## Contents

1. About this Guide.............................................................................................................................. 3
2. Loadbalancer.org Appliances Supported.......................................................................................... 3
3. Loadbalancer.org Software Versions Supported.............................................................................. 3
4. iRODS Software Versions Supported........................................................................................... 3
5. Load Balancing iRODS.................................................................................................................. 4
   - Load Balancer Deployment Mode................................................................................................. 4
   - Timeouts....................................................................................................................................... 4
   - Port Requirements......................................................................................................................... 4
   - Health Checks............................................................................................................................ 4
   - Deployment Concept.................................................................................................................... 5
6. Loadbalancer.org Appliance – the Basics....................................................................................... 5
   - Virtual Appliance Download & Deployment............................................................................... 5
   - Initial Network Configuration....................................................................................................... 6
   - Accessing the Web User Interface (WebUI).................................................................................. 6
   - HA Clustered Pair Configuration.................................................................................................. 7
7. Configuring iRODS for Load Balancing........................................................................................... 7
8. Appliance Configuration for iRODS................................................................................................ 8
   - VIP Configuration....................................................................................................................... 8
     - Configuring the Virtual Service (VIP)....................................................................................... 8
     - Defining the Real Servers (RIPs)............................................................................................. 9
   - Finalizing the Configuration......................................................................................................... 9
9. Testing & Verification...................................................................................................................... 9
   - Using System Overview............................................................................................................. 9
10. Technical Support.......................................................................................................................... 10
11. Further Documentation.................................................................................................................. 10
12. Conclusion................................................................................................................................... 10
13. Appendix...................................................................................................................................... 11
   - **Clustered Pair Configuration – Adding a Slave Unit**............................................................... 11
14. Document Revision History......................................................................................................... 13

© Copyright Loadbalancer.org • www.loadbalancer.org • sales@loadbalancer.org
1. About this Guide

This guide details the steps required to configure a load balanced Integrated Rule-Oriented Data System (iRODS) environment utilizing Loadbalancer.org appliances. It covers the configuration of the load balancers and also any iRODS configuration changes that are required to enable load balancing.

For more information about initial appliance deployment, network configuration and using the Web User Interface (WebUI), please also refer to the relevant Administration Manual:

- v7 Administration Manual
- v8 Administration Manual

2. Loadbalancer.org Appliances Supported

All our products can be used for load balancing iRODS. The complete list of models is shown below:

<table>
<thead>
<tr>
<th>Discontinued Models</th>
<th>Current Models *</th>
</tr>
</thead>
<tbody>
<tr>
<td>Enterprise R16</td>
<td>Enterprise R20</td>
</tr>
<tr>
<td>Enterprise VA R16</td>
<td>Enterprise MAX</td>
</tr>
<tr>
<td>Enterprise VA</td>
<td>Enterprise 10G</td>
</tr>
<tr>
<td>Enterprise R320</td>
<td>Enterprise 40G</td>
</tr>
<tr>
<td></td>
<td>Enterprise Ultra</td>
</tr>
<tr>
<td></td>
<td>Enterprise VA R20</td>
</tr>
<tr>
<td></td>
<td>Enterprise VA MAX</td>
</tr>
<tr>
<td></td>
<td>Enterprise AWS **</td>
</tr>
<tr>
<td></td>
<td>Enterprise AZURE **</td>
</tr>
</tbody>
</table>

* For full specifications of these models please refer to: http://www.loadbalancer.org/products/hardware

** Some features may not be supported, please check with Loadbalancer.org support

3. Loadbalancer.org Software Versions Supported

- v7.6.4 and later

4. iRODS Software Versions Supported

- iRODS – all versions
5. Load Balancing iRODS

As mentioned here, to achieve full redundancy within an iRODS Zone, the following iRODS components should be replicated / load balanced:

- iCAT Database

  Note: Implementing redundancy for the database is outside the scope of this document.

- Catalog Provider (iCAT Server) - Redundancy is achieved by having two Catalog Providers behind a load balancer
- Catalog Consumer (Resource Server) - The built-in replication resource hierarchy provides data redundancy

As described in the Deployment Concept section below, the Catalog Provider servers are placed behind a Virtual Service (VIP) on the load balancer. Clients then connect to this VIP rather than connecting directly to one of the Catalog Providers.

  Note: It’s highly recommended that you have a working iRODS environment first before implementing the load balancer.

Load Balancer Deployment Mode

The load balancer is deployed at Layer 7. This mode requires no changes to the load balanced Catalog Providers.

Timeouts

The client and server timeouts are set to 1 minute.

Port Requirements

The following table shows the ports that are load balanced:

<table>
<thead>
<tr>
<th>Port</th>
<th>Protocols</th>
<th>Use</th>
</tr>
</thead>
<tbody>
<tr>
<td>1247</td>
<td>TCP</td>
<td>iRODS communications</td>
</tr>
<tr>
<td>1248</td>
<td>TCP</td>
<td>iRODS control plane</td>
</tr>
</tbody>
</table>

Health Checks

By default, a simple ‘Connect to port’ health check is used. If required, a more comprehensive negotiate check can be configured to provide a more robust check.
Deployment Concept

VIPs = Virtual IP Addresses

Note: The load balancer can be deployed as a single unit, although Loadbalancer.org recommends a clustered pair for resilience & high availability. Please refer to section 1 in the appendix on page 11 for more details on configuring a clustered pair.

6. Loadbalancer.org Appliance – the Basics

Virtual Appliance Download & Deployment

A fully featured, fully supported 30 day trial is available if you are conducting a PoC (Proof of Concept) deployment. The VA is currently available for VMware, Virtual Box, Hyper-V, KVM and XEN and has been optimized for each Hypervisor. By default, the VA is allocated 1 CPU, 2GB of RAM and has an 8GB virtual disk. The Virtual Appliance can be downloaded here.

Note: The same download is used for the licensed product, the only difference is that a license key file (supplied by our sales team when the product is purchased) must be applied using the appliance’s WebUI.

Note: Please refer to the Administration Manual and the ReadMe.txt text file included in the VA download for more detailed information on deploying the VA using various Hypervisors.
Initial Network Configuration
The IP address, subnet mask, default gateway and DNS settings can be configured in several ways as detailed below:

Method 1 - Using the Network Setup Wizard at the console
After boot up, follow the instructions on the console to configure the IP address, subnet mask, default gateway and DNS settings.

Method 2 - Using the WebUI
Using a browser, connect to the WebUI on the default IP address/port: https://192.168.2.21:9443
To set the IP address & subnet mask, use: Local Configuration > Network Interface Configuration
To set the default gateway, use: Local Configuration > Routing
To configure DNS settings, use: Local Configuration > Hostname & DNS

Accessing the Web User Interface (WebUI)
The WebUI can be accessed via HTTPS at the following URL: https://192.168.2.21:9443/lbadmin
* Note the port number → 9443

(replace 192.168.2.21 with the IP address of your load balancer if it’s been changed from the default)

Login using the following credentials:

Username: loadbalancer
Password: loadbalancer

Note: To change the password, use the WebUI menu option: Maintenance > Passwords.

Once logged in, the WebUI will be displayed as shown below:
HA Clustered Pair Configuration
Loadbalancer.org recommend that load balancer appliances are deployed in pairs for high availability. In this guide a single unit is deployed first, adding a secondary slave unit is covered in section 1 of the appendix on page 11.

7. Configuring iRODS for Load Balancing
All iRODS components must be setup with appropriate hostnames and IP addresses to ensure that the correct data paths are used once the load balancer is deployed.
Internally, the Catalog Providers will each refer to themselves using the FQDN of the Virtual Service (VIP) on the load balancer. This is also how all other servers will refer to them.

All components when acting as a client access the Catalog Providers via the load balancer.

Note: More details and an example iRODS configuration can be found [here](#).

8. Appliance Configuration for iRODS

VIP Configuration

Configuring The Virtual Service (VIP)

1. Using the WebUI, navigate to Cluster Configuration > Layer 7 – Virtual Services and click on Add a new Virtual Service

2. Enter an appropriate name for the VIP in the Label field, e.g. Catalog-Providers

3. Set the IP address field to the required IP address, e.g. 192.168.100.100

4. Set the Ports field to 1247,1248

5. Set the Layer 7 Protocol to TCP Mode

6. Click Update to create the virtual service

7. Click Modify next to the newly created VIP

8. Scroll down to the Persistence section and set Persistence Mode to None

9. Scroll down to the Other section and click [Advanced]

10. Enable (check) the Timeout checkbox and set both Client Timeout & Real Server Timeout to 1m (i.e. 1 minute)

11. Click Update
Defining The Real Servers (RIPs)

1. Using the WebUI, navigate to Cluster Configuration > Layer 7 – Real Servers and click on Add a new Real Server next to the newly created VIP

2. Enter an appropriate name for the server in the Label field, e.g. CatalogProvider1

3. Change the Real Server IP Address field to the required IP address, e.g. 192.168.100.110

4. Leave the Real Server Port field blank

5. Click Update

6. Repeat these steps to add your additional Catalog Provider(s)

Finalizing the Configuration

To apply the new settings, HAProxy must be restarted as follows:

1. Using the WebUI, navigate to: Maintenance > Restart Services and click Restart HAProxy

9. Testing & Verification

Using System Overview

The System Overview can be viewed in the WebUI. It shows a graphical view of all VIPs & RIPs (i.e. the Catalog Provider servers) and shows the state/health of each server as well as the state of the cluster as a whole. This can be used to ensure all servers are up and available.
10. Technical Support
For more details about configuring the appliance and assistance with designing your deployment please don't hesitate to contact the support team using the following email address: support@loadbalancer.org.

11. Further Documentation

12. Conclusion
Loadbalancer.org appliances provide a very cost effective solution for highly available load balanced iRODS environments.
13. Appendix

1 - Clustered Pair Configuration – Adding a Slave Unit
If you initially configured just the master unit and now need to add a slave - our recommended procedure, please refer to the relevant section below for more details:

Note: A number of settings are not replicated as part of the master/slave pairing process and therefore must be manually configured on the slave appliance. These are listed below:

- Hostname & DNS settings
- Network settings including IP addresses, bonding configuration and VLANs
- Routing configuration including default gateways and static routes
- Date & time settings
- Physical – Advanced Configuration settings including Internet Proxy IP address & port, Firewall table size, SMTP relay and Syslog server
- SNMP settings
- Graphing settings
- Firewall Script & Firewall Lockdown Script settings
- Software updates

Version 7:
Please refer to Chapter 8 – Appliance Clustering for HA in the v7 Administration Manual.

Version 8:
To add a slave node – i.e. create a highly available clustered pair:
- Deploy a second appliance that will be the slave and configure initial network settings
- Using the WebUI, navigate to: Cluster Configuration > High-Availability Configuration
• Specify the IP address and the loadbalancer users password (the default is 'loadbalancer') for the slave (peer) appliance as shown above

• Click Add new node

• The pairing process now commences as shown below:

![Create a Clustered Pair](image1)

• Once complete, the following will be displayed:

![High Availability Configuration - Master](image2)

• To finalize the configuration, restart heartbeat and any other services as prompted in the blue message box at the top of the screen

Note: Clicking the Restart Heartbeat button on the master appliance will also automatically restart heartbeat on the slave appliance.

Note: Please refer to chapter 9 – Appliance Clustering for HA in the Administration Manual for more detailed information on configuring HA with 2 appliances.
14. Document Revision History

<table>
<thead>
<tr>
<th>Version</th>
<th>Date</th>
<th>Change</th>
<th>Reason for Change</th>
<th>Changed By</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.1.0</td>
<td>9th September 2019</td>
<td>Styling and layout</td>
<td>General styling updates</td>
<td>AH</td>
</tr>
<tr>
<td>1.1.1</td>
<td>20th December 2019</td>
<td>Updated iRODS component terminology, load balanced port requirements and added section on how iRODS needs to be configured to enable load balancing.</td>
<td>To comply with iRODS load balancing recommendations.</td>
<td>RJC</td>
</tr>
<tr>
<td>1.1.2</td>
<td>7th January 2020</td>
<td>Minor changes.</td>
<td>To improve readability.</td>
<td>RJC</td>
</tr>
</tbody>
</table>
About Loadbalancer.org

Loadbalancer.org's mission is to ensure that its clients' businesses are never interrupted. The load balancer experts ask the right questions to get to the heart of what matters, bringing a depth of understanding to each deployment. Experience enables Loadbalancer.org engineers to design less complex, unbreakable solutions - and to provide exceptional personalized support.