steps to add additional servers as required.

**8.5. Configuring VIP 4 – NFS**

**Configuring the Virtual Service (VIP)**

1. Using the web user interface, navigate to **Cluster Configuration > Layer 4 – Virtual Services** and click on **Add a new Virtual Service**.

2. Define the **Label** for the virtual service as required, e.g. **ECS-NFS**.

3. Set the **Virtual Service IP address** field to the IP address to be used for NFS access, in this example **192.168.85.200**.

4. Set the **Virtual Service Ports** field to **111,2049,10000**.

5. Set the **Protocol** to **TCP/UDP**.

6. Set the **Forwarding Method** to **SNAT**.

7. Click **Update** to create the virtual service.
8. Click **Modify** next to the newly created VIP.

9. Ensure the **Persistence Enable** checkbox is enabled.

10. Set the **Persistence Timeout** field to **86400** (as the units are seconds, this equates to 24 hours).

11. Set **Check Type** to **Connect to port**.

12. Set **Check Port** to **2049**.

13. Click **Update**.

---

**Note**

In the default setup presented here, each ECS server will be checked on port 2049 only (the NFS port) to judge whether the server is ready to accept NFS connections.

It is possible to configure a custom health check for the NFS service, which will check the availability of all three ports related to NFS operation (111, 2049, and 10000) on the real servers. In that case, only if all three ports are available will a real server be considered 'healthy' and ready to accept connections.

Please refer to the appendix section **Multi-port NFS Health Check** for instructions on how to configure such a custom health check.

---

1. Using the web user interface, navigate to **Cluster Configuration > Layer 4 – Real Servers** and click on **Add a new Real Server** next to the newly created VIP.

2. Enter an appropriate name for the server in the **Label** field, e.g. **ECS-Node-1**.

3. Change the **Real Server IP Address** field to the required IP address, e.g. **192.168.85.50**.

4. Leave the **Real Server Port** field blank.

5. Click **Update**.

6. Repeat these steps to add additional servers as required.
8.6. Finalizing the Configuration
To apply the new settings, HAProxy must be reloaded. This can be done using the button in the “Commit changes” box at the top of the screen or by using the Restart Services menu option:

1. Using the WebUI, navigate to: Maintenance > Restart Services.
2. Click Reload HAProxy.

9. Appliance Configuration for Dell EMC ECS – Scenario 2

9.1. Changing the Global Layer 7 Settings
It is necessary to change some global layer 7 timeout settings when load balancing an ECS deployment.

1. Using the web user interface, navigate to Cluster Configuration > Layer 7 – Advanced Configuration.
2. Set the Connection Timeout value to 5000.
3. Set the Client Timeout value to 50000.
4. Set the Real Server Timeout to 50000.
5. Click Update to apply the settings.

9.2. Configuring VIP 1 – S3
Configuring the Virtual Service (VIP)
1. Using the web user interface, navigate to Cluster Configuration > Layer 7 – Virtual Services and click on Add a new Virtual Service.
2. Define the Label for the virtual service as required, e.g. ECS-S3.
3. Set the Virtual Service IP address field to an unused IP address, e.g. 192.168.85.200.
4. Set the Virtual Service Ports field to 80.
5. Set the *Layer 7 Protocol* to **HTTP Mode**.

6. Click **Update** to create the virtual service.

![Layer 7 - Add a new Virtual Service](image)

7. Click **Modify** next to the newly created VIP.

8. Set *Persistence Mode* to **None**.

9. In the *Health Checks* section, click **Advanced** to show more options.

10. Set *Health Checks* to **Negotiate HTTP (GET)**.

11. Set *Request to send* to */?ping*.

12. Set *Host Header* to *haproxy*.

13. Click **Update**.

**Defining the Real Servers (RIPs)**

1. Using the web user interface, navigate to *Cluster Configuration > Layer 7 – Real Servers* and click on **Add a new Real Server** next to the newly created VIP.

2. Enter an appropriate name for the server in the *Label* field, e.g. *ECS-Node-1*.

3. Change the *Real Server IP Address* field to the required IP address, e.g. *192.168.85.50*.

4. Set the *Real Server Port* field to *9020*.

5. Click **Update**.

6. Repeat these steps to add additional servers as required.
9.3. Configuring VIP 2 – Atmos

Configuring the Virtual Service (VIP)

1. Using the web user interface, navigate to **Cluster Configuration > Layer 7 – Virtual Services** and click on **Add a new Virtual Service**.

2. Define the **Label** for the virtual service as required, e.g. ECS-Atmos.

3. Set the **Virtual Service IP** address field to an unused IP address, e.g. 192.168.85.201.

4. Set the **Virtual Service Ports** field to 80.

5. Set the **Layer 7 Protocol** to HTTP Mode.

6. Click **Update** to create the virtual service.

7. Click **Modify** next to the newly created VIP.

8. Set **Persistence Mode** to None.

9. Click **Update**.

Defining the Real Servers (RIPs)
1. Using the web user interface, navigate to Cluster Configuration > Layer 7 – Real Servers and click on Add a new Real Server next to the newly created VIP.

2. Enter an appropriate name for the server in the Label field, e.g. ECS-Node-1.

3. Change the Real Server IP Address field to the required IP address, e.g. 192.168.85.50.

4. Set the Real Server Port field to 9022.

5. Click Update.

6. Repeat these steps to add additional servers as required.

![Layer 7 Add a new Real Server - ECS-Atmos]

9.4. Configuring VIP 3 – Swift

Configuring the Virtual Service (VIP)

1. Using the web user interface, navigate to Cluster Configuration > Layer 7 – Virtual Services and click on Add a new Virtual Service.

2. Define the Label for the virtual service as required, e.g. ECS-Swift.

3. Set the Virtual Service IP address field to an unused IP address, e.g. 192.168.85.202.

4. Set the Virtual Service Ports field to 80.

5. Set the Layer 7 Protocol to HTTP Mode.

6. Click Update to create the virtual service.
Layer 7 - Add a new Virtual Service

<table>
<thead>
<tr>
<th>Virtual Service</th>
<th>[Advanced +]</th>
</tr>
</thead>
<tbody>
<tr>
<td>Label</td>
<td>ECS-Swift</td>
</tr>
<tr>
<td>IP Address</td>
<td>192.168.85.202</td>
</tr>
<tr>
<td>Ports</td>
<td>80</td>
</tr>
<tr>
<td>Protocol</td>
<td></td>
</tr>
<tr>
<td>Layer 7 Protocol</td>
<td>HTTP Mode</td>
</tr>
</tbody>
</table>

7. Click **Modify** next to the newly created VIP.
8. Set **Persistence Mode** to **None**.
9. Set **Health Checks** to **Negotiate HTTP (HEAD)**.
10. Set **Request to send** to **/healthcheck**.
11. Click **Update**.

Defining the Real Servers (RIPs)

1. Using the web user interface, navigate to **Cluster Configuration > Layer 7 – Real Servers** and click on **Add a new Real Server** next to the newly created VIP.
2. Enter an appropriate name for the server in the **Label** field, e.g. **ECS-Node-1**.
3. Change the **Real Server IP Address** field to the required IP address, e.g. **192.168.85.50**.
4. Set the **Real Server Port** field to **9024**.
5. Click **Update**.
6. Repeat these steps to add additional servers as required.
9.5. Configuring VIP 4 – NFS

Configuring the Virtual Service (VIP)

1. Using the web user interface, navigate to **Cluster Configuration > Layer 4 – Virtual Services** and click on **Add a new Virtual Service**.

2. Define the **Label** for the virtual service as required, e.g. ECS-NFS.

3. Set the **Virtual Service IP** address field to the IP address to be used for NFS access, in this example 192.168.85.203.

4. Set the **Virtual Service Ports** field to 111,2049,10000.

5. Set the **Protocol** to TCP/UDP.

6. Set the **Forwarding Method** to SNAT.

7. Click **Update** to create the virtual service.

8. Click **Modify** next to the newly created VIP.

9. Ensure the **Persistence Enable** checkbox is enabled.

10. Set the **Persistence Timeout** field to 86400 (as the units are seconds, this equates to 24 hours).

11. Set **Check Type** to **Connect to port**.

12. Set **Check Port** to 2049.

---

In the default setup presented here, each ECS server will be checked on port 2049 only (the NFS port) to judge whether the server is ready to accept NFS connections.

It is possible to configure a custom health check for the NFS service, which will check the availability of all three ports related to NFS operation (111, 2049, and 10000) on the real servers. In that case, only if all three ports are available will a real server be considered 'healthy' and ready to accept connections.

Please refer to the appendix section **Multi-port NFS Health Check** for instructions on how...
13. Click Update.

Defining the Real Servers (RIPs)

1. Using the web user interface, navigate to Cluster Configuration > Layer 4 – Real Servers and click on Add a new Real Server next to the newly created VIP.

2. Enter an appropriate name for the server in the Label field, e.g. ECS-Node-1.

3. Change the Real Server IP Address field to the required IP address, e.g. 192.168.85.50.

4. Leave the Real Server Port field blank.

5. Click Update.

6. Repeat these steps to add additional servers as required.

---

9.6. Configuring VIP 5 – ECS Combined Service

Configuring the Virtual Service (VIP)

1. Using the web user interface, navigate to Cluster Configuration > Layer 7 – Virtual Services and click on Add a new Virtual Service.

2. Define the Label for the virtual service as required, e.g. ECS-Combined-Service.

3. Set the Virtual Service IP address field to the IP address that all incoming client traffic will be arriving at on the load balancer. In the example presented here, all client traffic (regardless of port) is being sent to the IP address 192.168.85.150, and so the IP address used for the combined service is 192.168.85.150.

4. Set the Virtual Service Ports field to 80.

5. Set the Layer 7 Protocol to HTTP Mode.

6. Click Update to create the virtual service.
Layer 7 - Add a new Virtual Service

<table>
<thead>
<tr>
<th>Label</th>
<th>ECS-Combined-Service</th>
</tr>
</thead>
<tbody>
<tr>
<td>IP Address</td>
<td>192.168.85.150</td>
</tr>
<tr>
<td>Ports</td>
<td>80</td>
</tr>
<tr>
<td>Protocol</td>
<td>HTTP Mode</td>
</tr>
</tbody>
</table>

7. Click **Modify** next to the newly created VIP.

8. Under **ACL Rules** click **Add Rule**.

9. Create the first ACL rule, which will redirect S3 traffic to the S3 virtual service.
   
a. Set **Type** to **hdr_host**.

b. Set the **Bool** option to **Equals**.

c. Set the **URL/Text** field to -m dom, to specify domain matching, followed by the domain in question. For example, use -m dom os.website.org (replacing "website.org" with the correct domain, e.g. the domain that clients' S3 protocol traffic is sent to). Note that this rule also picks up traffic to *.os.website.org, which accounts for S3 virtually hosted buckets.

d. Set **Action** to **Use Backend**.

e. Set the **Location/Value** to the name of the S3 virtual service created earlier, which in the example presented here is **ECS-S3**.

f. Click the **Ok** button to add the ACL rule.

10. Repeat the steps above to create similar ACL rules to redirect Atmos and Swift protocol traffic to their respective virtual services in the same way. Use **URL/Text** values of the form **atmos.website.org** for Atmos traffic and **swift.website.org** for Swift traffic. The completed set of rules for the example presented here look like the following:
11. Click **Save** to save all of the added ACL rules.

12. Click **Update**.

**Setting Up the TLS/SSL Termination**

Incoming TLS/SSL encrypted traffic must be decrypted at the load balancer, so that it can then be read as plaintext HTTP traffic. This is necessary to separate the traffic by FQDN using the previously configured ACL rules, i.e. traffic destined for `os.website.org` (and `*.os.website.org`) goes to the S3 virtual service, traffic destined for `atmos.website.org` goes to the Atmos virtual service, and traffic destined for `swift.website.org` goes to the Swift virtual service.

**Uploading the Certificate**

The appropriate public certificate, including both the private key and public certificate parts, must be uploaded to the load balancer for TLS/SSL termination to work.

For more information on creating PEM certificate files and converting between certificate formats please refer to Creating a PEM File.

The process for uploading a certificate is as follows:

1. Using the web user interface, navigate to **Cluster Configuration > SSL Certificate** and click on **Add a new SSL Certificate**.
2. Press the **Upload prepared PEM/PFX file** radio button.
3. Define the **Label** for the certificate as required. It may make sense to use the domain that the certificate is associated to, e.g. `website.org`.
4. Click on **Browse** and select the appropriate PEM or PFX style certificate.
5. If uploading a PFX certificate, enter the certificate’s password in the **PFX File Password** field.
6. Click **Upload certificate**.

**Creating the TLS/SSL Termination**

1. Using the web user interface, navigate to **Cluster Configuration > SSL Termination** and click on **Add a new Virtual Service**.
2. From the **Associated Virtual Service** drop-down list, select the ‘ECS Combined’ service that was created
3. Set the **Virtual Service Port** field to **443**.

4. From the **SSL Certificate** drop-down list, select the certificate for the service in question, which in this example is **website.org**.

5. Click **Update** to create the TLS/SSL termination service.

---

**Finalizing the Configuration**

To apply the new settings, HAProxy and STunnel must both be reloaded. This can be done using the buttons in the “Commit changes” box at the top of the screen or by using the **Restart Services** menu option:

1. Using the WebUI, navigate to: **Maintenance > Restart Services**.

2. Click **Reload HAProxy**.

3. Click **Reload STunnel**.

---

**10. Testing & Verification**

For additional guidance on diagnosing and resolving any issues you may have, please also refer to **Diagnostics & Troubleshooting**.

---

**10.1. Using System Overview**

The System Overview can be viewed in the WebUI. It shows a graphical view of all VIPs & RIPs (i.e. the ECS servers) and shows the state/health of each server as well as the state of the cluster as a whole.

The example below shows a **scenario 1** style setup, where all five ECS servers are healthy and available to accept connections for each of the four protocol-specific virtual services:
The example below shows a scenario 2 style setup, where all five ECS servers are healthy and available to accept connections for each of the four protocol-specific virtual services.

Note that the ‘ECS Combined Service’ shows as red, as it does not have any healthy real servers (because it does not have any real servers defined). This is normal, as it is a ‘dummy’ service used only to redirect incoming traffic to the other four virtual services, based on the destination domain of incoming traffic.
11. Technical Support
For more details about configuring the appliance and assistance with designing your deployment please don’t hesitate to contact the support team using the following email address: support@loadbalancer.org.

12. Further Documentation
For additional information, please refer to the Administration Manual.
13. Appendix

13.1. Multi-port NFS Health Check
A custom health check can be used with the NFS virtual service. This will check the real servers and ensure that all three of the NFS ports (111, 2049, and 10000) are available before considering a server to be online and ready to accept connections. To configure this custom health check, there are 2 steps:

**Step 1 - Configure the multi-port health check:**

1. Using the WebUI, navigate to *Cluster Configuration > Health Check Scripts* and click *Add New Health Check*.

   ![Health Check Details](image)

   - **Name**: Multi-Port-Check
   - **Type**: Virtual Service
   - **Template**: Multi-port-check.sh

2. Specify an appropriate *Name* for the health check, e.g. Multi-Port-Check.

3. Set *Type* to *Virtual Service*.

4. Set *Template* to *Multi-port-check.sh*.

5. Using the editor window, change the CHECK_PORT definition so that it reads:

   ```
   CHECK_PORT="111 2049 10000"
   ```

6. Click *Update*.

**Step 2 - Configure the VIP to use the new health check:**

1. Using the WebUI, navigate to *Cluster Configuration > Layer 4 – Virtual Services* and click on *Modify* next to the NFS Virtual Service.

2. Scroll down to the *Health Checks* section.
   a. Set *Check Type* to *External script*.
   b. Set *External Script* to *Multi-port-check*.

3. Click *Update*.

13.2. Configuring HA - Adding a Secondary Appliance
Our recommended configuration is to use a clustered HA pair of load balancers to provide a highly available and resilient load balancing solution.
We recommend that the Primary appliance is configured first and then the Secondary should be added. Once the Primary and Secondary are paired, all load balanced services configured on the Primary are automatically replicated to the Secondary over the network using SSH/SCP.

Note

For Enterprise Azure, the HA pair should be configured first. In Azure, when creating a VIP using an HA pair, 2 private IPs must be specified – one for the VIP when it’s active on the Primary and one for the VIP when it’s active on the Secondary. Configuring the HA pair first, enables both IPs to be specified when the VIP is created.

The clustered HA pair uses Heartbeat to determine the state of the other appliance. Should the active device (normally the Primary) suffer a failure, the passive device (normally the Secondary) will take over.

Non-Replicated Settings

A number of settings are not replicated as part of the Primary/Secondary pairing process and therefore must be manually configured on the Secondary appliance. These are listed by WebUI menu option in the table below:

<table>
<thead>
<tr>
<th>WebUI Main Menu Option</th>
<th>Sub Menu Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Local Configuration</td>
<td>Hostname &amp; DNS</td>
<td>Hostname and DNS settings</td>
</tr>
<tr>
<td>Local Configuration</td>
<td>Network Interface Configuration</td>
<td>All network settings including IP address(es), bonding configuration and VLANs</td>
</tr>
<tr>
<td>Local Configuration</td>
<td>Routing</td>
<td>Routing configuration including default gateways and static routes</td>
</tr>
<tr>
<td>Local Configuration</td>
<td>System Date &amp; time</td>
<td>All time and date related settings</td>
</tr>
<tr>
<td>Local Configuration</td>
<td>Physical – Advanced Configuration</td>
<td>Various settings including Internet Proxy, Management Gateway, Firewall connection tracking table size, NIC offloading, SMTP relay, logging and Syslog Server</td>
</tr>
<tr>
<td>Local Configuration</td>
<td>Security</td>
<td>Appliance security settings</td>
</tr>
<tr>
<td>Local Configuration</td>
<td>SNMP Configuration</td>
<td>Appliance SNMP settings</td>
</tr>
<tr>
<td>Local Configuration</td>
<td>Graphing</td>
<td>Appliance graphing settings</td>
</tr>
<tr>
<td>Local Configuration</td>
<td>License Key</td>
<td>Appliance licensing</td>
</tr>
<tr>
<td>Maintenance</td>
<td>Software Updates</td>
<td>Appliance software update management</td>
</tr>
<tr>
<td>Maintenance</td>
<td>Firewall Script</td>
<td>Appliance firewall (iptables) configuration</td>
</tr>
<tr>
<td>Maintenance</td>
<td>Firewall Lockdown Wizard</td>
<td>Appliance management lockdown settings</td>
</tr>
</tbody>
</table>

Important

Make sure that if these settings/updates have been configured on the Primary appliance, they’re also configured on the Secondary appliance.

Adding a Secondary Appliance - Create an HA Clustered Pair

Note

If you have already run the firewall lockdown wizard on either appliance, you’ll need to ensure
1. Deploy a second appliance that will be the Secondary and configure initial network settings.

2. Using the WebUI on the Primary appliance, navigate to: Cluster Configuration > High-Availability Configuration.

3. Specify the IP address and the loadbalancer user’s password for the Secondary (peer) appliance as shown in the example above.

4. Click Add new node.

5. The pairing process now commences as shown below:

6. Once complete, the following will be displayed on the Primary appliance:
7. To finalize the configuration, restart heartbeat and any other services as prompted in the "Commit changes" message box at the top of the screen.

**Note**
Clicking the **Restart Heartbeat** button on the Primary appliance will also automatically restart heartbeat on the Secondary appliance.

**Note**
For more details on configuring HA with 2 appliances, please refer to **Appliance Clustering for HA**.

**Note**
For details on testing and verifying HA, please refer to **Clustered Pair Diagnostics**.
## 14. Document Revision History

<table>
<thead>
<tr>
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<th>Date</th>
<th>Change</th>
<th>Reason for Change</th>
<th>Changed By</th>
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<td>1.0.0</td>
<td>24 December 2018</td>
<td>Initial version</td>
<td></td>
<td>AH</td>
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<tr>
<td>1.1.0</td>
<td>30 August 2019</td>
<td>Styling and layout</td>
<td>General styling updates</td>
<td>AH</td>
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<tr>
<td>1.1.1</td>
<td>13 July 2020</td>
<td>Changed the NFS virtual service to be a layer 4 SNAT mode service added explicit leading forward slashes to the Negotiate HTTP health check 'requests to send'</td>
<td>Some NFS applications require UDP traffic, which needs to be handled using a layer 4 service Reflects a change in the appliance’s health check handling</td>
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<td>17 July 2020</td>
<td>New title page Updated Canadian contact details Added additional instructions for configuring health checks</td>
<td>Branding update Change to Canadian contact details Changes to the appliance WebUI</td>
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<td>1.2.0</td>
<td>1 November 2021</td>
<td>Converted the document to AsciiDoc</td>
<td>Move to new documentation system</td>
<td>AH, RJC, ZAC</td>
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<td>13 April 2022</td>
<td>Updated ACL instructions</td>
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<td>Updated SSL related content to reflect latest software version</td>
<td>New software release</td>
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<td>1.2.3</td>
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<td>Updated layer 7 VIP and RIP creation screenshots</td>
<td>Reflect changes in the web user interface</td>
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<td>Version</td>
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<td>Change</td>
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<td>Changed By</td>
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<td>5 January 2023</td>
<td>Combined software version information into one section</td>
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<td>Added one level of section numbering</td>
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<td></td>
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<td>Modified diagram colours</td>
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</table>
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