



### **Loadbalancer.org - we keep your business flowing**

When people rely on your business, downtime simply isn't an option. Talk to us about load balancing that's simple, unbreakable and designed around your system needs. We make it our business to understand yours, inside and out. And we are there every step of the way, to make sure your data keeps flowing - so your business can too.

### **The freedom to move platforms whenever you want**

#### **Hardware**

Thinking about moving to a virtual or cloud environment? Now you can, absolutely free of charge.



#### **Virtual**

Take your configuration into a virtual environment for the same feature-rich experience.



#### **Cloud**

If you're looking at migrating to cloud, we've got you covered – we're fully integrated with Azure, AWS and GCP.



## **Loadbalancer.org's Freedom License**

**The freedom to migrate to the platform of your choice. When you want. At no added cost.**

### **You want a load balancing solution that has the flexibility to move with your needs**

Our new Freedom License gives you the peace of mind of being covered whatever your migration plans. Sign up now, completely FREE and without obligation.

#### **How it works**

The process is really simple, sign up for free now and then when you are ready to migrate just contact us. That's it no hassle, no catches. And to further help, we've created the following Frequently Asked Questions.

### **Frequently Asked Questions**

How do I migrate my license?

**Q.** Please contact the sales ([sales@loadbalancer.org](mailto:sales@loadbalancer.org)) team who will arrange to migrate your license.

**A.** Can I migrate before my current Support contract has expired?

**Q.** Of course, that's the beauty of our Freedom License, you have the complete flexibility to migrate when you want, we will simply roll-up your remaining Support onto your new package.

**A.**

Haven't I always been able to transfer licenses across different platforms?

**Q.** Yes and no, we have always tried to serve our customers as fairly as possible and have often allowed clients to migrate without penalising them.

**A.** However, no formal policy existed. Signing up to Freedom License gives you the confidence to know you can always migrate at any time with no penalty costs.

## Frequently Asked Questions, continued...

- Q.** The Freedom License offer is free now but will you ‘sting’ me later by raising costs once I sign up?
- A.** No, although we can’t guarantee that Support costs will not increase in the future, the Freedom License will only ever increase at that same level as our standard license options, so there is no penalty for signing up.
- Q.** Is there a limit on the number of times I can migrate my license?
- A.** The short answer is no, you can choose to migrate multiple times, however in extreme cases we reserve the right to invoke a fair usage clause.
- Q.** Are Site Licences covered by Freedom License?
- A.** Yes, our Virtual Site Licenses offer outstanding value for money and can be included in our Freedom License initiative, with the small caveat that Cloud migrations are restricted to a single “cloud region”.



- Q.** Will I be able to run the licenses side-by-side during the migration?
- A.** Yes, to make life easier for the migration we will allow you to run both appliances side-by-side for upto 60 days.
- Q.** What if I want to transition my Site Licenses from Virtual to Cloud over a period of time?
- A.** For customers with a site license looking to transition over a period of time, it will be acceptable to do so (i.e. some licenses remain on a virtual server while some are transitioned to the Cloud) provided a mutually acceptable transition end date is agreed.
- Q.** Can I migrate from Cloud or Virtual to Hardware?
- A.** In this scenario it will be necessary to purchase dedicated hardware equipment from us. However, in the spirit of the Freedom Licence we are able to offer a variety of discount options depending upon the specifics of your deployment.
- Q.** Can I migrate between different hypervisors or cloud environments?
- A.** Yes the Freedom License allows you to migrate between similar environments provided by different vendors, as well as between different platforms.

## Contact Support



### Email

[support@loadbalancer.org](mailto:support@loadbalancer.org)



### Tel

US +1 833 274 2566  
UK +44 (0)330 380 1064



### Support hub

[loadbalancer.org/support](https://loadbalancer.org/support)



### Live Chat

[loadbalancer.org](https://loadbalancer.org)

