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1. About this Guide

This guide details the steps required to configure a load balanced HPE Ezmeral Data Fabric Object Store environment utilizing Loadbalancer.org appliances. It covers the configuration of the load balancers and also any HPE Ezmeral Data Fabric configuration changes that are required to enable load balancing.

For more information about initial appliance deployment, network configuration and using the Web User Interface (WebUI), please also refer to the Administration Manual.

2. Loadbalancer.org Appliances Supported

All our products can be used with HPE Ezmeral Data Fabric Object Store. For full specifications of available models please refer to https://www.loadbalancer.org/products.

Some features may not be supported in all cloud platforms due to platform specific limitations, please check with Loadbalancer.org support for further details.

3. Software Versions Supported

3.1. Loadbalancer.org Appliance

- V8.6.1 and later

Note: The screenshots used throughout this document aim to track the latest Loadbalancer.org software version. If using an older software version, note that the screenshots presented here may not match the WebUI exactly.

3.2. HPE Ezmeral Data Fabric Object Store

- All versions

4. HPE Ezmeral Data Fabric Object Store

HPE Ezmeral Data Fabric Object Store is HPE’s native implementation of an object storage solution. It provides efficient and optimised S3-based access to data stored in HPE Ezmeral Data Fabric: HPE’s industry-leading data platform.

5. Port Options for HPE Ezmeral Data Fabric Object Store

The MOSS (Multithreaded Object Store Server) nodes in an HPE Ezmeral Data Fabric Object Store deployment listen for incoming client connections on port 9000 by default. The MOSS nodes can be configured to provide either HTTP or HTTPS-based access.

5.1. Clients Use Port 9000

If incoming client connections will be expected to use the destination port 9000 then the load balancer should be configured with a virtual service listening on port 9000.
5.2. Clients Use Port 80
If incoming client connections will be HTTP-based then it is possible to configure the load balancer with a virtual service listening on port 80 to allow clients to connect using the well-known port number for HTTP (as an alternative to clients having to connect using non-standard port 9000).

5.3. Clients Use Port 443
If incoming client connections will be HTTPS-based then it is possible to configure the load balancer with a virtual service listening on port 443 to allow clients to connect using the well-known port number for HTTPS (as an alternative to clients having to connect using non-standard port 9000).

5.4. Force to HTTPS
If the MOSS nodes are configured for HTTPS-based access then it is possible to configure the load balancer with a dummy virtual service listening on port 80 to redirect clients that attempt to connect using HTTP to reconnect using HTTPS. Instructions on how to configure this are provided in Section 9.4, “Configuring the Optional “Force to HTTPS” Service”.

© Copyright Loadbalancer.org • Documentation • Load Balancing HPE Ezmeral Data Fabric Object Store
6. Load Balancing HPE Ezmeral Data Fabric Object Store

6.1. Persistence (aka Server Affinity)
HPE Ezmeral Data Fabric Object Store does not require session affinity at the load balancing layer. S3 requests are spread across all MOSS nodes as evenly as possible to try and distribute the load across the MOSS nodes as evenly as possible.

6.2. Virtual Service (VIP) Requirements
To provide load balancing and HA for HPE Ezmeral Data Fabric Object Store, a single VIP is required:

- MOSS Service

Optionally, an additional VIP may be required as follows:

- Force to HTTPS Redirect

6.3. Port Requirements
The following table shows the ports that are load balanced:

<table>
<thead>
<tr>
<th>Ports</th>
<th>Protocols</th>
<th>Use</th>
</tr>
</thead>
<tbody>
<tr>
<td>80, 443, 9000</td>
<td>TCP/HTTP(S)/S3</td>
<td>S3 Object Store Access</td>
</tr>
</tbody>
</table>

7. Deployment Concept

VIPs = Virtual IP Addresses
The load balancer can be deployed as a single unit, although Loadbalancer.org recommends a clustered pair for resilience & high availability. Please refer to the section Configuring HA - Adding a Secondary Appliance in the appendix for more details on configuring a clustered pair.

8. Loadbalancer.org Appliance – the Basics

8.1. Virtual Appliance

A fully featured, fully supported 30 day trial is available if you are conducting a PoC (Proof of Concept) deployment. The VA is currently available for VMware, Virtual Box, Hyper-V, KVM, XEN and Nutanix AHV and has been optimized for each Hypervisor. By default, the VA is allocated 2 vCPUs, 4GB of RAM and has a 20GB virtual disk. The Virtual Appliance can be downloaded [here](#).

The same download is used for the licensed product, the only difference is that a license key file (supplied by our sales team when the product is purchased) must be applied using the appliance’s WebUI.

Please refer to Virtual Appliance Installation and the ReadMe.txt text file included in the VA download for additional information on deploying the VA using the various Hypervisors.

The VA has 4 network adapters. For VMware only the first adapter (eth0) is connected by default. For HyperV, KVM, XEN and Nutanix AHV all adapters are disconnected by default. Use the network configuration screen within the Hypervisor to connect the required adapters.

8.2. Initial Network Configuration

After boot up, follow the instructions on the appliance console to configure the management IP address, subnet mask, default gateway, DNS Server and other network settings.

Be sure to set a secure password for the load balancer, when prompted during the setup routine.

8.3. Accessing the Appliance WebUI

The WebUI is accessed using a web browser. By default, users are authenticated using Apache authentication. Users can also be authenticated against LDAP, LDAPS, Active Directory or Radius - for more information, please refer to External Authentication.

There are certain differences when accessing the WebUI for the cloud appliances. For details, please refer to the relevant Quick Start / Configuration Guide.

A number of compatibility issues have been found with various versions of Microsoft Internet Explorer and Edge. The WebUI has been tested and verified using both Chrome & Firefox.
1. Using a browser, navigate to the following URL:


   "Note" You'll receive a warning about the WebUI's certificate. This is due to the default self signed certificate that is used. If preferred, you can upload your own certificate - for more information, please refer to Appliance Security Features.

2. Log in to the WebUI using the following credentials:

   **Username**: loadbalancer  
   **Password**: <configured-during-network-setup-wizard>

   "Note" To change the password, use the WebUI menu option: Maintenance > Passwords.

   Once logged in, the WebUI will be displayed as shown below:
3. You'll be asked if you want to run the Setup Wizard. Click **Dismiss** if you're following a guide or want to configure the appliance manually. Click **Accept** to start the Setup Wizard.

**Note**
The Setup Wizard can only be used to configure Layer 7 services.

**Main Menu Options**

**System Overview** - Displays a graphical summary of all VIPs, RIPv and key appliance statistics

**Local Configuration** - Configure local host settings such as IP address, DNS, system time etc.

**Cluster Configuration** - Configure load balanced services such as VIPs & RIPv

**Maintenance** - Perform maintenance tasks such as service restarts and taking backups

**View Configuration** - Display the saved appliance configuration settings

**Reports** - View various appliance reports & graphs

**Logs** - View various appliance logs

**Support** - Create a support download, contact the support team & access useful links
8.4. Appliance Software Update

To ensure that the appliance(s) are running the latest software version, we recommend a software update check is performed.

Determining the Current Software Version

The software version is displayed at the bottom of the WebUI as shown in the example below:

Checking for Updates using Online Update

1. Using the WebUI, navigate to: Maintenance > Software Update.
2. Select Online Update.
3. If the latest version is already installed, a message similar to the following will be displayed:

   **Information:** Version v8.9.0 is the current release. No updates are available

4. If an update is available, you’ll be presented with a list of new features, improvements, bug fixes and security related updates.
5. Click Online Update to start the update process.
6. Once complete (the update can take several minutes depending on download speed and upgrade version) the following message will be displayed:

   **Information:** Update completed successfully.

7. If services need to be reloaded/restarted or the appliance needs a full restart, you’ll be prompted accordingly.

Using Offline Update

If the load balancer does not have access to the Internet, offline update can be used.
Please contact support@loadbalancer.org to check if an update is available and obtain the latest offline update files.

**To perform an offline update:**

1. Using the WebUI, navigate to: **Maintenance > Software Update**.
2. Select **Offline Update**.
3. The following screen will be displayed:

   **Software Update**

   **Offline Update**

   The following steps will lead you through offline update.

   1. Contact Loadbalancer.org support to obtain the offline update archive and checksum.
   2. Save the archive and checksum to your local machine.
   3. Select the archive and checksum files in the upload form below.
   4. Click Upload and Install to begin the update process.

   **Archive:** Choose File  
   **Checksum:** Choose File

   ![Upload and Install button](image)

4. Select the **Archive** and **Checksum** files.
5. Click **Upload and Install**.
6. If services need to be reloaded/restarted or the appliance needs a full restart, you'll be prompted accordingly.

**8.5. Ports Used by the Appliance**

By default, the appliance uses the following TCP & UDP ports:

<table>
<thead>
<tr>
<th>Protocol</th>
<th>Port</th>
<th>Purpose</th>
</tr>
</thead>
<tbody>
<tr>
<td>TCP</td>
<td>22</td>
<td>SSH</td>
</tr>
<tr>
<td>TCP &amp; UDP</td>
<td>53</td>
<td>DNS</td>
</tr>
<tr>
<td>TCP &amp; UDP</td>
<td>123</td>
<td>NTP</td>
</tr>
<tr>
<td>TCP &amp; UDP</td>
<td>161</td>
<td>SNMP</td>
</tr>
<tr>
<td>UDP</td>
<td>6694</td>
<td>Heartbeat between Primary &amp; Secondary appliances in HA mode</td>
</tr>
<tr>
<td>TCP</td>
<td>7778</td>
<td>HAProxy persistence table replication</td>
</tr>
<tr>
<td>TCP</td>
<td>9080</td>
<td>WebUI - HTTP (disabled by default)</td>
</tr>
<tr>
<td>TCP</td>
<td>9081</td>
<td>Nginx fallback page</td>
</tr>
<tr>
<td>TCP</td>
<td>9443</td>
<td>WebUI - HTTPS</td>
</tr>
</tbody>
</table>
8.6. HA Clustered Pair Configuration
Loadbalancer.org recommend that load balancer appliances are deployed in pairs for high availability. In this guide a single unit is deployed first, adding a secondary unit is covered in the section Configuring HA - Adding a Secondary Appliance of the appendix.

9. Appliance Configuration for HPE Ezmeral Data Fabric Object Store

9.1. Enabling Multithreaded Load Balancing

Multithreading is enabled by default for new load balancers starting from version 8.5.1 and does not require changing.

If upgrading an older appliance then ensure that the multithreading configuration is set correctly, as described below.

The Loadbalancer.org appliance should be configured to actively use multiple CPU cores for the load balancing process. This is required to achieve the high level of performance and throughput required when load balancing an HPE Ezmeral Data Fabric Object Store deployment.

A virtual host should be allocated a minimum of 4 vCPUs.

To enable multithreaded mode from the WebUI:

1. Navigate to Cluster Configuration > Layer 7 - Advanced Configuration.
2. Check the Enable Multithreading checkbox.
3. Check the Default Number of Threads checkbox.
4. Click Update to apply the changes.

9.2. Configuring the Virtual Service (VIP)

1. Using the web user interface, navigate to Cluster Configuration > Layer 7 – Virtual Services and click on Add a new Virtual Service.
2. Define the Label for the virtual service as required, e.g. MOSS Service.
3. Set the Virtual Service IP Address field to the required IP address, e.g. 192.168.85.150.
4. Set the Ports field to the port that clients will connect to when accessing the service, e.g. 9000.
5. Set the Layer 7 Protocol to TCP Mode.
6. Click **Update** to create the virtual service.

![Layer 7 - Add a new Virtual Service screenshot](image)

7. Click **Modify** next to the newly created VIP.

8. Set **Persistence Mode** to **None**.

9. Click **Update**.

![Persistence Mode screenshot](image)

9.3. Defining the Real Servers (RIPs)

1. Using the web user interface, navigate to **Cluster Configuration > Layer 7 – Real Servers** and click on **Add a new Real Server** next to the newly created VIP.

2. Define the **Label** for the real server as required, e.g. **MOSS 1**.

3. Set the **Real Server IP Address** field to the required IP address, e.g. **192.168.85.200**.

4. Set the **Real Server Port** field to **9000**.

5. Click **Update**.

6. Repeat these steps to add the remaining MOSS nodes.

![Layer 7 Add a new Real Server - MOSS_Service screenshot](image)

9.4. Configuring the Optional "Force to HTTPS" Service
If the MOSS nodes are configured for HTTPS-based access then it is possible to configure the load balancer with a dummy virtual service listening on port 80 to redirect clients that attempt to connect using HTTP to reconnect using HTTPS. The instructions on how to configure this are as follows:

1. Using the web user interface, navigate to Cluster Configuration > Layer 7 – Virtual Services and click on Add a new Virtual Service.
2. Define the Label for the virtual service as required, e.g. HTTPS Redirect.
3. Set the Virtual Service IP Address field to the required IP address, e.g. 192.168.85.150.
4. Set the Ports field to 80.
5. Set the Layer 7 Protocol to HTTP Mode.
6. Click Update to create the virtual service.
7. Click Modify next to the newly created VIP.
8. In the Other section click Advanced to expand the menu.
9. Set Force to HTTPS to Yes by clicking on the radio button.
10. Set the HTTPS Redirect Port to the port that the MOSS service VIP created in a previous step is listening on. This should be either 443 or 9000.
11. Click Update.

9.5. Finalizing the Configuration
To apply the new settings, HAProxy must be reloaded. This can be done using the button in the “Commit changes” box at the top of the screen or by using the Restart Services menu option:
1. Using the WebUI, navigate to: *Maintenance > Restart Services*.

2. Click *Reload HAProxy*.

### 10. Testing & Verification

For additional guidance on diagnosing and resolving any issues you may have, please also refer to *Diagnostics & Troubleshooting*.

#### 10.1. Using System Overview

The System Overview can be viewed in the WebUI. It shows a graphical view of all VIPs & RIPS (i.e. the Multithreaded Object Store Server nodes) and shows the state/health of each server as well as the state of the cluster as a whole. The example below shows a standard deployment where all MOSS nodes are healthy and available to accept connections:

![System Overview](image.png)

### 11. Technical Support

For more details about configuring the appliance and assistance with designing your deployment please don’t hesitate to contact the support team using the following email address: support@loadbalancer.org.

### 12. Further Documentation

For additional information, please refer to the *Administration Manual*. 
13. Appendix

13.1. Configuring HA - Adding a Secondary Appliance

Our recommended configuration is to use a clustered HA pair of load balancers to provide a highly available and resilient load balancing solution.

We recommend that the Primary appliance is configured first and then the Secondary should be added. Once the Primary and Secondary are paired, all load balanced services configured on the Primary are automatically replicated to the Secondary over the network using SSH/SCP.

*Note* For Enterprise Azure, the HA pair should be configured first. In Azure, when creating a VIP using an HA pair, 2 private IPs must be specified – one for the VIP when it’s active on the Primary and one for the VIP when it’s active on the Secondary. Configuring the HA pair first, enables both IPs to be specified when the VIP is created.

The clustered HA pair uses Heartbeat to determine the state of the other appliance. Should the active device (normally the Primary) suffer a failure, the passive device (normally the Secondary) will take over.

**Non-Replicated Settings**

A number of settings are not replicated as part of the Primary/Secondary pairing process and therefore must be manually configured on the Secondary appliance. These are listed by WebUI menu option in the table below:

<table>
<thead>
<tr>
<th>WebUI Main Menu Option</th>
<th>Sub Menu Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Local Configuration</td>
<td>Hostname &amp; DNS</td>
<td>Hostname and DNS settings</td>
</tr>
<tr>
<td>Local Configuration</td>
<td>Network Interface Configuration</td>
<td>All network settings including IP address(es), bonding configuration and VLANs</td>
</tr>
<tr>
<td>Local Configuration</td>
<td>Routing</td>
<td>Routing configuration including default gateways and static routes</td>
</tr>
<tr>
<td>Local Configuration</td>
<td>System Date &amp; time</td>
<td>All time and date related settings</td>
</tr>
<tr>
<td>Local Configuration</td>
<td>Physical – Advanced Configuration</td>
<td>Various settings including Internet Proxy, Management Gateway, Firewall connection tracking table size, NIC offloading, SMTP relay, logging and Syslog Server</td>
</tr>
<tr>
<td>Local Configuration</td>
<td>Security</td>
<td>Appliance security settings</td>
</tr>
<tr>
<td>Local Configuration</td>
<td>SNMP Configuration</td>
<td>Appliance SNMP settings</td>
</tr>
<tr>
<td>Local Configuration</td>
<td>Graphing</td>
<td>Appliance graphing settings</td>
</tr>
<tr>
<td>Local Configuration</td>
<td>License Key</td>
<td>Appliance licensing</td>
</tr>
<tr>
<td>Maintenance</td>
<td>Software Updates</td>
<td>Appliance software update management</td>
</tr>
<tr>
<td>Maintenance</td>
<td>Firewall Script</td>
<td>Appliance firewall (iptables) configuration</td>
</tr>
<tr>
<td>Maintenance</td>
<td>Firewall Lockdown Wizard</td>
<td>Appliance management lockdown settings</td>
</tr>
</tbody>
</table>
Important  Make sure that if these settings/updates have been configured on the Primary appliance, they're also configured on the Secondary appliance.

Adding a Secondary Appliance - Create an HA Clustered Pair

Note  If you have already run the firewall lockdown wizard on either appliance, you'll need to ensure that it is temporarily disabled on both appliances whilst performing the pairing process.

1. Deploy a second appliance that will be the Secondary and configure initial network settings.

2. Using the WebUI on the Primary appliance, navigate to: Cluster Configuration > High-Availability Configuration.

3. Specify the IP address and the loadbalancer user's password for the Secondary (peer) appliance as shown in the example above.

4. Click Add new node.

5. The pairing process now commences as shown below:

6. Once complete, the following will be displayed on the Primary appliance:
7. To finalize the configuration, restart heartbeat and any other services as prompted in the "Commit changes" message box at the top of the screen.

- **Note**: Clicking the **Restart Heartbeat** button on the Primary appliance will also automatically restart heartbeat on the Secondary appliance.

- **Note**: For more details on configuring HA with 2 appliances, please refer to [Appliance Clustering for HA](#).

- **Note**: For details on testing and verifying HA, please refer to [Clustered Pair Diagnostics](#).
# 14. Document Revision History

<table>
<thead>
<tr>
<th>Version</th>
<th>Date</th>
<th>Change</th>
<th>Reason for Change</th>
<th>Changed By</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.0.0</td>
<td>21 June 2023</td>
<td>Initial version</td>
<td></td>
<td>AH</td>
</tr>
<tr>
<td>1.0.1</td>
<td>29 June 2023</td>
<td>Updated multithreading advice</td>
<td>New default option in the web user interface</td>
<td>AH</td>
</tr>
</tbody>
</table>
About Loadbalancer.org

Loadbalancer.org’s mission is to ensure that its clients’ businesses are never interrupted. The load balancer experts ask the right questions to get to the heart of what matters, bringing a depth of understanding to each deployment. Experience enables Loadbalancer.org engineers to design less complex, unbreakable solutions - and to provide exceptional personalized support.

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