

Load Balancing Red Hat OpenStack

Version 1.0.0



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1. About this Brief

This brief outlines the steps required to configure a load balanced Red Hat OpenStack environment utilizing Loadbalancer.org appliances. It covers the configuration of the load balancers and also any Red Hat OpenStack configuration changes that are required to enable load balancing.

For more information about initial appliance deployment, network configuration and using the Web User Interface (WebUI), please also refer to the Administration Manual.

2. Loadbalancer.org Appliances Supported

All our products can be used with Red Hat OpenStack. For full specifications of available models please refer to https://www.loadbalancer.org/products/enterprise.

Some features may not be available or fully supported in all cloud platforms due to platform specific limitations. For more details, please refer to the "Main Differences to our Standard (Non-Cloud) Product" section in the appropriate cloud platform Quick Start Guide or check with Loadbalancer.org support.

3. Software Versions Supported

3.1. Loadbalancer.org Appliance

V8.9.1 and later

8 Note

The screenshots used throughout this document aim to track the latest Loadbalancer.org software version. If you're using an older version, or the very latest, the screenshots presented here may not match your WebUI exactly.

3.2. Red Hat OpenStack

All versions

4. Red Hat OpenStack

OpenStack is an open source platform that uses pooled virtual resources to build and manage private and public clouds.

5. Load Balancing Red Hat OpenStack

8 Note

It's highly recommended that you have a working Red Hat OpenStack environment first before implementing the load balancer.

5.1. Load Balancing & HA Requirements

As discussed here, an external load balancer can be used to distribute traffic to multiple Controller nodes.



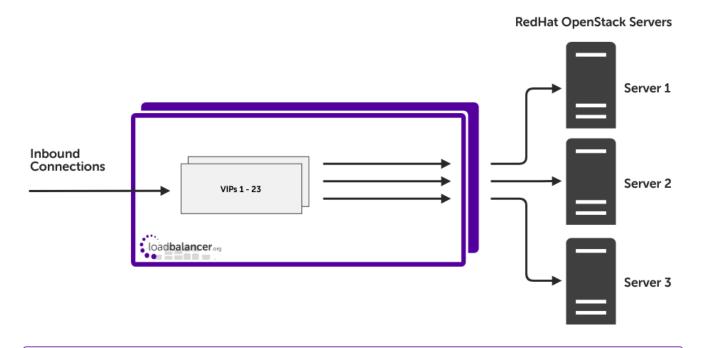
5.2. Virtual Service (VIP) Requirements

To provide load balancing and HA for Red Hat OpenStack, the following VIPs are required:

Ref.	VIP Name	Mode	Port(s)	Persistence Mode	Health Check
VIP 1	aodh	L7 SNAT (TCP)	8042	None	Connect to Port
VIP 2	ceilometer	L7 SNAT (TCP)	8777	None	Connect to Port
VIP 3	cinder	L7 SNAT (TCP)	8776	None	Connect to Port
VIP 4	glance_api	L7 SNAT (TCP)	9292	None	Connect to Port
VIP 5	glance_registry	L7 SNAT (TCP)	9191	None	Connect to Port
VIP 6	gnocchi	L7 SNAT (TCP)	8041	None	Connect to Port
VIP 7	heat_api	L7 SNAT (HTTP)	8004	None	Connect to Port
VIP 8	heat_cfn	L7 SNAT (TCP)	8000	None	Connect to Port
VIP 9	heat_cloudwatch	L7 SNAT (TCP)	8003	None	Connect to Port
VIP 10	horizon	L7 SNAT (HTTP)	80	HTTP Cookie	Connect to Port
VIP 11	keystone_admin	L7 SNAT (TCP)	35357	None	Connect to Port
VIP 12	keystone_admin_ssh	L7 SNAT (TCP)	22	None	Connect to Port
VIP 13	keystone_public	L7 SNAT (TCP)	5000	None	Connect to Port
VIP 14	mysql	L7 SNAT (TCP)	3306	Last Successful	Connect to Port
VIP 15	neutron	L7 SNAT (TCP)	9696	None	Connect to Port
VIP 16	nova_ec2	L7 SNAT (TCP)	8773	None	Connect to Port
VIP 17	nova_metadata	L7 SNAT (TCP)	8775	None	Connect to Port
VIP 18	nova_novncproxy	L7 SNAT (TCP)	6080	Source IP	Connect to Port
VIP 19	nova_osapi	L7 SNAT (TCP)	8774	None	Connect to Port
VIP 20	nova_placement	L7 SNAT (TCP)	8778	None	Connect to Port
VIP 21	panko	L7 SNAT (TCP)	8779	None	Connect to Port
VIP 22	redis	L7 SNAT (TCP)	6379	Last Successful	Connect to Port
VIP 23	swift_proxy_server	L7 SNAT (TCP)	8080	None	Connect to Port

6. Deployment Concept

Once the load balancer is deployed, clients connect to the Virtual Services (VIPs) rather than connecting directly to one of the Red Hat OpenStack servers. These connections are then load balanced across the OpenStack servers to distribute the load according to the load balancing algorithm selected.



8 Note

The load balancer can be deployed as a single unit, although Loadbalancer.org recommends a clustered pair for resilience & high availability. Please refer to the section Configuring HA - Adding a Secondary Appliance in the appendix for more details on configuring a clustered pair.

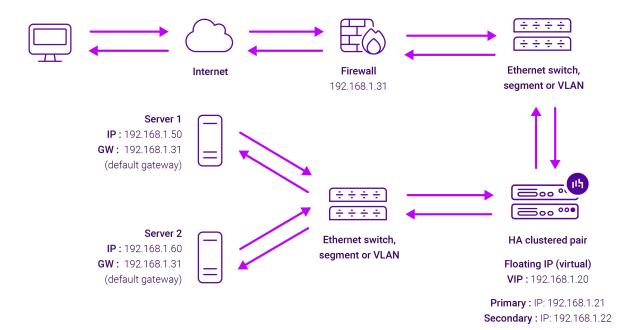
7. Load Balancer Deployment Methods

The load balancer can be deployed in 4 fundamental ways: Layer 4 DR mode, Layer 4 NAT mode, Layer 4 SNAT mode, and Layer 7 SNAT mode.

For Red Hat OpenStack, layer 7 SNAT mode is recommended. This mode is described below and is used for the configuration presented in this guide.

7.1. Layer 7 SNAT Mode

Layer 7 SNAT mode uses a proxy (HAProxy) at the application layer. Inbound requests are terminated on the load balancer and HAProxy generates a new corresponding request to the chosen Real Server. As a result, Layer 7 is typically not as fast as the Layer 4 methods. Layer 7 is typically chosen when either enhanced options such as SSL termination, cookie based persistence, URL rewriting, header insertion/deletion etc. are required, or when the network topology prohibits the use of the layer 4 methods. The image below shows an example network diagram for this mode.



- Because layer 7 SNAT mode is a full proxy, Real Servers in the cluster can be on any accessible network including across the Internet or WAN.
- Layer 7 SNAT mode is not transparent by default, i.e. the Real Servers will not see the source IP address of the client, they will see the load balancer's own IP address by default, or any other local appliance IP address if preferred (e.g. the VIP address). This can be configured per layer 7 VIP. If required, the load balancer can be configured to provide the actual client IP address to the Real Servers in 2 ways. Either by inserting a header that contains the client's source IP address, or by modifying the Source Address field of the IP packets and replacing the IP address of the load balancer with the IP address of the client. For more information on these methods please refer to Transparency at Layer 7.
- Layer 7 SNAT mode can be deployed using either a one-arm or two-arm configuration. For two-arm deployments, **eth1** is typically used for client side connections and **eth0** is used for Real Server connections, although this is not mandatory since any interface can be used for any purpose.
- Requires no mode-specific configuration changes to the load balanced Real Servers.
- Port translation is possible with Layer 7 SNAT mode, e.g. VIP:80 → RIP:8080 is supported.
- You should not use the same RIP:PORT combination for layer 7 SNAT mode VIPs and layer 4 SNAT mode VIPs because the required firewall rules conflict.

8. Configuring Red Hat OpenStack for Load Balancing

For details on preparing OpenStack for use with an external load balancer, please refer to this Red Hat article.

9. Loadbalancer.org Appliance - the Basics

9.1. Virtual Appliance

A fully featured, fully supported 30 day trial is available if you are conducting a PoC (Proof of Concept) deployment. The VA is currently available for VMware, Virtual Box, Hyper-V, KVM, XEN and Nutanix AHV and has

been optimized for each Hypervisor. By default, the VA is allocated 2 vCPUs, 4GB of RAM and has a 20GB virtual disk. The Virtual Appliance can be downloaded here.

8 Note	The same download is used for the licensed product, the only difference is that a license key file (supplied by our sales team when the product is purchased) must be applied using the appliance's WebUI.
å Note	Please refer to Virtual Appliance Installation and the ReadMe.txt text file included in the VA download for additional information on deploying the VA using the various Hypervisors.
8 Note	The VA has 4 network adapters. For VMware only the first adapter (eth0) is connected by default. For HyperV, KVM, XEN and Nutanix AHV all adapters are disconnected by default. Use the network configuration screen within the Hypervisor to connect the required adapters.

9.2. Initial Network Configuration

After boot up, follow the instructions on the appliance console to configure the management IP address, subnet mask, default gateway, DNS servers and other network and administrative settings.

(1) Important Be sure to set a secure password for the load balancer, when prompted during the setup routine.

9.3. Accessing the Appliance WebUI

The WebUI is accessed using a web browser. By default, users are authenticated using Apache authentication. Users can also be authenticated against LDAP, LDAPS, Active Directory or Radius - for more information, please refer to External Authentication.

Note

There are certain differences when accessing the WebUI for the cloud appliances. For details, please refer to the relevant Quick Start / Configuration Guide.

1. Using a browser, navigate to the following URL:

https://<IP-address-configured-during-the-network-setup-wizard>:9443/lbadmin/

8 Note	You'll receive a warning about the WebUI's SSL certificate. This is due to the default self signed certificate that is used. If preferred, you can upload your own certificate - for more information, please refer to Appliance Security Features.		
8 Note	If you need to change the port, IP address or protocol that the WebUI listens on, please refer to Service Socket Addresses.		

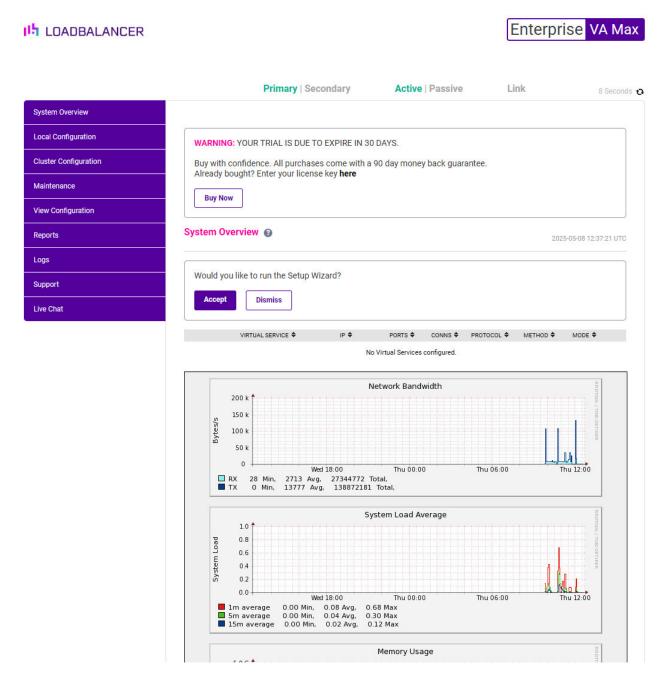
2. Log in to the WebUI using the following credentials:

Username: loadbalancer

Password: <configured-during-network-setup-wizard>

Note To change the password, use the WebUI menu option: *Maintenance > Passwords*.

Once logged in, the WebUI will be displayed as shown below:



3. You'll be asked if you want to run the Setup Wizard. Click **Dismiss** if you're following a guide or want to configure the appliance manually. Click **Accept** to start the Setup Wizard.

Note The Setup Wizard can only be used to configure Layer 7 services.

9.3.1. Main Menu Options

System Overview - Displays a graphical summary of all VIPs, RIPs and key appliance statistics



Local Configuration - Configure local host settings such as IP address, DNS, system time etc.

Cluster Configuration - Configure load balanced services such as VIPs & RIPs

Maintenance - Perform maintenance tasks such as service restarts and creating backups

View Configuration - Display the saved appliance configuration settings

Reports - View various appliance reports & graphs

Logs - View various appliance logs

Support - Create a support download, contact the support team & access useful links

Live Chat - Start a live chat session with one of our Support Engineers

9.4. Appliance Software Update

We recommend that the appliance is kept up to date to ensure that you benefit from the latest bug fixes, security updates and feature improvements. Both online and offline update are supported.

Note For full details, please refer to Appliance Software Update in the Administration Manual.
--

8 Note

Services may need to be restarted/reloaded after the update process completes or in some cases a full appliance restart may be required. We therefore recommend performing the update during a maintenance window.

9.4.1. Online Update

The appliance periodically contacts the Loadbalancer.org update server (**update.loadbalancer.org**) and checks for updates. This is the default behavior and can be disabled if preferred. If an update is found, a notification similar to the example below will be displayed at the top of the WebUI:

Information: Update 8.13.2 is now available for this appliance.

Online Update

Click **Online Update**. A summary of all new features, improvements, bug fixes and security updates included in the update will be displayed. Click **Update** at the bottom of the page to start the update process.

(!) Important Do not navigate away whilst the update is ongoing, this may cause the update to fail.

The update can take several minutes depending on download speed and upgrade version. Once complete, the following message will be displayed:

Information: Update completed successfully. Return to system overview.

If services need to be reloaded/restarted or the appliance needs a full restart, you'll be prompted accordingly.

9.4.2. Offline Update



If the appliance does not have access to the Internet, offline update can be used.

To check for the latest version, please refer to our product roadmap page available here. To obtain the latest offline update files contact support@loadbalancer.org.

To perform an offline update:

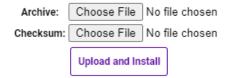
- 1. Using the WebUI, navigate to: *Maintenance > Software Update*.
- 2. Select Offline Update.
- 3. The following screen will be displayed:

Software Update

Offline Update

The following steps will lead you through offline update.

- 1. Contact Loadbalancer.org support to obtain the offline update archive and checksum.
- 2. Save the archive and checksum to your local machine.
- 3. Select the archive and checksum files in the upload form below.
- 4. Click Upload and Install to begin the update process.



- 4. Select the Archive and Checksum files.
- 5. Click Upload and Install.
- 6. If services need to be reloaded/restarted or the appliance needs a full restart, you'll be prompted accordingly.

9.5. Ports Used by the Appliance

By default, the appliance uses the following TCP & UDP ports:

Protocol	Port	Purpose
TCP	22 *	SSH
TCP & UDP	53 *	DNS / GSLB
TCP & UDP	123	NTP
TCP & UDP	161 *	SNMP
UDP	6694	Heartbeat between Primary & Secondary appliances in HA mode
TCP	7778	HAProxy persistence table replication
TCP	9000 *	Gateway service (Centralized/Portal Management)
TCP	9080 *	WebUI - HTTP (disabled by default)

Protocol	Port	Purpose
TCP	9081 *	Nginx fallback page
TCP	9443 *	WebUI - HTTPS
TCP	25565 *	Shuttle service (Centralized/Portal Management)

The ports used for SSH, GSLB, SNMP, the WebUI, the fallback page, the gateway service and the shuttle service can be changed if required. For more information, please refer to Service Socket Addresses.

9.6. HA Clustered Pair Configuration

Loadbalancer.org recommend that load balancer appliances are deployed in pairs for high availability. In this guide a single unit is deployed first, adding a secondary unit is covered in the section Configuring HA - Adding a Secondary Appliance of the appendix.

10. Appliance Configuration for Red Hat OpenStack

10.1. Layer 7 Health Check Settings

- 1. Using the WebUI, navigate to Cluster Configuration > Layer 7 Advanced Configuration.
- 2. Configure the following health check settings:



- Set the Interval to 2000.
- Ensure that *Rise* is set to 2.
- Set *Fall* to **5**.
- 3. Scroll to the bottom of the page and click **Update**.

10.2. Virtual Services

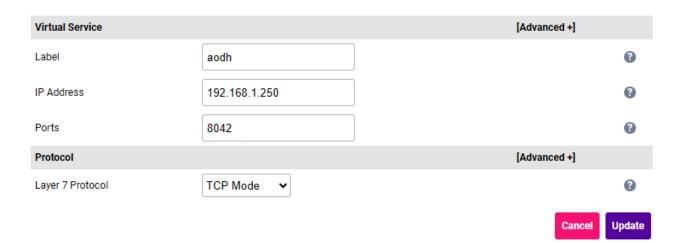
8 Note

Full configuration steps for all VIPs are provided below. This allows each VIP to be fully configured from scratch. It's also possible to use the "Duplicate Service" feature. This enables a particular VIP and its associated Real Servers to be duplicated. The settings can then be modified to suit the new VIP and Real Servers. To duplicate a VIP, modify the VIP to be copied, then click the yellow **Duplicate Service** button at the top of the page. Then enter a new Label (name) and either a new IP address, new port or both. Modify any other settings that must be changed, then click **Update** to create the new VIP.

10.2.1. VIP 1 - aodh

Virtual Service (VIP) Configuration

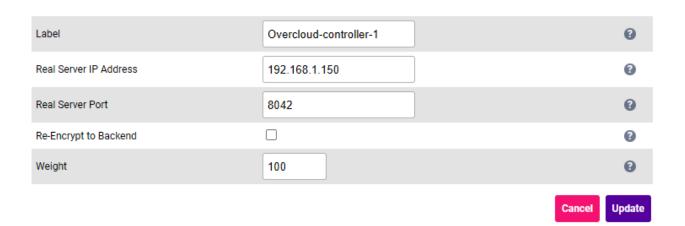
1. Using the WebUI, navigate to *Cluster Configuration > Layer 7 - Virtual Services* and click **Add a new Virtual Service**.



- 2. Enter a suitable Label (name) for the Virtual Service, e.g. aodh.
- 3. Set the Virtual Service IP Address field to the required IP address, e.g. 192.168.1.250.
- 4. Set Ports to 8042.
- 5. Set the Layer 7 Protocol to TCP Mode.
- 6. Click Update.
- 7. Now click **Modify** next to the newly created VIP.
- 8. Scroll down to the *Persistence* section.
 - Set the *Persistence Mode* to **None**.
- 9. Click Update.

Configure the Associated Real Servers (RIPs)

1. Using the WebUI, navigate to *Cluster Configuration > Layer 7 – Real Servers* and click on **Add a new Real**Server next to the newly created VIP.



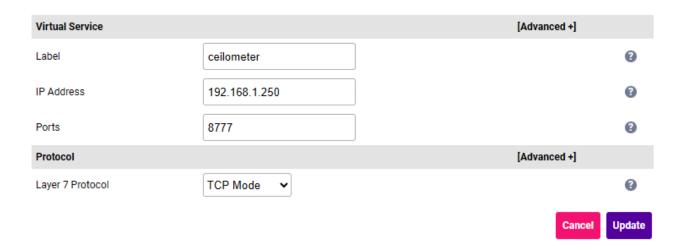


- 2. Enter a suitable *Label* (name) for the Real Server, e.g. **Overcloud-controller-1**.
- 3. Set the Real Server IP Address field to the required IP address, e.g. 192.168.1.150.
- 4. Set the Real Server Port to 8042.
- 5. Click Update.
- 6. Repeat these steps to add additional Real Servers as required.

10.2.2. VIP 2 - ceilometer

Virtual Service (VIP) Configuration

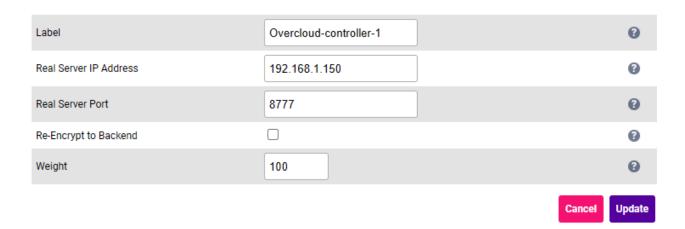
1. Using the WebUI, navigate to *Cluster Configuration > Layer 7 - Virtual Services* and click **Add a new Virtual Service**.



- 2. Enter a suitable *Label* (name) for the Virtual Service, e.g. **ceilometer**.
- 3. Set the Virtual Service IP Address field to the required IP address, e.g. 192.168.1.250.
- 4. Set *Ports* to **8777**.
- 5. Set the *Layer 7 Protocol* to **TCP Mode**.
- 6. Click Update.
- 7. Now click **Modify** next to the newly created VIP.
- 8. Scroll down to the Persistence section.
 - Set the Persistence Mode to None.
- 9. Click Update.

Configure the Associated Real Servers (RIPs)

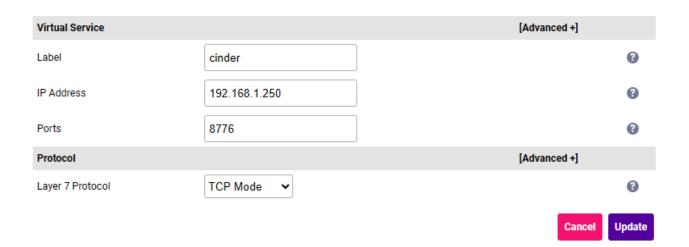
1. Using the WebUI, navigate to *Cluster Configuration > Layer 7 – Real Servers* and click on **Add a new Real Server** next to the newly created VIP.



- 2. Enter a suitable *Label* (name) for the Real Server, e.g. **Overcloud-controller-1**.
- 3. Set the Real Server IP Address field to the required IP address, e.g. 192.168.1.150.
- 4. Set the Real Server Port to 8777.
- 5. Click Update.
- 6. Repeat these steps to add additional Real Servers as required.

10.2.3. VIP 3 - cinder

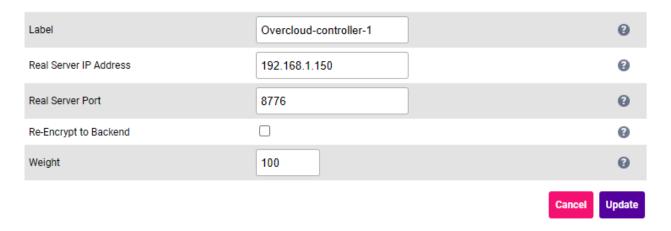
Virtual Service (VIP) Configuration



- 2. Enter a suitable *Label* (name) for the Virtual Service, e.g. **cinder**.
- 3. Set the Virtual Service IP Address field to the required IP address, e.g. 192.168.1.250.
- 4. Set Ports to 8776.
- 5. Set the Layer 7 Protocol to TCP Mode.
- 6. Click Update.
- 7. Now click **Modify** next to the newly created VIP.

- 8. Scroll down to the Persistence section.
 - Set the *Persistence Mode* to **None**.
- 9. Click Update.

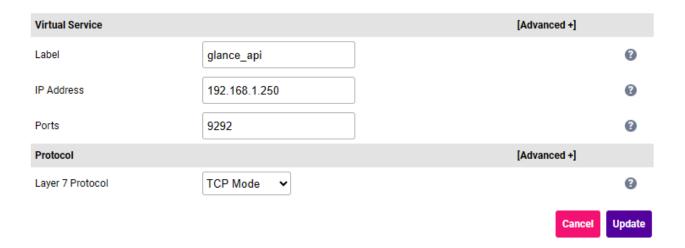
1. Using the WebUI, navigate to *Cluster Configuration > Layer 7 – Real Servers* and click on **Add a new Real**Server next to the newly created VIP.



- 2. Enter a suitable *Label* (name) for the Real Server, e.g. **Overcloud-controller-1**.
- 3. Set the Real Server IP Address field to the required IP address, e.g. 192.168.1.150.
- 4. Set the Real Server Port to 8776.
- 5. Click Update.
- 6. Repeat these steps to add additional Real Servers as required.

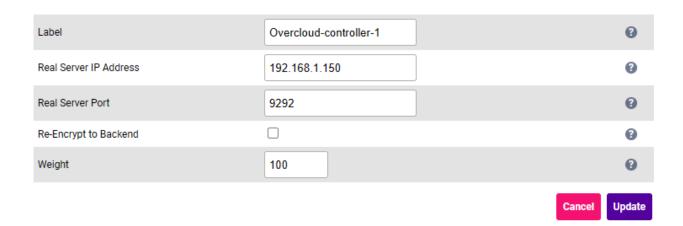
10.2.4. VIP 4 - glance_api

Virtual Service (VIP) Configuration



- 2. Enter a suitable *Label* (name) for the Virtual Service, e.g. **glance_api**.
- 3. Set the Virtual Service IP Address field to the required IP address, e.g. 192.168.1.250.
- 4. Set Ports to 9292.
- 5. Set the Layer 7 Protocol to TCP Mode.
- 6. Click Update.
- 7. Now click **Modify** next to the newly created VIP.
- 8. Scroll down to the *Persistence* section.
 - Set the *Persistence Mode* to **None**.
- 9. Click Update.

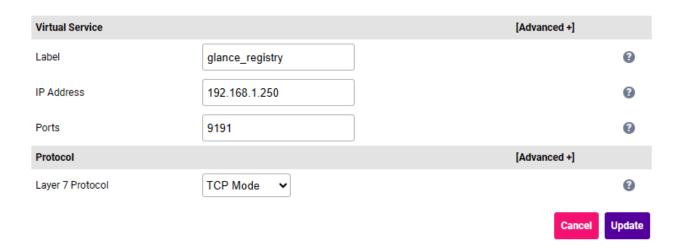
1. Using the WebUI, navigate to *Cluster Configuration > Layer 7 – Real Servers* and click on **Add a new Real**Server next to the newly created VIP.



- 2. Enter a suitable *Label* (name) for the Real Server, e.g. **Overcloud-controller-1**.
- 3. Set the Real Server IP Address field to the required IP address, e.g. 192.168.1.150.
- 4. Set the Real Server Port to 9292.
- 5. Click Update.
- 6. Repeat these steps to add additional Real Servers as required.

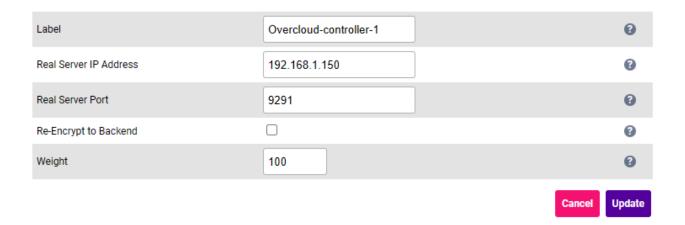
10.2.5. VIP 5 - glance_registry

Virtual Service (VIP) Configuration



- 2. Enter a suitable *Label* (name) for the Virtual Service, e.g. **glance_registry**.
- 3. Set the Virtual Service IP Address field to the required IP address, e.g. 192.168.1.250.
- 4. Set Ports to 9191.
- 5. Set the Layer 7 Protocol to TCP Mode.
- 6. Click Update.
- 7. Now click **Modify** next to the newly created VIP.
- 8. Scroll down to the *Persistence* section.
 - Set the *Persistence Mode* to **None**.
- 9. Click **Update**.

1. Using the WebUI, navigate to *Cluster Configuration > Layer 7 – Real Servers* and click on **Add a new Real Server** next to the newly created VIP.



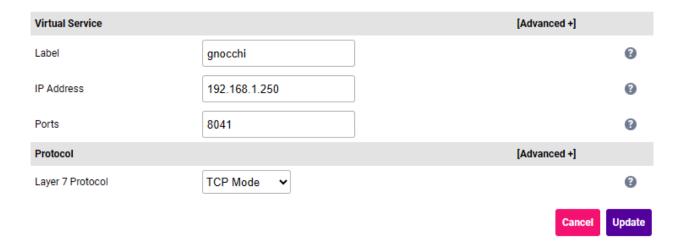
- 2. Enter a suitable *Label* (name) for the Real Server, e.g. **Overcloud-controller-1**.
- 3. Set the Real Server IP Address field to the required IP address, e.g. 192.168.1.150.
- 4. Set the Real Server Port to 9191.

- 5. Click Update.
- 6. Repeat these steps to add additional Real Servers as required.

10.2.6. VIP 6 - gnocchi

Virtual Service (VIP) Configuration

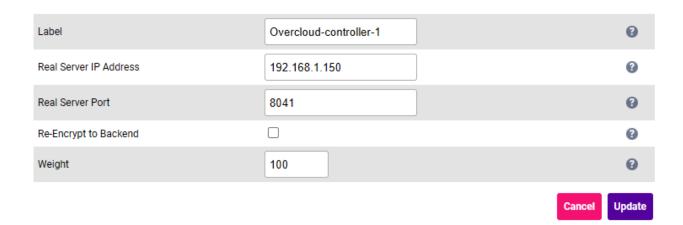
1. Using the WebUI, navigate to *Cluster Configuration > Layer 7 - Virtual Services* and click **Add a new Virtual Service**.



- 2. Enter a suitable Label (name) for the Virtual Service, e.g. gnocchi.
- 3. Set the Virtual Service IP Address field to the required IP address, e.g. 192.168.1.250.
- 4. Set Ports to 8041.
- 5. Set the Layer 7 Protocol to TCP Mode.
- 6. Click Update.
- 7. Now click **Modify** next to the newly created VIP.
- 8. Scroll down to the *Persistence* section.
 - Set the Persistence Mode to None.
- 9. Click **Update**.

Configure the Associated Real Servers (RIPs)

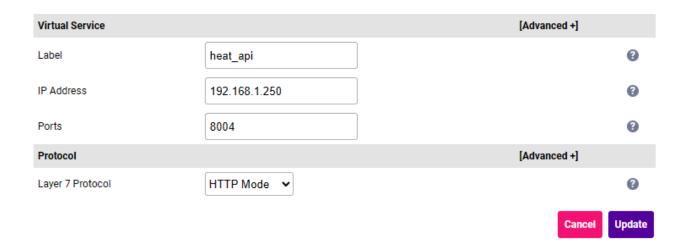
1. Using the WebUI, navigate to *Cluster Configuration > Layer 7 – Real Servers* and click on **Add a new Real Server** next to the newly created VIP.



- 2. Enter a suitable *Label* (name) for the Real Server, e.g. **Overcloud-controller-1**.
- 3. Set the Real Server IP Address field to the required IP address, e.g. 192.168.1.150.
- 4. Set the Real Server Port to 8041.
- 5. Click Update.
- 6. Repeat these steps to add additional Real Servers as required.

10.2.7. VIP 7 - heat_api

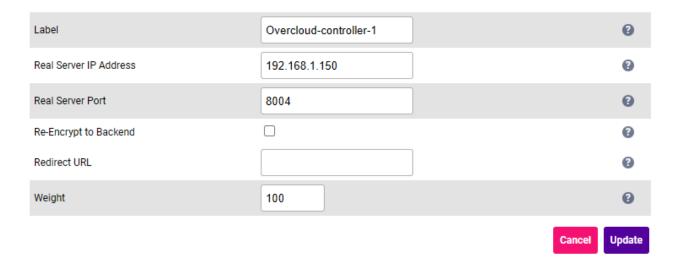
Virtual Service (VIP) Configuration



- 2. Enter a suitable *Label* (name) for the Virtual Service, e.g. **heat_api**.
- 3. Set the Virtual Service IP Address field to the required IP address, e.g. 192.168.1.250.
- 4. Set *Ports* to **8004**.
- 5. Set the Layer 7 Protocol to HTTP Mode.
- 6. Click Update.
- 7. Now click **Modify** next to the newly created VIP.

- 8. Scroll down to the Persistence section.
 - Set the *Persistence Mode* to **None**.
- 9. Click Update.

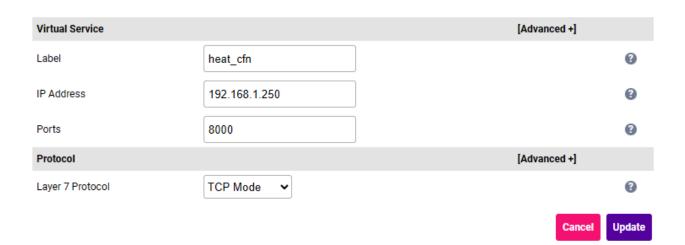
1. Using the WebUI, navigate to *Cluster Configuration > Layer 7 – Real Servers* and click on **Add a new Real**Server next to the newly created VIP.



- 2. Enter a suitable *Label* (name) for the Real Server, e.g. **Overcloud-controller-1**.
- 3. Set the Real Server IP Address field to the required IP address, e.g. 192.168.1.150.
- 4. Set the Real Server Port to 8004.
- 5. Click Update.
- 6. Repeat these steps to add additional Real Servers as required.

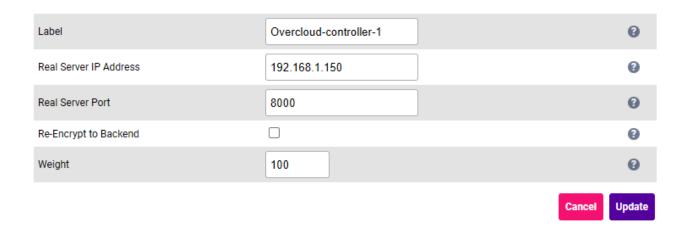
10.2.8. VIP 8 - heat_cfn

Virtual Service (VIP) Configuration



- 2. Enter a suitable *Label* (name) for the Virtual Service, e.g. heat_cfn.
- 3. Set the Virtual Service IP Address field to the required IP address, e.g. 192.168.1.250.
- 4. Set Ports to 8000.
- 5. Set the Layer 7 Protocol to TCP Mode.
- 6. Click Update.
- 7. Now click **Modify** next to the newly created VIP.
- 8. Scroll down to the *Persistence* section.
 - Set the *Persistence Mode* to **None**.
- 9. Click Update.

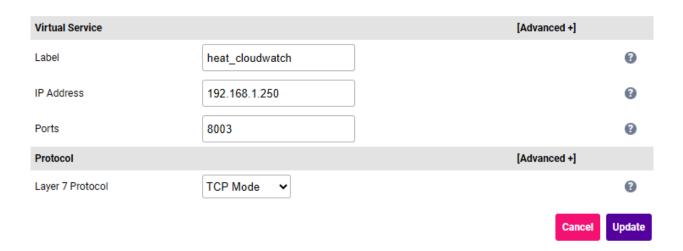
1. Using the WebUI, navigate to *Cluster Configuration > Layer 7 – Real Servers* and click on **Add a new Real**Server next to the newly created VIP.



- 2. Enter a suitable *Label* (name) for the Real Server, e.g. **Overcloud-controller-1**.
- 3. Set the Real Server IP Address field to the required IP address, e.g. 192.168.1.150.
- 4. Set the Real Server Port to 8000.
- 5. Click Update.
- 6. Repeat these steps to add additional Real Servers as required.

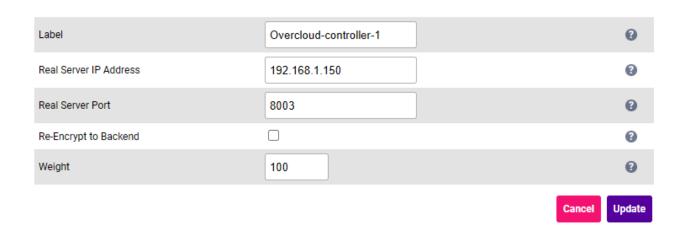
10.2.9. VIP 9 - heat_cloudwatch

Virtual Service (VIP) Configuration



- 2. Enter a suitable *Label* (name) for the Virtual Service, e.g. **heat_cloudwatch**.
- 3. Set the Virtual Service IP Address field to the required IP address, e.g. 192.168.1.250.
- 4. Set Ports to 8003.
- 5. Set the Layer 7 Protocol to TCP Mode.
- 6. Click Update.
- 7. Now click **Modify** next to the newly created VIP.
- 8. Scroll down to the *Persistence* section.
 - Set the *Persistence Mode* to **None**.
- 9. Click Update.

1. Using the WebUI, navigate to *Cluster Configuration > Layer 7 – Real Servers* and click on **Add a new Real Server** next to the newly created VIP.



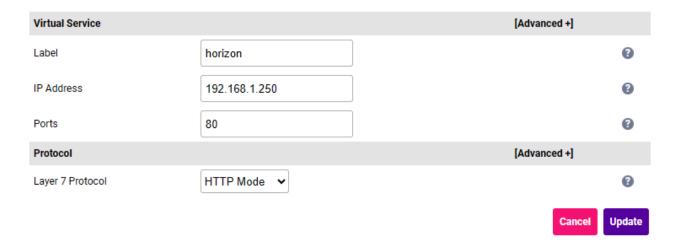
- 2. Enter a suitable *Label* (name) for the Real Server, e.g. **Overcloud-controller-1**.
- 3. Set the Real Server IP Address field to the required IP address, e.g. 192.168.1.150.
- 4. Set the Real Server Port to 8003.

- 5. Click Update.
- 6. Repeat these steps to add additional Real Servers as required.

10.2.10. VIP 10 - horizon

Virtual Service (VIP) Configuration

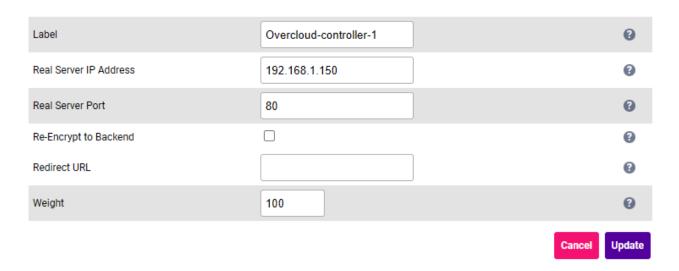
1. Using the WebUI, navigate to *Cluster Configuration > Layer 7 - Virtual Services* and click **Add a new Virtual Service**.



- 2. Enter a suitable *Label* (name) for the Virtual Service, e.g. horizon.
- 3. Set the Virtual Service IP Address field to the required IP address, e.g. 192.168.1.250.
- 4. Set Ports to 80.
- 5. Set the Layer 7 Protocol to HTTP Mode.
- 6. Click **Update**.
- 7. Now click **Modify** next to the newly created VIP.
- 8. Scroll down to the *Persistence* section.
 - Ensure that the *Persistence Mode* is set to **HTTP Cookie**.
- 9. Click Update.

Configure the Associated Real Servers (RIPs)

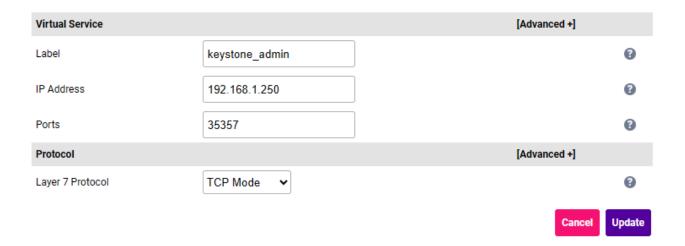
1. Using the WebUI, navigate to *Cluster Configuration > Layer 7 – Real Servers* and click on **Add a new Real Server** next to the newly created VIP.



- 2. Enter a suitable *Label* (name) for the Real Server, e.g. **Overcloud-controller-1**.
- 3. Set the Real Server IP Address field to the required IP address, e.g. 192.168.1.150.
- 4. Set the Real Server Port to 80.
- 5. Click Update.
- 6. Repeat these steps to add additional Real Servers as required.

10.2.11. VIP 11 - keystone_admin

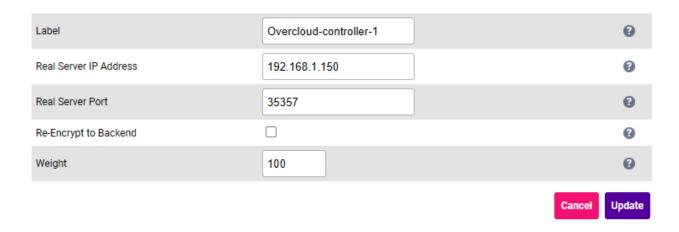
Virtual Service (VIP) Configuration



- 2. Enter a suitable Label (name) for the Virtual Service, e.g. keystone_admin.
- 3. Set the Virtual Service IP Address field to the required IP address, e.g. 192.168.1.250.
- 4. Set *Ports* to **35357**.
- 5. Set the Layer 7 Protocol to TCP Mode.
- 6. Click Update.

- 7. Now click **Modify** next to the newly created VIP.
- 8. Scroll down to the Persistence section.
 - Set the *Persistence Mode* to **None**.
- 9. Click Update.

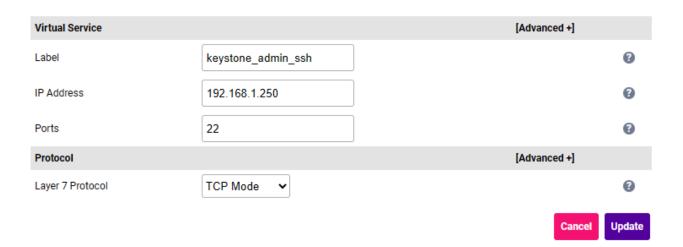
1. Using the WebUI, navigate to *Cluster Configuration > Layer 7 – Real Servers* and click on **Add a new Real**Server next to the newly created VIP.



- 2. Enter a suitable *Label* (name) for the Real Server, e.g. **Overcloud-controller-1**.
- 3. Set the Real Server IP Address field to the required IP address, e.g. 192.168.1.150.
- 4. Set the Real Server Port to 35357.
- 5. Click **Update**.
- 6. Repeat these steps to add additional Real Servers as required.

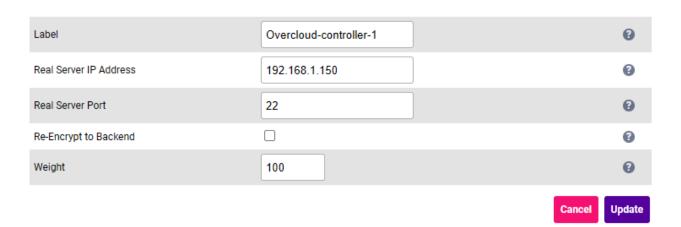
10.2.12. VIP 12 - keystone_admin_ssh

Virtual Service (VIP) Configuration



- 2. Enter a suitable *Label* (name) for the Virtual Service, e.g. **keystone_admin_ssh**.
- 3. Set the Virtual Service IP Address field to the required IP address, e.g. 192.168.1.250.
- 4. Set Ports to 22.
- 5. Set the Layer 7 Protocol to TCP Mode.
- 6. Click Update.
- 7. Now click **Modify** next to the newly created VIP.
- 8. Scroll down to the *Persistence* section.
 - Set the *Persistence Mode* to **None**.
- 9. Click Update.

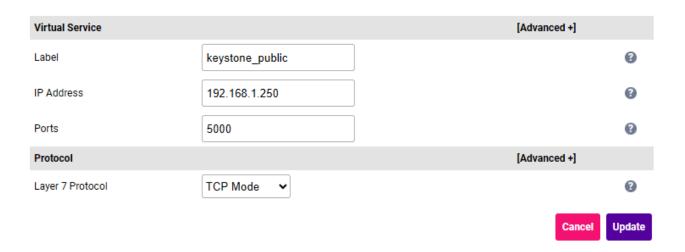
1. Using the WebUI, navigate to *Cluster Configuration > Layer 7 – Real Servers* and click on **Add a new Real**Server next to the newly created VIP.



- 2. Enter a suitable *Label* (name) for the Real Server, e.g. **Overcloud-controller-1**.
- 3. Set the Real Server IP Address field to the required IP address, e.g. 192.168.1.150.
- 4. Set the Real Server Port to 22.
- 5. Click Update.
- 6. Repeat these steps to add additional Real Servers as required.

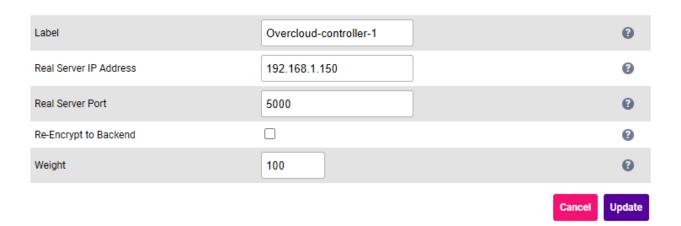
10.2.13. VIP 13 - keystone_public

Virtual Service (VIP) Configuration



- 2. Enter a suitable *Label* (name) for the Virtual Service, e.g. **keystone_public**.
- 3. Set the Virtual Service IP Address field to the required IP address, e.g. 192.168.1.250.
- 4. Set *Ports* to **5000**.
- 5. Set the *Layer 7 Protocol* to **TCP Mode**.
- 6. Click Update.
- 7. Now click **Modify** next to the newly created VIP.
- 8. Scroll down to the Persistence section.
 - Set the Persistence Mode to None.
- 9. Click Update.

1. Using the WebUI, navigate to *Cluster Configuration > Layer 7 – Real Servers* and click on **Add a new Real Server** next to the newly created VIP.



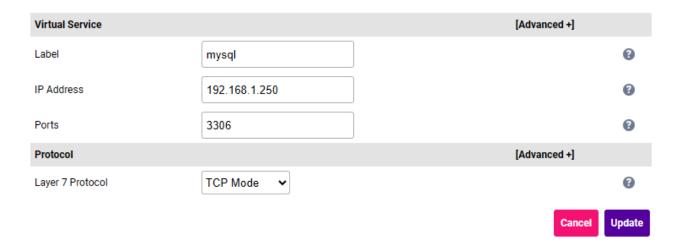
- 2. Enter a suitable *Label* (name) for the Real Server, e.g. **Overcloud-controller-1**.
- 3. Set the Real Server IP Address field to the required IP address, e.g. 192.168.1.150.
- 4. Set the *Real Server Port* to **5000**.

- 5. Click Update.
- 6. Repeat these steps to add additional Real Servers as required.

10.2.14. VIP 14 - mysql

Virtual Service (VIP) Configuration

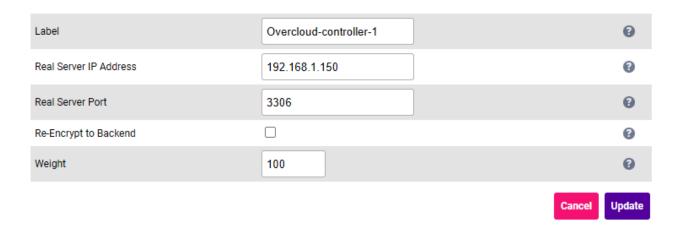
1. Using the WebUI, navigate to *Cluster Configuration > Layer 7 - Virtual Services* and click **Add a new Virtual Service**.



- 2. Enter a suitable Label (name) for the Virtual Service, e.g. mysql.
- 3. Set the Virtual Service IP Address field to the required IP address, e.g. 192.168.1.250.
- 4. Set Ports to 3306.
- 5. Set the Layer 7 Protocol to TCP Mode.
- 6. Click Update.
- 7. Now click **Modify** next to the newly created VIP.
- 8. Scroll down to the *Persistence* section and click [Advanced].
 - Set the Persistence Mode to Last Successful.
 - Set the *Persistence Timeout* to **0**.
 - Set the Persistence Table Size to 1000.
- 9. Click Update.

Configure the Associated Real Servers (RIPs)

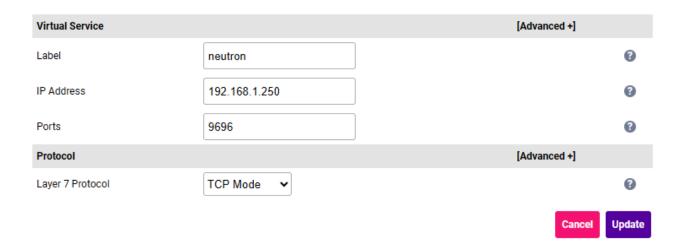
1. Using the WebUI, navigate to *Cluster Configuration > Layer 7 – Real Servers* and click on **Add a new Real Server** next to the newly created VIP.



- 2. Enter a suitable *Label* (name) for the Real Server, e.g. **Overcloud-controller-1**.
- 3. Set the *Real Server IP Address* field to the required IP address, e.g. 192.168.1.150.
- 4. Set the Real Server Port to 3306.
- 5. Click Update.
- 6. Repeat these steps to add additional Real Servers as required.

10.2.15. VIP 15 - neutron

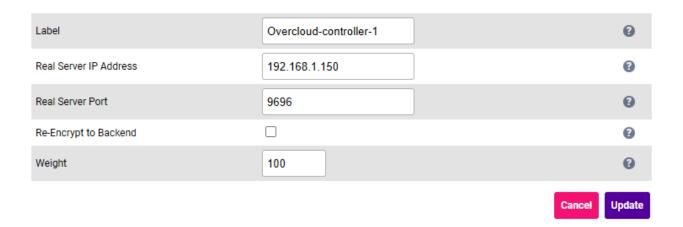
Virtual Service (VIP) Configuration



- 2. Enter a suitable *Label* (name) for the Virtual Service, e.g. **neutron**.
- 3. Set the Virtual Service IP Address field to the required IP address, e.g. 192.168.1.250.
- 4. Set Ports to 9696.
- 5. Set the Layer 7 Protocol to TCP Mode.
- 6. Click Update.
- 7. Now click **Modify** next to the newly created VIP.

- 8. Scroll down to the Persistence section.
 - Set the *Persistence Mode* to **None**.
- 9. Click Update.

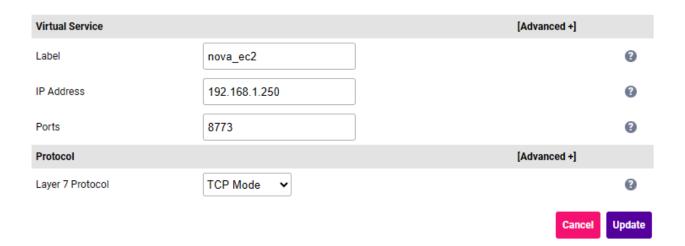
1. Using the WebUI, navigate to *Cluster Configuration > Layer 7 – Real Servers* and click on **Add a new Real**Server next to the newly created VIP.



- 2. Enter a suitable *Label* (name) for the Real Server, e.g. **Overcloud-controller-1**.
- 3. Set the Real Server IP Address field to the required IP address, e.g. 192.168.1.150.
- 4. Set the Real Server Port to 9696.
- 5. Click **Update**.
- 6. Repeat these steps to add additional Real Servers as required.

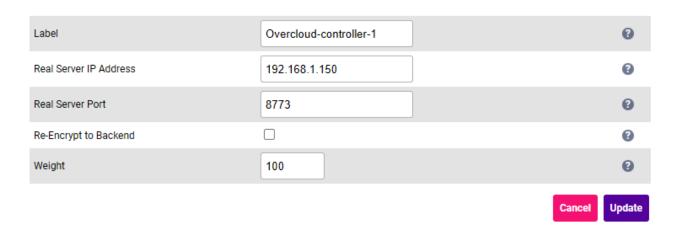
10.2.16. VIP 16 - nova_ec2

Virtual Service (VIP) Configuration



- 2. Enter a suitable *Label* (name) for the Virtual Service, e.g. **nova_ec2**.
- 3. Set the Virtual Service IP Address field to the required IP address, e.g. 192.168.1.250.
- 4. Set Ports to 8773.
- 5. Set the Layer 7 Protocol to TCP Mode.
- 6. Click Update.
- 7. Now click **Modify** next to the newly created VIP.
- 8. Scroll down to the *Persistence* section.
 - Set the *Persistence Mode* to **None**.
- 9. Click Update.

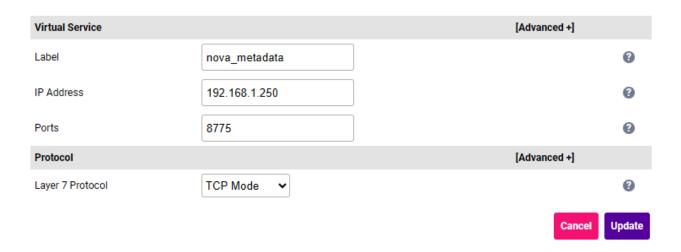
1. Using the WebUI, navigate to *Cluster Configuration > Layer 7 – Real Servers* and click on **Add a new Real**Server next to the newly created VIP.



- 2. Enter a suitable *Label* (name) for the Real Server, e.g. **Overcloud-controller-1**.
- 3. Set the Real Server IP Address field to the required IP address, e.g. 192.168.1.150.
- 4. Set the Real Server Port to 8773.
- 5. Click **Update**.
- 6. Repeat these steps to add additional Real Servers as required.

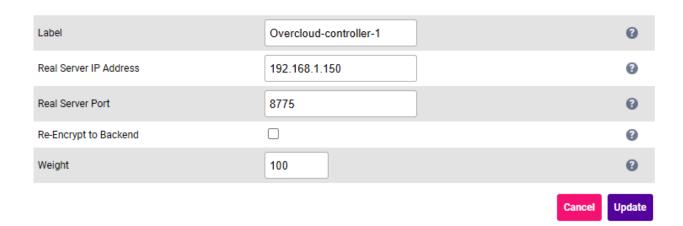
10.2.17. VIP 17 - nova_metadata

Virtual Service (VIP) Configuration



- 2. Enter a suitable *Label* (name) for the Virtual Service, e.g. **nova_metadata**.
- 3. Set the Virtual Service IP Address field to the required IP address, e.g. 192.168.1.250.
- 4. Set Ports to 8775.
- 5. Set the *Layer 7 Protocol* to **TCP Mode**.
- 6. Click Update.
- 7. Now click **Modify** next to the newly created VIP.
- 8. Scroll down to the *Persistence* section.
 - Set the *Persistence Mode* to **None**.
- 9. Click Update.

1. Using the WebUI, navigate to *Cluster Configuration > Layer 7 – Real Servers* and click on **Add a new Real Server** next to the newly created VIP.



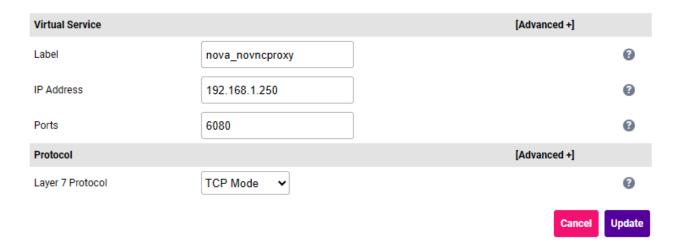
- 2. Enter a suitable *Label* (name) for the Real Server, e.g. **Overcloud-controller-1**.
- 3. Set the Real Server IP Address field to the required IP address, e.g. 192.168.1.150.
- 4. Set the Real Server Port to 8775.

- 5. Click Update.
- 6. Repeat these steps to add additional Real Servers as required.

10.2.18. VIP 18 - nova_novncproxy

Virtual Service (VIP) Configuration

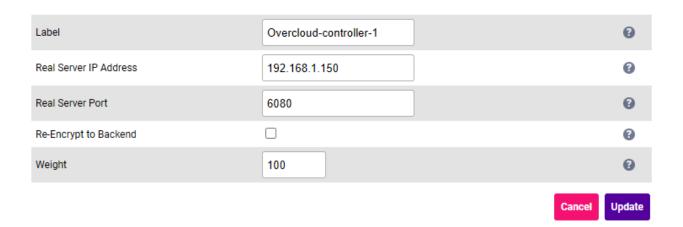
1. Using the WebUI, navigate to *Cluster Configuration > Layer 7 - Virtual Services* and click **Add a new Virtual Service**.



- 2. Enter a suitable Label (name) for the Virtual Service, e.g. nova_novncproxy.
- 3. Set the Virtual Service IP Address field to the required IP address, e.g. 192.168.1.250.
- 4. Set Ports to 6080.
- 5. Set the Layer 7 Protocol to TCP Mode.
- 6. Click Update.
- 7. Now click **Modify** next to the newly created VIP.
- 8. Scroll down to the Persistence section.
 - Ensure that the *Persistence Mode* is set to **Source IP**.
- 9. Click Update.

Configure the Associated Real Servers (RIPs)

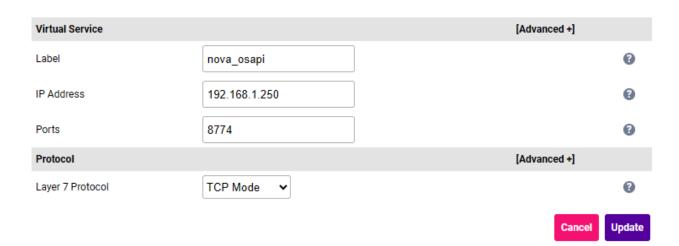
1. Using the WebUI, navigate to *Cluster Configuration > Layer 7 – Real Servers* and click on **Add a new Real Server** next to the newly created VIP.



- 2. Enter a suitable *Label* (name) for the Real Server, e.g. **Overcloud-controller-1**.
- 3. Set the Real Server IP Address field to the required IP address, e.g. 192.168.1.150.
- 4. Set the Real Server Port to 6080.
- 5. Click **Update**.
- 6. Repeat these steps to add additional Real Servers as required.

10.2.19. VIP 19 - nova_osapi

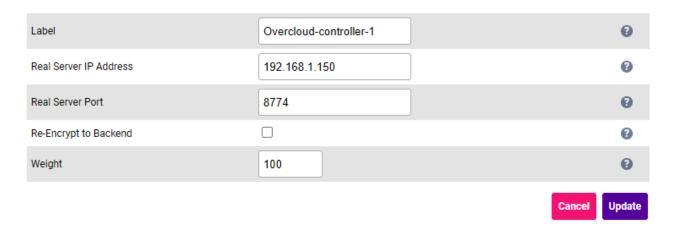
Virtual Service (VIP) Configuration



- 2. Enter a suitable Label (name) for the Virtual Service, e.g. nova_osapi.
- 3. Set the Virtual Service IP Address field to the required IP address, e.g. 192.168.1.250.
- 4. Set *Ports* to **8774**.
- 5. Set the *Layer 7 Protocol* to **TCP Mode**.
- 6. Click Update.
- 7. Now click **Modify** next to the newly created VIP.

- 8. Scroll down to the Persistence section.
 - Set the *Persistence Mode* to **None**.
- 9. Click Update.

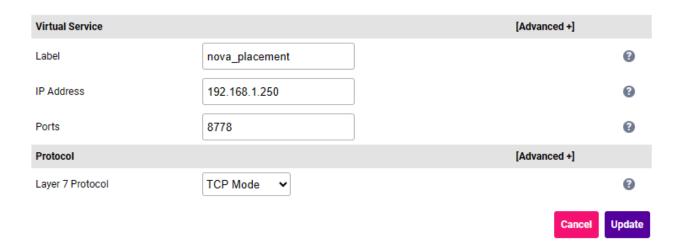
1. Using the WebUI, navigate to *Cluster Configuration > Layer 7 – Real Servers* and click on **Add a new Real**Server next to the newly created VIP.



- 2. Enter a suitable *Label* (name) for the Real Server, e.g. **Overcloud-controller-1**.
- 3. Set the Real Server IP Address field to the required IP address, e.g. 192.168.1.150.
- 4. Set the Real Server Port to 8774.
- 5. Click **Update**.
- 6. Repeat these steps to add additional Real Servers as required.

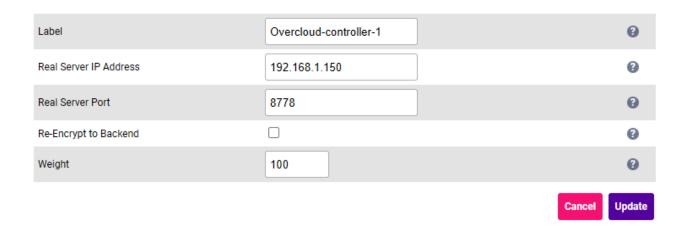
10.2.20. VIP 20 - nova_placement

Virtual Service (VIP) Configuration



- 2. Enter a suitable Label (name) for the Virtual Service, e.g. nova_placement.
- 3. Set the Virtual Service IP Address field to the required IP address, e.g. 192.168.1.250.
- 4. Set Ports to 8778.
- 5. Set the Layer 7 Protocol to TCP Mode.
- 6. Click Update.
- 7. Now click **Modify** next to the newly created VIP.
- 8. Scroll down to the *Persistence* section.
 - Set the *Persistence Mode* to **None**.
- 9. Click Update.

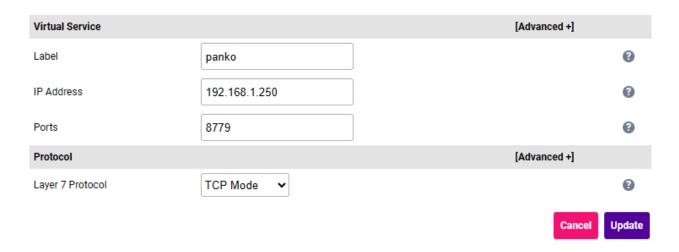
1. Using the WebUI, navigate to *Cluster Configuration > Layer 7 – Real Servers* and click on **Add a new Real**Server next to the newly created VIP.



- 2. Enter a suitable *Label* (name) for the Real Server, e.g. **Overcloud-controller-1**.
- 3. Set the Real Server IP Address field to the required IP address, e.g. 192.168.1.150.
- 4. Set the Real Server Port to 8778.
- 5. Click Update.
- 6. Repeat these steps to add additional Real Servers as required.

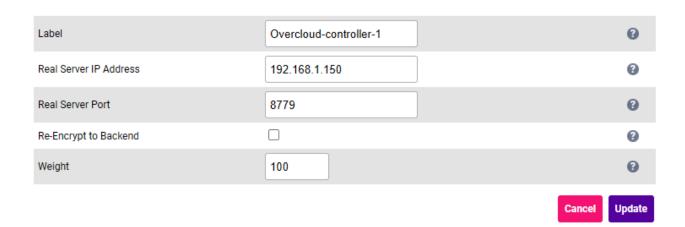
10.2.21. VIP 21 - panko

Virtual Service (VIP) Configuration



- 2. Enter a suitable *Label* (name) for the Virtual Service, e.g. **panko**.
- 3. Set the Virtual Service IP Address field to the required IP address, e.g. 192.168.1.250.
- 4. Set Ports to 8779.
- 5. Set the Layer 7 Protocol to TCP Mode.
- 6. Click **Update**.
- 7. Now click **Modify** next to the newly created VIP.
- 8 Scroll down to the **Persistence** section.
 - Set the Persistence Mode to None.
- 9. Click Update.

1. Using the WebUI, navigate to *Cluster Configuration > Layer 7 – Real Servers* and click on **Add a new Real**Server next to the newly created VIP.



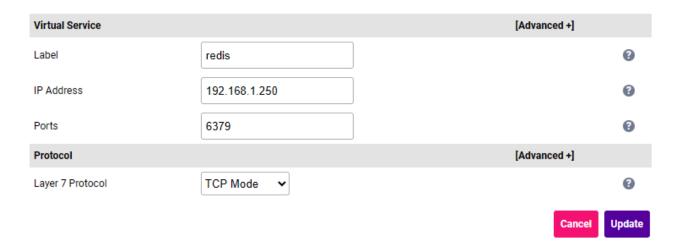
- 2. Enter a suitable *Label* (name) for the Real Server, e.g. **Overcloud-controller-1**.
- 3. Set the Real Server IP Address field to the required IP address, e.g. 192.168.1.150.
- 4. Set the Real Server Port to 8779.

- 5. Click Update.
- 6. Repeat these steps to add additional Real Servers as required.

10.2.22. VIP 22 - redis

Virtual Service (VIP) Configuration

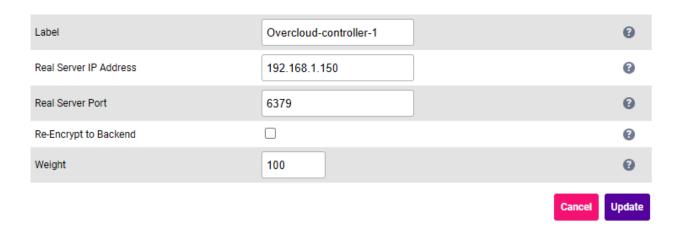
1. Using the WebUI, navigate to *Cluster Configuration > Layer 7 - Virtual Services* and click **Add a new Virtual Service**.



- 2. Enter a suitable Label (name) for the Virtual Service, e.g. redis.
- 3. Set the Virtual Service IP Address field to the required IP address, e.g. 192.168.1.250.
- 4. Set Ports to 6379.
- 5. Set the Layer 7 Protocol to TCP Mode.
- 6. Click Update.
- 7. Now click **Modify** next to the newly created VIP.
- 8. Scroll down to the *Persistence* section.
 - Set the Persistence Mode to Last Successful.
- 9. Click **Update**.

Configure the Associated Real Servers (RIPs)

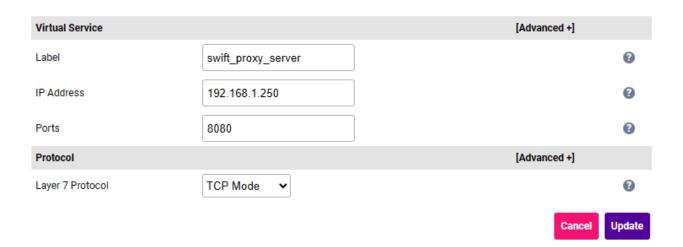
1. Using the WebUI, navigate to *Cluster Configuration > Layer 7 – Real Servers* and click on **Add a new Real Server** next to the newly created VIP.



- 2. Enter a suitable *Label* (name) for the Real Server, e.g. **Overcloud-controller-1**.
- 3. Set the Real Server IP Address field to the required IP address, e.g. 192.168.1.150.
- 4. Set the Real Server Port to 6379.
- 5. Click Update.
- 6. Repeat these steps to add additional Real Servers as required.

10.2.23. VIP 23 - swift_proxy_server

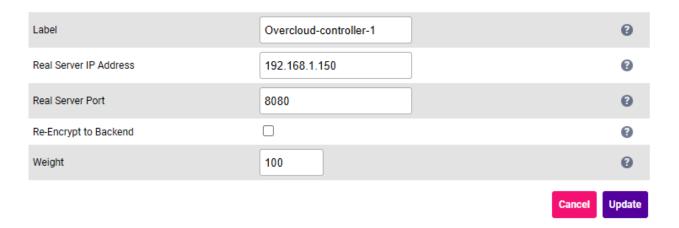
Virtual Service (VIP) Configuration



- 2. Enter a suitable *Label* (name) for the Virtual Service, e.g. **swift_proxy_server**.
- 3. Set the Virtual Service IP Address field to the required IP address, e.g. 192.168.1.250.
- 4. Set *Ports* to **8080**.
- 5. Set the Layer 7 Protocol to TCP Mode.
- 6. Click **Update**.
- 7. Now click **Modify** next to the newly created VIP.

- 8. Scroll down to the Persistence section.
 - Set the *Persistence Mode* to **None**.
- 9. Click Update.

1. Using the WebUI, navigate to *Cluster Configuration > Layer 7 – Real Servers* and click on **Add a new Real**Server next to the newly created VIP.



- 2. Enter a suitable *Label* (name) for the Real Server, e.g. **Overcloud-controller-1**.
- 3. Set the Real Server IP Address field to the required IP address, e.g. 192.168.1.150.
- 4. Set the Real Server Port to 8080.
- 5. Click **Update**.
- 6. Repeat these steps to add additional Real Servers as required.

10.3. Finalizing the Configuration

To apply the new settings, HAproxy must be reloaded. This can be done using the button in the "Commit changes" box at the top of the screen or by using the Restart Services menu option:

- 1. Using the WebUI, navigate to: Maintenance > Restart Services.
- 2. Click Reload HAProxy.

11. Testing & Verification

Note
For additional guidance on diagnosing and resolving any issues you may have, please also refer to Diagnostics & Troubleshooting.

11.1. Accessing Red Hat OpenStack via the Load Balancer

Verify that you're able to successfully access all load balanced applications and services via the Virtual Services on the load balancer.

8 Note

Make sure that DNS is updated so that any FQDNs used point to the VIPs rather than individual servers.

11.2. Using System Overview

The System Overview can be viewed in the WebUI. It shows a graphical view of all Virtual Services & the associated Real Servers (i.e. the OpenStack servers) and shows the state/health of each server as well as the overall state of each cluster. The example below shows that all servers are healthy (green) and available to accept connections:

2025-05-27 09:32:46 UTC

	VIRTUAL SERVICE ♦	IP ♦	PORTS ♦	CONNS ♦	PROTOCOL ♦	METHOD 4	MODE ♦	
	aodh	192.168.1.250	8042	0	ТСР	Layer 7	Proxy	8,
	REAL SERVER	IP	PORTS	WEIGHT	CONNS			
^	Overcloud-controll	192.168.1.150	8042	100	0	Drain	Halt	2
^	Overcloud-controll	192.168.1.151	8042	100	0	Drain	Halt	8
1	Overcloud-controll	192.168.1.152	8042	100	0	Drain	Halt	2
1	ceilometer	192.168.1.250	8777	0	ТСР	Layer 7	Proxy	9
1	cinder	192.168.1.250	8776	0	ТСР	Layer 7	Proxy	ľ
1	glance_api	192.168.1.250	9292	0	ТСР	Layer 7	Proxy	L
1	glance_registry	192.168.1.250	9191	0	ТСР	Layer 7	Proxy	L
1	gnocchi	192.168.1.250	8041	0	ТСР	Layer 7	Proxy	L
1	heat_api	192.168.1.250	8004	0	ТСР	Layer 7	Proxy	Į.
1	heat_cfn	192.168.1.250	8000	0	ТСР	Layer 7	Proxy	L
1	heat_cloudwatch	192.168.1.250	8003	0	ТСР	Layer 7	Proxy	L
_	horizon	192 168 1 250	80	0	нттр	Laver 7	Provv	la la

12. Technical Support

For more details about configuring the appliance and assistance with designing your deployment please don't hesitate to contact the support team using the following email address: support@loadbalancer.org.

13. Further Documentation

For additional information, please refer to the Administration Manual.



14. Appendix

14.1. Configuring HA - Adding a Secondary Appliance

Our recommended configuration is to use a clustered HA pair of load balancers to provide a highly available and resilient load balancing solution. We recommend that the Primary appliance is fully configured first, then the Secondary appliance can be added to create an HA pair. Once the HA pair is configured, load balanced services must be configured and modified on the Primary appliance. The Secondary appliance will be automatically kept in sync.

Note

For Enterprise Azure, the HA pair should be configured first. For more information, please refer to the Azure Quick Start/Configuration Guide available in the documentation library

The clustered HA pair uses Heartbeat to determine the state of the other appliance. Should the active device (normally the Primary) suffer a failure, the passive device (normally the Secondary) will take over.

14.1.1. Non-Replicated Settings

A number of settings are not replicated as part of the Primary/Secondary pairing process and therefore must be manually configured on the Secondary appliance. These are listed by WebUI menu option in the table below:

WebUI Main Menu Option	Sub Menu Option	Description
Local Configuration	Hostname & DNS	Hostname and DNS settings
Local Configuration	Network Interface Configuration	Interface IP addresses, bonding configuration and VLANs
Local Configuration	Routing	Default gateways and static routes
Local Configuration	System Date & time	Time and date related settings
Local Configuration	Physical – Advanced Configuration	Various appliance settings
Local Configuration	Portal Management	Portal management settings
Local Configuration	Security	Security settings
Local Configuration	SNMP Configuration	SNMP settings
Local Configuration	Graphing	Graphing settings
Local Configuration	License Key	Appliance licensing
Maintenance	Backup & Restore	Local XML backups
Maintenance	Software Updates	Appliance software updates
Maintenance	Firewall Script	Firewall (iptables) configuration
Maintenance	Firewall Lockdown Wizard	Appliance management lockdown settings

(!) Important

Make sure that where any of the above have been configured on the Primary appliance, they're also configured on the Secondary.

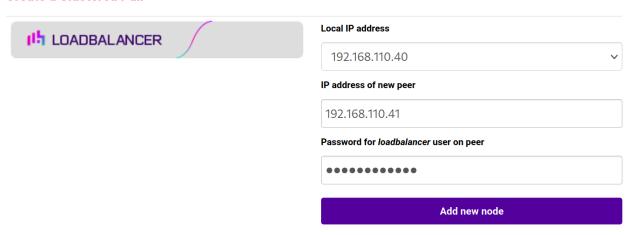
14.1.2. Configuring the HA Clustered Pair

8 Note

If you have already run the firewall lockdown wizard on either appliance, you'll need to ensure that it is temporarily disabled on both appliances whilst performing the pairing process.

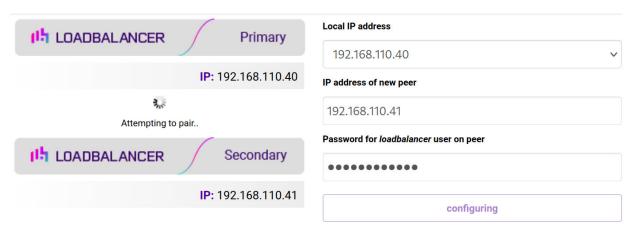
- 1. Deploy a second appliance that will be the Secondary and configure initial network settings.
- 2. Using the WebUI on the Primary appliance, navigate to: *Cluster Configuration > High-Availability Configuration*.

Create a Clustered Pair



- 3. Specify the IP address and the *loadbalancer* user's password for the Secondary (peer) appliance as shown in the example above.
- 4. Click Add new node.
- 5. The pairing process now commences as shown below:

Create a Clustered Pair

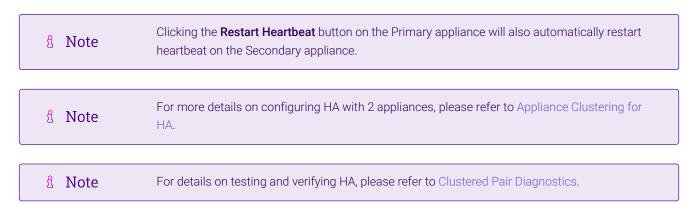


6. Once complete, the following will be displayed on the Primary appliance:

High Availability Configuration - primary



7. To finalize the configuration, restart heartbeat and any other services as prompted in the "Commit changes" message box at the top of the screen.



15. Document Revision History

Version	Date	Change	Reason for Change	Changed By
1.0.0	5 June 2025	Initial version		RJC



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