Load Balancing Mach7 Technologies

Version 1.3.0

Table of Contents

1. About this Brief

This brief details the steps required to configure a load balanced Mach7 Technologies environment utilizing Loadbalancer.org appliances.

For more information about initial appliance deployment, network configuration and using the Web User Interface (WebUI), please also refer to the Administration Manual.

2. Loadbalancer.org Appliances Supported

All our products can be used with Mach7 Technologies. For full specifications of available models please refer to https://www.loadbalancer.org/products.

Some features may not be available or fully supported in all cloud platforms due to platform specific limitations. For more details, please refer to the "Main Differences to our Standard (Non-Cloud) Product" section in the appropriate cloud platform Quick Start Guide or check with Loadbalancer.org support.

3. Software Versions Supported

3.1. Loadbalancer.org Appliance

- V8.9.1 and later

> ⚖ **Note** The screenshots used throughout this document aim to track the latest Loadbalancer.org software version. If you're using an older version, or the very latest, the screenshots presented here may not match your WebUI exactly.

3.2. Mach7 Technologies

- All versions

4. Mach7 Technologies

Mach7 Technologies is a leading provider of medical imaging and data management software solutions for global healthcare enterprises. Mach7 Technologies provides a breakthrough platform that allows organizations to set their own course to enterprise imaging and fills the connectivity gaps created by siloed departmental imaging solutions. It eliminates IT complexity, and ensure clinicians everywhere have a complete and cutting-edge view of their patients data.

5. Load Balancing Mach7 Technologies

> ⚖ **Note** It's highly recommended that you have a working Mach7 Technologies environment first before implementing the load balancer.

5.1. Virtual Service (VIP) Requirements

Depending on the particular system being load balanced, the following VIPs can ben configured:

Ref.	VIP Name	Use	Mode	Port(s)	Persistence Mode	Health Check
VIP 1	DICOM	Exchange of images and related information	L7 SNAT	11112	Source IP	Connect to Port
VIP 2	HL7	Communication between health-care IT systems	L7 SNAT	6667	Source IP	Connect to Port
VIP 3	DMWL	Exchange of patient demographic and related information	L7 SNAT	5104	Source IP	Connect to Port
VIP 4	HTTPS	Web traffic	L7 SNAT	443	Source IP	Connect to Port

5.2. Deployment Concept
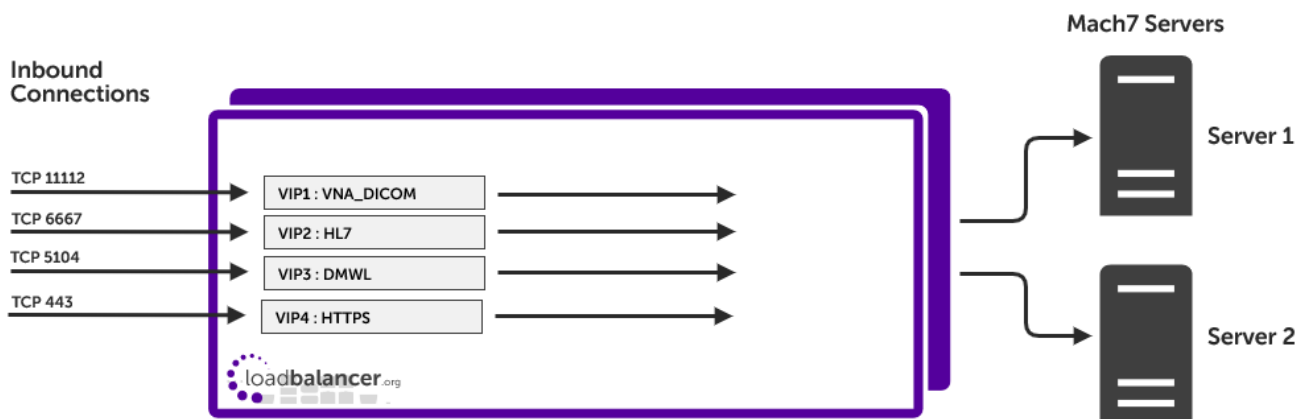
VIP = **V**irtual **IP** Address

6. Load Balancer Deployment Methods

The load balancer can be deployed in 4 fundamental ways: *Layer 4 DR mode*, *Layer 4 NAT mode*, *Layer 4 SNAT mode*, and *Layer 7 SNAT mode*.

For Mach7 Technologies, layer 7 SNAT mode is recommended. This mode is described below and is used for the configurations presented in this guide.

6.1. Layer 7 SNAT Mode

Layer 7 SNAT mode uses a proxy (HAProxy) at the application layer. Inbound requests are terminated on the load balancer and HAProxy generates a new corresponding request to the chosen Real Server. As a result, Layer 7 is typically not as fast as the Layer 4 methods. Layer 7 is typically chosen when either enhanced options such as SSL termination, cookie based persistence, URL rewriting, header insertion/deletion etc. are required, or when the network topology prohibits the use of the layer 4 methods.
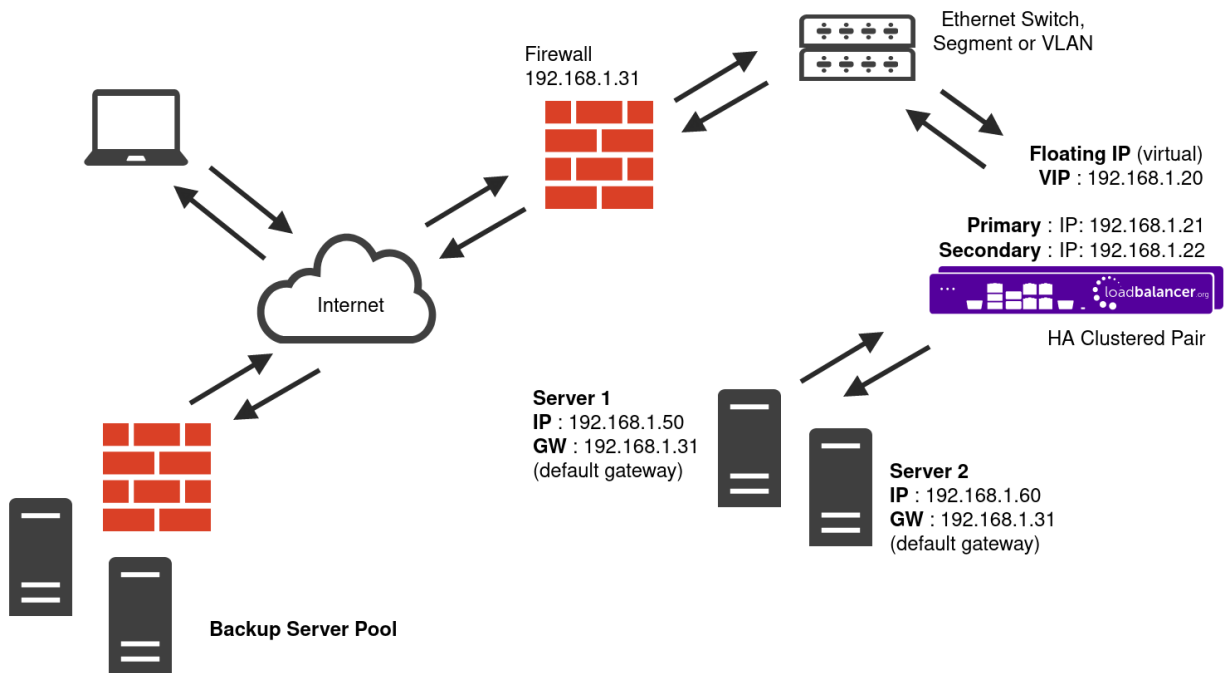
- Because layer 7 SNAT mode is a full proxy, any server in the cluster can be on any accessible subnet including across the Internet or WAN.

- Layer 7 SNAT mode is not transparent by default, i.e. the Real Servers will not see the source IP address of the client, they will see the load balancer's own IP address by default, or any other local appliance IP address if preferred (e.g. the VIP address). This can be configured per layer 7 VIP. If required, the load balancer can be configured to provide the actual client IP address to the Real Servers in 2 ways. Either by inserting a header that contains the client's source IP address, or by modifying the Source Address field of the IP packets and replacing the IP address of the load balancer with the IP address of the client. For more information on these methods please refer to Transparency at Layer 7.

- Layer 7 SNAT mode can be deployed using either a one-arm or two-arm configuration. For two-arm deployments, **eth0** is normally used for the internal network and **eth1** is used for the external network although this is not mandatory.

- Requires no mode-specific configuration changes to the load balanced Real Servers.

- Port translation is possible with Layer 7 SNAT mode, e.g. VIP:80 → RIP:8080 is supported.

- You should not use the same RIP:PORT combination for layer 7 SNAT mode VIPs and layer 4 SNAT mode VIPs because the required firewall rules conflict.

7. Loadbalancer.org Appliance – the Basics

7.1. Virtual Appliance

A fully featured, fully supported 30 day trial is available if you are conducting a PoC (Proof of Concept) deployment. The VA is currently available for VMware, Virtual Box, Hyper-V, KVM, XEN and Nutanix AHV and has been optimized for each Hypervisor. By default, the VA is allocated 2 vCPUs, 4GB of RAM and has a 20GB virtual disk. The Virtual Appliance can be downloaded here.

> 🔖 **Note**   The same download is used for the licensed product, the only difference is that a license key file

> ☷ **Note**
> Please refer to Virtual Appliance Installation and the ReadMe.txt text file included in the VA download for additional information on deploying the VA using the various Hypervisors.

> ☷ **Note**
> The VA has 4 network adapters. For VMware only the first adapter (**eth0**) is connected by default. For HyperV, KVM, XEN and Nutanix AHV all adapters are disconnected by default. Use the network configuration screen within the Hypervisor to connect the required adapters.

7.2. Initial Network Configuration

After boot up, follow the instructions on the appliance console to configure the management IP address, subnet mask, default gateway, DNS servers and other network and administrative settings.

> (①) **Important**
> Be sure to set a secure password for the load balancer, when prompted during the setup routine.

7.3. Accessing the Appliance WebUI

The WebUI is accessed using a web browser. By default, users are authenticated using Apache authentication. Users can also be authenticated against LDAP, LDAPS, Active Directory or Radius - for more information, please refer to External Authentication.

> ☷ **Note**
> There are certain differences when accessing the WebUI for the cloud appliances. For details, please refer to the relevant Quick Start / Configuration Guide.

1. Using a browser, navigate to the following URL:

   https://<IP-address-configured-during-the-network-setup-wizard>:9443/lbadmin/

   > ☷ **Note**
   > You'll receive a warning about the WebUI's SSL certificate. This is due to the default self signed certificate that is used. If preferred, you can upload your own certificate - for more information, please refer to Appliance Security Features.

   > ☷ **Note**
   > If you need to change the port, IP address or protocol that the WebUI listens on, please refer to Service Socket Addresses.

2. Log in to the WebUI using the following credentials:

   Username: loadbalancer
   Password: <configured-during-network-setup-wizard>

   > ☷ **Note**
   > To change the password, use the WebUI menu option: *Maintenance > Passwords.*

Once logged in, the WebUI will be displayed as shown below:

⊪ LOADBALANCER   Enterprise **VA Max**

| | Primary \| Secondary | Active \| Passive | Link | 15 Seconds ↻ |

System Overview

Local Configuration

Cluster Configuration

Maintenance

View Configuration

Reports

Logs

Support

Live Chat

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System Overview ❓   2024-03-15 16:27:21 UTC

Would you like to run the Setup Wizard?

Accept   **Dismiss**

| VIRTUAL SERVICE ⇕ | IP ⇕ | PORTS ⇕ | CONNS ⇕ | PROTOCOL ⇕ | METHOD ⇕ | MODE ⇕ |

No Virtual Services configured.

Network Bandwidth

Bytes/s — 20 k, 15 k, 10 k, 5 k, 0

Thu 18:00   Fri 00:00   Fri 06:00   Fri 12:00

☐ RX   3k Min,   4k Avg,   32675k Total,
■ TX   6k Min,   7k Avg,   56693k Total,

System Load Average

System Load — 1.0, 0.8, 0.6, 0.4, 0.2, 0.0

Thu 18:00   Fri 00:00   Fri 06:00   Fri 12:00

■ 1m average   0.00 Min,   0.12 Avg,   0.60 Max
■ 5m average   0.00 Min,   0.06 Avg,   0.21 Max
■ 15m average   0.00 Min,   0.02 Avg,   0.08 Max

Memory Usage

3. You'll be asked if you want to run the Setup Wizard which can be used to configure layer 7 services. Click **Dismiss** if you're following a guide or want to configure the appliance manually or click **Accept** to start the wizard.

Main Menu Options

System Overview - Displays a graphical summary of all VIPs, RIPs and key appliance statistics
Local Configuration - Configure local host settings such as IP address, DNS, system time etc.
Cluster Configuration - Configure load balanced services such as VIPs & RIPs
Maintenance - Perform maintenance tasks such as service restarts and taking backups
View Configuration - Display the saved appliance configuration settings
Reports - View various appliance reports & graphs
Logs - View various appliance logs
Support - Create a support download, contact the support team & access useful links

Live Chat - Start a live chat session with one of our Support Engineers

7.4. Appliance Software Update

To ensure that the appliance(s) are running the latest software version, we recommend a software update check is performed.

Determining the Current Software Version

The software version is displayed at the bottom of the WebUI as shown in the example below:

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ENTERPRISE VA Max - v8.11.1

English ⌄

Checking for Updates using Online Update

> ⚷ **Note** By default, the appliance periodically contacts the Loadbalancer.org update server and checks for updates. An update check can also be manually triggered as detailed below.

1. Using the WebUI, navigate to: *Maintenance > Software Update*.

2. Select **Online Update**.

3. If the latest version is already installed, a message similar to the following will be displayed:

Information: Version v8.11.1 is the current release. No updates are available

4. If an update is available, you'll be presented with a list of new features, improvements, bug fixes and security related updates.

5. Click **Online Update** to start the update process.

> ⚷ **Note** Do not navigate away whilst the update is ongoing, this may cause the update to fail.

6. Once complete (the update can take several minutes depending on download speed and upgrade version) the following message will be displayed:

Information: Update completed successfully.

7. If services need to be reloaded/restarted or the appliance needs a full restart, you'll be prompted accordingly.

Using Offline Update

If the load balancer does not have access to the Internet, offline update can be used.

To perform an offline update:

1. Using the WebUI, navigate to: *Maintenance > Software Update*.

2. Select **Offline Update**.

3. The following screen will be displayed:

Software Update

Offline Update

The following steps will lead you through offline update.

    1. Contact **Loadbalancer.org support** to obtain the offline update archive and checksum.
    2. Save the archive and checksum to your local machine.
    3. Select the archive and checksum files in the upload form below.
    4. Click *Upload and Install* to begin the update process.

Archive: [Choose File] No file chosen
Checksum: [Choose File] No file chosen

[**Upload and Install**]

4. Select the *Archive* and *Checksum* files.

5. Click **Upload and Install**.

6. If services need to be reloaded/restarted or the appliance needs a full restart, you'll be prompted accordingly.

7.5. Ports Used by the Appliance

By default, the appliance uses the following TCP & UDP ports:

Protocol	Port	Purpose
TCP	22 *	SSH
TCP & UDP	53 *	DNS / GSLB
TCP & UDP	123	NTP
TCP & UDP	161 *	SNMP
UDP	6694	Heartbeat between Primary & Secondary appliances in HA mode
TCP	7778	HAProxy persistence table replication
TCP	9000 *	Gateway service (Centralized/Portal Management)
TCP	9080 *	WebUI - HTTP (disabled by default)
TCP	9081 *	Nginx fallback page

Protocol	Port	Purpose
TCP	9443 *	WebUI - HTTPS
TCP	25565 *	Shuttle service (Centralized/Portal Management)

> **⚘ Note** The ports used for SSH, GSLB, SNMP, the WebUI, the fallback page, the gateway service and the shuttle service can be changed if required. For more information, please refer to Service Socket Addresses.

7.6. Clustered Pair Configuration

Loadbalancer.org recommend that load balancer appliances are deployed in pairs for high availability. In this guide a single unit is deployed first, adding a secondary unit is covered in Configuring HA - Adding a Secondary Appliance.

8. Appliance Configuration for Mach7 Technologies

8.1. VIP 1 - DICOM

Setting up the Virtual Service (VIP)

1. Using the WebUI, navigate to: *Cluster Configuration > Layer 7 – Virtual Services* and click **Add a New Virtual Service**.

2. Enter the following details:

Virtual Service		[Advanced +]	
Label	DICOM		❓
IP Address	192.168.110.100		❓
Ports	11112		❓
Protocol		**[Advanced +]**	
Layer 7 Protocol	TCP Mode ▾		❓

Cancel Update

3. Enter an appropriate name (Label) for the Virtual Service, e.g. **DICOM**.

4. Set the *IP Address* field to the required IP address, e.g. **102.168.110.100**.

5. Set the *Ports* field to the required port(s), e.g. **11112**.

6. Set *Protocol* to **TCP**.

7. Click **Update**.

Setting up the Real Servers (RIPs)

1. Using the WebUI, navigate to: *Cluster Configuration > Layer 7 – Real Servers* and click **Add a new Real Server** next to the newly created Virtual Service.

2. Enter the following details:

Label	DICOM1	❓
Real Server IP Address	192.168.110.150	❓
Real Server Port	11112	❓
Re-Encrypt to Backend	☐	❓
Weight	100	❓

Cancel Update

3. Enter an appropriate name (Label) for the first IIS server, e.g. **DICOM1**.

4. Change the *Real Server IP Address* field to the required IP address, e.g. **192.168.110.150**.

5. Click **Update**.

6. Now repeat for your remaining DICOM server(s).

8.2. VIP 2 - HL7

Setting up the Virtual Service (VIP)

1. Using the WebUI, navigate to: *Cluster Configuration > Layer 7 – Virtual Services* and click **Add a New Virtual Service**.

2. Enter the following details:

Virtual Service		[Advanced +]
Label	HL7	❓
IP Address	192.168.110.101	❓
Ports	6667	❓
Protocol		**[Advanced +]**
Layer 7 Protocol	TCP Mode ▾	❓

Cancel Update

3. Enter an appropriate name (Label) for the Virtual Service, e.g. **HL7**.

4. Set the *IP Address* field to the required IP address, e.g. **192.168.110.101**.

5. Set the *Ports* field to the required port, e.g. **6667**.

6. Set the *Layer 7 Protocol* to **TCP Mode**.

7. Click **Update**.

Setting up the Real Servers (RIPs)

1. Using the WebUI, navigate to: *Cluster Configuration > Layer 7 – Real Servers* and click **Add a new Real Server** next to the newly created Virtual Service.

2. Enter the following details:

Label	HL71	?
Real Server IP Address	192.168.110.150	?
Real Server Port	6667	?
Re-Encrypt to Backend	☐	?
Weight	100	?

<div align="right">Cancel   Update</div>

3. Enter an appropriate name (Label) for the first HL7 server, e.g. **HL71**.

4. Change the *Real Server IP Address* field to the required IP address, e.g. **192.168.110.150**.

5. Click **Update**.

6. Now repeat for your remaining HL7 server(s).

8.3. VIP 3 - DMWL

Setting up the Virtual Service (VIP)

1. Using the WebUI, navigate to: *Cluster Configuration > Layer 7 – Virtual Services* and click **Add a New Virtual Service**.

2. Enter the following details:

Virtual Service		[Advanced +]
Label	DMWL	?
IP Address	192.168.110.102	?
Ports	5104	?
Protocol		**[Advanced +]**
Layer 7 Protocol	TCP Mode ⌄	?

<div align="right">Cancel   Update</div>

3. Enter an appropriate name (Label) for the Virtual Service, e.g. **DMWL**.

4. Set the *IP Address* field to the required IP address, e.g. **192.168.110.102**.

5. Set the *Ports* field to the required port, e.g. **5104**.

6. Set the *Layer 7 Protocol* to **TCP Mode**.

7. Click **Update**.

Setting up the Real Servers (RIPs)

1. Using the WebUI, navigate to: *Cluster Configuration > Layer 7 – Real Servers* and click **Add a new Real Server** next to the newly created Virtual Service.

2. Enter the following details:

Label	DMWL1	❓
Real Server IP Address	192.168.110.150	❓
Real Server Port	5104	❓
Re-Encrypt to Backend	☐	❓
Weight	100	❓

<div align="right">Cancel   Update</div>

3. Enter an appropriate name (Label) for the first DMWL server, e.g. **MWL1**.

4. Change the *Real Server IP Address* field to the required IP address, e.g. **192.168.110.150**.

5. Click **Update**.

6. Now repeat for your remaining DMWL server(s).

8.4. VIP 4 - HTTPS

Setting up the Virtual Service (VIP)

1. Using the WebUI, navigate to: *Cluster Configuration > Layer 7 – Virtual Services* and click **Add a New Virtual Service**.

2. Enter the following details:

Virtual Service		[Advanced +]	
Label	HTTPS		❓
IP Address	192.168.110.103		❓
Ports	443		❓
Protocol		**[Advanced +]**	
Layer 7 Protocol	TCP Mode ▾		❓

Cancel   Update

3. Enter an appropriate name (Label) for the Virtual Service, e.g. **HTTPS**.

4. Set the *IP Address* field to the required IP address, e.g. **192.168.110.103**.

5. Set the *Ports* field to the required port, e.g. **443**.

6. Set the *Layer 7 Protocol* to **TCP Mode**.

7. Click **Update**.

Setting up the Real Servers (RIPs)

1. Using the WebUI, navigate to: *Cluster Configuration > Layer 7 – Real Servers* and click **Add a new Real Server** next to the newly created Virtual Service.

2. Enter the following details:

Label	HTTP1	❓
Real Server IP Address	192.168.110.150	❓
Real Server Port	443	❓
Re-Encrypt to Backend	☐	❓
Weight	100	❓

Cancel   Update

3. Enter an appropriate name (Label) for the first DMWL server, e.g. **WEB1**.

4. Change the *Real Server IP Address* field to the required IP address, e.g. **192.168.110.150**.

5. Click **Update**.

6. Now repeat for your remaining Web server(s).

8.5. Finalizing the Configuration

To apply the new settings, HAProxy must be reloaded. This can be done using the button in the "Commit

changes" box at the top of the screen or by using the *Restart Services* menu option:

1. Using the WebUI, navigate to: *Maintenance > Restart Services*.

2. Click **Reload HAProxy**.

9. Testing & Verification

> 🔒 **Note**   For additional guidance on diagnosing and resolving any issues you may have, please also refer to Diagnostics & Troubleshooting.

9.1. Using the System Overview

The System Overview can be viewed in the WebUI. It shows a graphical view of all VIPs & RIPs (i.e. the MACH7 servers) and shows the state/health of each server as well as the state of the cluster as a whole. The example below shows that all servers are healthy and available to accept connections:

System Overview ❓   2024-05-03 11:33:18 UTC

	VIRTUAL SERVICE ⇵	IP ⇵	PORTS ⇵	CONNS ⇵	PROTOCOL ⇵	METHOD ⇵	MODE ⇵	
⬆	**DICOM**	192.168.110.100	11112	0	TCP	Layer 7	Proxy	📊
	REAL SERVER	*IP*	*PORTS*	*WEIGHT*	*CONNS*			
⬆	*DICOM1*	*192.168.110.150*	*11112*	*100*	*0*	Drain	Halt	📊
⬆	*DICOM2*	*192.168.110.151*	*11112*	*100*	*0*	Drain	Halt	📊
⬆	**HL7**	192.168.110.101	6667	0	TCP	Layer 7	Proxy	📊
	REAL SERVER	*IP*	*PORTS*	*WEIGHT*	*CONNS*			
⬆	*HL71*	*192.168.110.150*	*6667*	*100*	*0*	Drain	Halt	📊
⬆	*HL72*	*192.168.110.151*	*6667*	*100*	*0*	Drain	Halt	📊
⬆	**DMWL**	192.168.110.102	5104	0	TCP	Layer 7	Proxy	📊
	REAL SERVER	*IP*	*PORTS*	*WEIGHT*	*CONNS*			
⬆	*DMWL1*	*192.168.110.150*	*5104*	*100*	*0*	Drain	Halt	📊
⬆	*DMWL2*	*192.168.110.151*	*5104*	*100*	*0*	Drain	Halt	📊
⬆	**HTTPS**	192.168.110.103	443	0	TCP	Layer 7	Proxy	📊
	REAL SERVER	*IP*	*PORTS*	*WEIGHT*	*CONNS*			
⬆	*HTTPS*	*192.168.110.151*	*443*	*100*	*0*	Drain	Halt	📊
⬆	*HTTPS2*	*192.168.110.150*	*443*	*100*	*0*	Drain	Halt	📊

9.2. Access the Application

First ensure that any DNS records that are used to access the application are updated so they resolve to the relevant VIP. Then verify that you're able to successfully access the application.

10. Technical Support

For more details about configuring the appliance and assistance with designing your deployment please don't hesitate to contact the support team using the following email address: support@loadbalancer.org.

11. Further Documentation

For additional information, please refer to the Administration Manual.

12. Appendix

12.1. Configuring HA - Adding a Secondary Appliance

Our recommended configuration is to use a clustered HA pair of load balancers to provide a highly available and resilient load balancing solution. We recommend that the Primary appliance is fully configured first, then the Secondary appliance can be added to create an HA pair. Once the HA pair is configured, load balanced services must be configured and modified on the Primary appliance. The Secondary appliance will be automatically kept in sync.

> 🔒 **Note**   For Enterprise Azure, the HA pair should be configured first. For more information, please refer to the Azure Quick Start/Configuration Guide available in the documentation library

The clustered HA pair uses Heartbeat to determine the state of the other appliance. Should the active device (normally the Primary) suffer a failure, the passive device (normally the Secondary) will take over.

Non-Replicated Settings

A number of settings are not replicated as part of the Primary/Secondary pairing process and therefore must be manually configured on the Secondary appliance. These are listed by WebUI menu option in the table below:

WebUI Main Menu Option	Sub Menu Option	Description
Local Configuration	Hostname & DNS	Hostname and DNS settings
Local Configuration	Network Interface Configuration	Interface IP addresses, bonding configuration and VLANs
Local Configuration	Routing	Default gateways and static routes
Local Configuration	System Date & time	Time and date related settings
Local Configuration	Physical – Advanced Configuration	Various appliance settings
Local Configuration	Portal Management	Portal management settings
Local Configuration	Security	Security settings
Local Configuration	SNMP Configuration	SNMP settings
Local Configuration	Graphing	Graphing settings
Local Configuration	License Key	Appliance licensing
Maintenance	Backup & Restore	Local XML backups
Maintenance	Software Updates	Appliance software updates
Maintenance	Fallback Page	Fallback page configuration
Maintenance	Firewall Script	Firewall (iptables) configuration
Maintenance	Firewall Lockdown Wizard	Appliance management lockdown settings

> **(!) Important** Make sure that where any of the above have been configured on the Primary appliance, they're also configured on the Secondary.
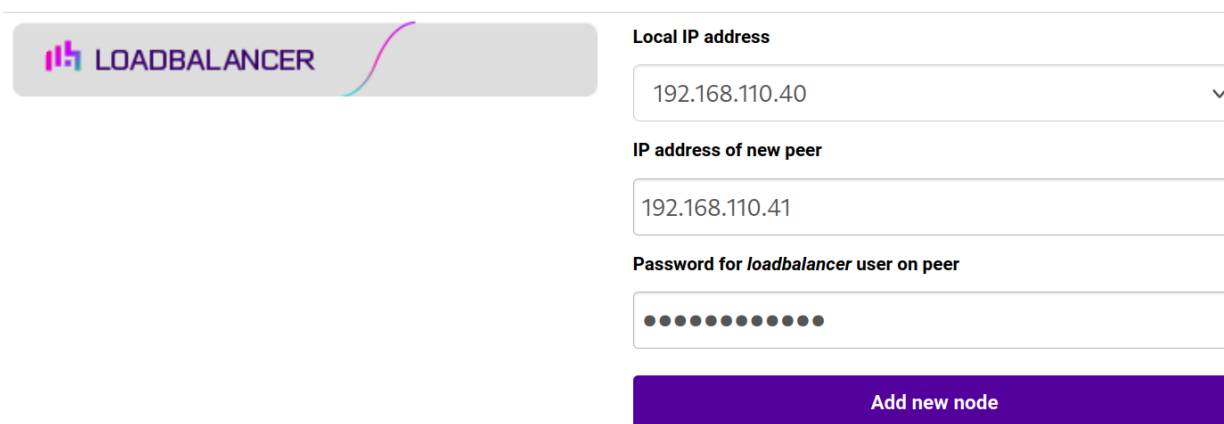
Configuring the HA Clustered Pair

> **⚿ Note** If you have already run the firewall lockdown wizard on either appliance, you'll need to ensure that it is temporarily disabled on both appliances whilst performing the pairing process.
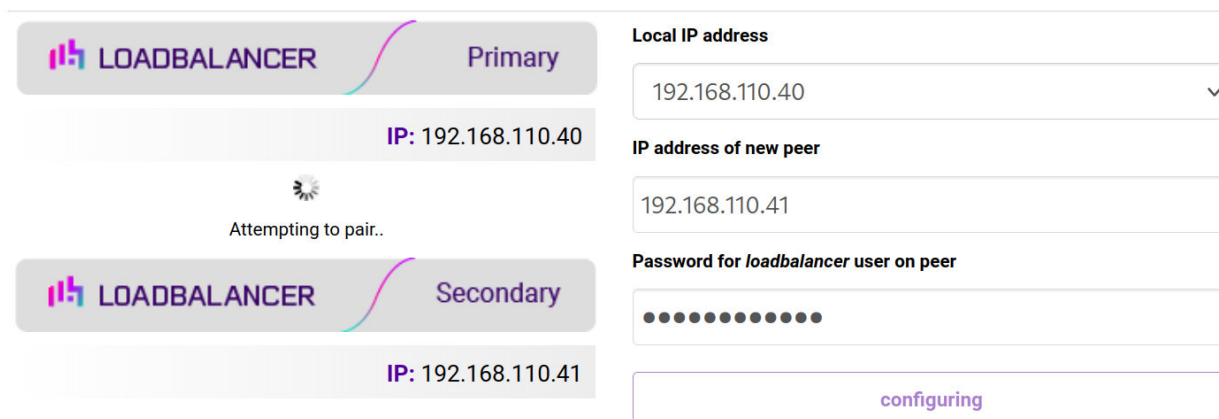
1. Deploy a second appliance that will be the Secondary and configure initial network settings.

2. Using the WebUI on the Primary appliance, navigate to: *Cluster Configuration > High-Availability Configuration*.

Create a Clustered Pair

ılı LOADBALANCER	**Local IP address**
	192.168.110.40 ⌄
	IP address of new peer
	192.168.110.41
	Password for *loadbalancer* user on peer
	●●●●●●●●●●●●
	Add new node

3. Specify the IP address and the *loadbalancer* user's password for the Secondary (peer) appliance as shown in the example above.

4. Click **Add new node**.

5. The pairing process now commences as shown below:

Create a Clustered Pair

ılı LOADBALANCER Primary	**Local IP address**
IP: 192.168.110.40	192.168.110.40 ⌄
	IP address of new peer
Attempting to pair..	192.168.110.41
ılı LOADBALANCER Secondary	**Password for *loadbalancer* user on peer**
IP: 192.168.110.41	●●●●●●●●●●●●
	configuring

6. Once complete, the following will be displayed on the Primary appliance:

High Availability Configuration - primary

LOADBALANCER	Primary
	IP: 192.168.110.40
LOADBALANCER	Secondary
	IP: 192.168.110.41

Break Clustered Pair

7. To finalize the configuration, restart heartbeat and any other services as prompted in the "Commit changes" message box at the top of the screen.

🔒 Note	Clicking the **Restart Heartbeat** button on the Primary appliance will also automatically restart heartbeat on the Secondary appliance.

🔒 Note	For more details on configuring HA with 2 appliances, please refer to Appliance Clustering for HA.

🔒 Note	For details on testing and verifying HA, please refer to Clustered Pair Diagnostics.

13. Document Revision History

Version	Date	Change	Reason for Change	Changed By
1.0.0	7 October 2020	Initial version		IBG
1.1.0	1 December 2021	Converted the document to AsciiDoc	Move to new documentation system	AH, RJC, ZAC
1.1.1	28 September 2022	Updated layer 7 VIP and RIP creation screenshots	Reflect changes in the web user interface	AH
1.1.2	5 January 2023	Combined software version information into one section Added one level of section numbering Added software update instructions Added table of ports used by the appliance Reworded 'Further Documentation' section	Housekeeping across all documentation	AH
1.1.3	2 February 2023	Updated screenshots	Branding update	AH
1.1.4	7 March 2023	Removed conclusion section	Updates across all documentation	AH
1.2.0	24 March 2023	New document theme Modified diagram colours	Branding update	AH
1.3.0	30 April 2024	Restructured document to follow standard format Re-classified as a "Brief" Various updates and corrections	Required updates	RJC

About Loadbalancer.org

Loadbalancer.org's mission is to ensure that its clients' businesses are never interrupted. The load balancer experts ask the right questions to get to the heart of what matters, bringing a depth of understanding to each deployment. Experience enables Loadbalancer.org engineers to design less complex, unbreakable solutions - and to provide exceptional personalized support.